

Airport Planning Specialist

Virgin Australia goal – The world's most lovable travel experiences – delivered the Virgin way.

1. Capitalise on growth business opportunities
2. Drive yield enhancement
3. Business cost efficiency program
4. Optimising the balance sheet
5. Set a new standard in customer experience
6. Develop our people to their full potential

Level	2	Location	Brisbane
Department	Airport Commercial & Planning	Division	Infrastructure & Property
Group	CFO	Direct Reports	No
		Indirect Reports	No
Reports to	Manager, Airport Commercial & Planning	Manager once removed (MOR)	General Manager, Infrastructure & Property
Created	June 2017	Updated	-

Role Summary

Role purpose

This role assists in ensuring Virgin Australia has access to the airport infrastructure required to meet the businesses' strategic, operational and product requirements. This role achieves this by understanding and translating the business requirements into infrastructure plans. This role is also responsible for reviewing and analysing airport master plans and development proposals to ensure proposed infrastructure meets Virgin Australia's objectives.

Key Accountabilities

Accountability	Major activities	Performance Indicators
1. Infrastructure planning	<ul style="list-style-type: none"> ▪ Support Manager, Airport Commercial & Planning and General Manager, Infrastructure & Property in the development of port strategies / plans for key ports. ▪ Review airport Master Plans to understand alignment with Virgin Australia port strategy / plan and, where appropriate, influence Master Plan outcomes. ▪ Understand Virgin Australia's strategic, operational and product requirements and translate into infrastructure requirements. ▪ Review and assess airport development proposals including: <ul style="list-style-type: none"> ○ assessing the need for investment having regard to demand; ○ ensuring the scope of investment is aligned to operational and product needs; and 	<ul style="list-style-type: none"> ▪ Thoroughness of review of airport Master Plans and airport development proposals. ▪ Leader observations ▪ Stakeholder feedback

Accountability	Major activities	Performance Indicators
	<ul style="list-style-type: none"> ensuring the cost of proposed investment is appropriate having regard to scope. 	
2. Build and manage airport relationships	<ul style="list-style-type: none"> Actively build and manage infrastructure planning relationships with airports Actively participate in airport / airline forums focused on infrastructure development 	<ul style="list-style-type: none"> Stakeholder feedback Leader observations
3. Stakeholder Engagement	<ul style="list-style-type: none"> Build effective and productive relationships with Ground Experience and Product teams to understand operational and product requirements. Build effective and productive relationships with Airport Commercial Specialists to ensure consistent and agreed messaging on airport development projects. Provide feedback and information to stakeholders on infrastructure development proposals. 	<ul style="list-style-type: none"> Stakeholder feedback Leader observations
4. Ongoing improvement to team practices and culture	<ul style="list-style-type: none"> Actively contribute to expanding the airport planning knowledge base and practices and to improving the overall engagement of the Airport Commercial & Planning team with airports regarding access to and development of infrastructure. Actively contribute to a positive team culture by sharing knowledge with team members and supporting team members as and when required. 	<ul style="list-style-type: none"> Leader observations

Expertise

	Must have	Great to have
Skills / Experience / Knowledge	<ul style="list-style-type: none"> Strong analytical skills preferably developed in the field of demand analysis. Strong infrastructure planning and design skills. Experience in negotiating infrastructure outcomes with infrastructure providers. Strong people and stakeholder management skills that enable credible and autonomous engagement 	<ul style="list-style-type: none"> Airport infrastructure experience gained through either an airport or airline

	Must have	Great to have
	<p>of internal & external stakeholders to ensure infrastructure outcomes align with business needs.</p> <ul style="list-style-type: none"> ▪ Excellent written & verbal communication skills with the ability to explain complex infrastructure issues targeted to internal & external stakeholders. ▪ Effective problem solving skills enabling development of creative infrastructure solutions that meet the needs of internal & external stakeholders. 	
Qualifications	<ul style="list-style-type: none"> ▪ Tertiary qualifications in Aviation, Engineering, Architecture or similar 	<ul style="list-style-type: none"> ▪ Post graduate degree in relevant field

Key Interactions

Internal	Airport Commercial Specialists, Construction & Delivery, Facilities, Leasing, Ground Experience, Product, Network Planning, Flight Operations, Security
External	Airports, Industry representative bodies, Government agencies, Consultants

Decision Making Authority

Decisions role expected to make	Recommendations role expected to make
<ul style="list-style-type: none"> • Workload allocation / priorities 	<ul style="list-style-type: none"> • Recommendations on infrastructure requirements • Recommendations on airport Master Plans and development proposals

our values



genuine
authenticity
heartfelt
care
respectful
personal
sincere



zest for life
positive
energetic
spontaneous
passionate



creativity
find ways
progressive
thinking



inclusive
together
people / people
involving
caring for others
engaging
open