|  |  |  |
| --- | --- | --- |
| **REPORTS TO:** | **DIRECT REPORTS AND TEAM SIZE:** | |
| Area Lead Waterways – Catchment, Land and Waterway Services Team | No direct reports. | |
| **THIS ROLE EXISTS TO: (PURPOSE)** | | |
| Provide Senior Asset Practitioner expertise and support the Area Lead Waterways in applying best practice asset management to develop integrated 3-5 year rolling investment programs for habitat assets that deliver the required waterway services in line with the Port Phillip and Westernport Healthy Waterways Strategy | | |
| **Key accountabilities:** | | |
| * Support the Area Lead Waterways to protect and improve the value of waterways by:   + Providing expert advice and technical direction in developing and applying management regimes that will protect and improve the habitat aspects of the condition and function of waterways.   + Working constructively and collaboratively with internal partners to develop integrated 3-5 year rolling investment programs that deliver waterway habitat protection and improvement activities to support the provision of waterway services.   + Develop detailed options and interventions for habitat protection and improvement.   + Developing and maintaining an up to date 20 year capital plan that deliver the deliver the waterway habitat protection and improvement structures and works to support the provision of waterway services.   + Developing, applying and communicating relevant approaches for prioritising the works program for habitat assets.   + Assessing and reporting on habitat asset performance, service capability and risk to waterways services.   + Establishing and maintaining the requisite waterway asset management policies, plans, procedures and standards. * Build and maintain positive customer and stakeholder relationships. * Contribute to a positive team culture, consistent with Melbourne Water’s behaviours. * In delivering all accountabilities, strive for a generative safety culture, taking care of own and colleague’s health and safety through active identification, elimination and management of safety risks. | | |
| **KEY RESPONSIBILITIES** | | **KPIs** |
| **Develop 3-5 year investment program to deliver the waterway services**   * Works with internal partners to develop the program. * Works with the Area Lead Waterways to ensure the program is realistic and effective. * Develop effective habitat management options and interventions. | | * An agreed 3-5 year investment program * An up to date 20 year capital program. * Provision of effective habitat management options and interventions, in agreed timeframes. |
| **Asset Management**   * Provide expert understanding of the:   + condition of waterway habitat assets and the effectiveness of habitat management interventions.   + performance of habitat assets and their service capability / risk to service * Establish requisite standards and management regimes to manage waterway habitat assets. | | * Our people are recognised as world leaders in Waterway Asset Management and Maintenance through industry benchmarking * Successful implementation of the intent of Melbourne Water’s Asset Management Strategy as it relates to waterways. * Agreed waterway habitat management standards, management regimes and guidelines are up to date and contemporary. |
| **Customer Service and relationship management**   * Understand customer needs and provide progressive and timely solutions. * Build strong and productive relationships. * Influence others to pursue a course of action. * Contribute to a positive team culture. | | * Reputation survey results * Act in accordance with the agreed Melbourne Water and team behaviours. |
| **Generative Safety Culture**  Support team leadership in proactive Health and Safety Leadership and in addition to a personal commitment to generating a safety culture and to involving other team members in team health and safety plans. | | * Contribute to the team’s Health and Safety plan managed safety initiatives. |
| **SKILLS, KNOWLEDGE AND EXPERIENCE REQUIRED:** | | |
| * Experience in working in senior roles in high performing teams. * Experience in developing effective networks in a diverse and complex multiagency delivery environment. * Experience in waterway management with a specific focus on habitat and stream side vegetation management. * Good problem solving and analytical skills which adds value to business and customers. * Proven communication and negotiation skills. * Extensive coordination, prioritisation and time management skills to deliver on long-term objectives while managing day-to-day challenges within tight timeframes and work unsupervised. * Proven judgment working in a complex and multi-agency environment. * Demonstrated ability to effectively communicate verbally and in writing with all stakeholders and to prepare and deliver information to an audience in a professional manner. * Demonstrated experience in supporting a healthy, safe and supportive work environment * Demonstrated commitment to self-awareness, self-reflection and ongoing personal development. | | |
| **KEY RELATIONSHIPS:** | | |
| All Melbourne Water employees are responsible for managing aspects of our customer/stakeholder relationships and service interactions, and will work proactively to deliver a consistent customer experience.  **INTERNAL**   * Catchment Asset Management - Catchment Programs * Waterways & Land – Regional Services * Waterways & Land – Development Services * Customer and Strategy * Integrated Planning * Safety * Commercial & Technology Services   **EXTERNAL**   * Local Government * Department of Environment, Land, Water and Planning * Parks Victoria | | |
| **SALARY RANGE:** | | |
| * EA salary level | | |
| **OTHER COMMENTS:** | | |
| This role requires the following:   * Understanding of asset management and waterway management principles * Tertiary qualification in Ecology/Biological Sciences/Natural Resource Management, engineering or related technical discipline. * Victorian Driver’s License   Location: 990 Latrobe St, Docklands | | |