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SA Health Job Pack

Job Title	Trainee Dental Assistant
Job Number	594236
Applications Closing Date	29 July 2016
Region / Division	SA Health - Statewide Services
Health Service	SA Dental Service
Location	Various (Adelaide CBD, Adelaide Metro, Whyalla, Pt Lincoln, Pt Augusta, Wallaroo, Clare, Pt Pirie, Berri, Mt Gambier and Murray Bridge)
Classification	TRA12
Job Status	More than One, Full Time Temporary Appointment(s) up to 8/2/18
Indicative Total Remuneration*	\$20,710 - \$31,978

Criminal History Assessment

Applicants will be required to complete and submit a Department of Communities and Social Inclusion (DCSI) Criminal History Check. The following checks will be required for this role:

- Child Related Employment Screening
- Vulnerable Person-Related Employment Screening
- Aged Care Sector Employment Screening
- General Employment Probity Check

Please ensure that the appropriate forms are completed and taken with you to the interview stage of the recruitment process. Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Contact Details

Full name	Susan Loftes
Phone number	82229018
Email address	sadsattraction&retention@sa.gov.au

Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ✎ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ✎ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

**STATEWIDE SERVICES
SA DENTAL SERVICE POSITION DESCRIPTION****POSITION DETAILS****Position Title:** Trainee Dental Assistant**Classification Code:** Traineeship (TRA)**Position No:** Generic**Reports To:** Dental Assistant Coordinator/
Hospital Unit Manager**Division/Branch/Unit:** Adelaide Dental Hospital**Date prepared:** Aug 11**PRIMARY PURPOSE OF ROLE**

SA Dental Service is part of the Central Adelaide Local Health Network providing a range of dental services for eligible children and adults at clinics throughout South Australia. SA Dental Service also works in partnership with the University of Adelaide to educate and train many of the states' dental professionals, including dentists and dental therapists.

The Trainee Dental Assistant works under supervision and guidance throughout the traineeship to develop the competency and skills required of a qualified Dental Assistant and at the completion of the traineeship the incumbent will be able to demonstrate the competencies to meet the key result areas outlined below with minimal supervision:

- Provide assistance to operators
- Maintain the cleanliness and proper functioning of operating areas
- Perform administrative tasks
- Provide information to clients as directed by the Dental Operator

PROFESSIONAL ACCOUNTABILITIES

- Work in accordance with the Code of Ethics for Public Employees, Regional policies and procedures and legislative requirements.
- Demonstrate a commitment to consistently behave in accordance with SA Dental Service workplace values, policies and procedures
- Demonstrate integrity, ethical standards and work performance that is consistently of the highest standard
- Commit to and participate in the SA Dental Service Performance Development process
- Understanding and experience in applying safety management practices in the workplace
- Display a service-oriented attitude to SA Dental Service employees and clients
- Strive for excellence and seek to continuously improve our work
- Have clear goals and expectations to achieve performance objectives in accordance with organisation directions

REPORTING/WORKING RELATIONSHIPS/INTERACTIONS

- Accountable to the Dental Assistant Coordinator for the traineeship program (on and off the job training) and Hospital Unit Manager (HUM) on a daily basis
- Responsible to the Dental Operator when providing chairside duties
- Reports to the Dental Assistant (OPS2) and/or Senior Dental Assistant (OPS3) on a daily basis
- Liaises and works closely with other members of the clinical team, clinics within SA Dental Service and other providers as required
- Establish working relations and interact with Department of Health and other government and non-government stakeholders

SPECIAL CONDITIONS

- Some out of hours work may be required
- Safety is a core value of the SA public sector, in accordance with the Premier's Safety Commitment statement
- Some intra and interstate travel may be required
- Must have a current and valid driver's licence
- Must be prepared to work at any SA Dental Service location when required
- May be required to work at any site within the Central Adelaide Local Health Network

This is an identified prescribed position and is required to undergo a criminal offender check every 3 years

RESPONSIBILITY	PERFORMANCE OBJECTIVE	PERFORMANCE INDICATOR
Clinical support services	<ul style="list-style-type: none"> <input type="checkbox"/> Under supervision, provide an effective and efficient support to Dental Operators at chair side <input type="checkbox"/> Ensure dental materials are appropriately prepared and equipment set-up in a timely manner as requested by the dental operator to perform dental procedures <input type="checkbox"/> Dental equipment is used in accordance with SA Dental Service and manufacturer's guidelines <input type="checkbox"/> Dental equipment is maintained in a safe and serviceable condition by timely reporting of damages and breakages and carrying out basic routine maintenance <input type="checkbox"/> Assist with oral health education and giving instructions to clients as directed by the Dental Operator 	<ul style="list-style-type: none"> <input type="checkbox"/> Optimisation of patient care and dental operator's time <input type="checkbox"/> Feedback from dental operator and supervisor <input type="checkbox"/> Frequency of delays in dental procedures <input type="checkbox"/> Damages and breakages reported and repairs carried out <input type="checkbox"/> Optimisation of clinic team performance <input type="checkbox"/> Accurate information provided to clients
Client information and record keeping	<ul style="list-style-type: none"> <input type="checkbox"/> Ensure patient records are available and filed accurately on completion as required <input type="checkbox"/> Enter and extract accurate data from the TITANIUM system when required <input type="checkbox"/> Maintain confidentiality in accordance with policy guidelines 	<ul style="list-style-type: none"> <input type="checkbox"/> Frequency of corrective action <input type="checkbox"/> Client feedback <input type="checkbox"/> Client information and records are entered accurately <input type="checkbox"/> Confidentiality is maintained in accordance with policy guidelines
Administrative support services	<ul style="list-style-type: none"> <input type="checkbox"/> Assist in the management of dental waiting lists as directed <input type="checkbox"/> Assist in accurate collection of co-payments and banking of monies as directed. <input type="checkbox"/> Arrange appointments, recalls and referrals as directed <input type="checkbox"/> Assist in the monitoring of stock levels in accordance with clinic protocols 	<ul style="list-style-type: none"> <input type="checkbox"/> Timely, accurate and courteous response to telephone and face to face enquiries <input type="checkbox"/> Client feedback <input type="checkbox"/> Frequency of compliance with agreed protocols
Teamwork	<ul style="list-style-type: none"> <input type="checkbox"/> Work together in partnership with other team members to achieve common goals <input type="checkbox"/> Contribute and share knowledge with others <input type="checkbox"/> Take ownership of team issues and goals 	<ul style="list-style-type: none"> <input type="checkbox"/> Team members receive support and assistance when needed <input type="checkbox"/> Able to list team and organisational objectives and relate them to their job
Communication and Interpersonal relationships	<ul style="list-style-type: none"> <input type="checkbox"/> Display respectful behaviour to clients and colleagues in accordance with the Respectful Behaviour Policy <input type="checkbox"/> Ensure difficult clients are referred to Supervisor 	<ul style="list-style-type: none"> <input type="checkbox"/> Colleagues and manager report that respectful behaviour is consistently displayed to others <input type="checkbox"/> Referrals to Supervisor
Customer Focus	<ul style="list-style-type: none"> <input type="checkbox"/> Demonstrate effective problem solving skills to provide a flexible service that meets the needs of the clients <input type="checkbox"/> Demonstrate empathy and understanding of clients from diverse, cultural, ethnic and social background <input type="checkbox"/> Assist with triaging of clients in accordance with established protocols 	<ul style="list-style-type: none"> <input type="checkbox"/> Shows respect for clients at all times <input type="checkbox"/> Demonstrates understanding of the impact of individual behaviour on customers and quality client care <input type="checkbox"/> Understands client requirements and delivers services at a high standard and in a responsive and timely manner <input type="checkbox"/> Applies problem solving skills to conflicts and problems that arise

TECHNICAL CAPABILITIES**Qualifications, Experience, Skills and Knowledge required to fulfil the requirements of this position****Qualifications****Desirable**


- Work experience as a dental assistant
- Completion of SACE Stage 1 (Year 11)

Experience/Knowledge/Skills**Essential**

- Ability to provide a quality customer service
- Under supervision ability to complete tasks within a given timeframe
- Ability to be discreet when dealing with matters of a confidential nature
- Ability to work within a team environment
- Experience in computerised packages

Desirable

- Knowledge of dental terminology, dental equipment, dental instruments
- Work experience in a medical / clinical environment
- Knowledge of SADS policies and guidelines
- Previous experience in TITANIUM

Approved By General Manager	ANNE PAK-POY (Print Name)	 (Signature)	29.8.11 (Date)
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Accepted By Position Incumbent	 (Print Name)	 (Signature)	 (Date)
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**STATEWIDE SERVICES
SA DENTAL SERVICE POSITION DESCRIPTION**

POSITION DETAILS	
Position Title: Trainee Dental Assistant	Classification Code: Traineeship (TRA)
Position No: Generic	Reports To: Dental Assistant Coordinator/ Local Operations Manager
Division/Branch/Unit: Statewide District	Date prepared: July 11

PRIMARY PURPOSE OF ROLE
<p>SA Dental Service is part of the Central Adelaide Local Health Network providing a range of dental services for eligible children and adults at clinics throughout South Australia. SA Dental Service also works in partnership with the University of Adelaide to educate and train many of the states' dental professionals, including dentists and dental therapists.</p> <p>The Trainee Dental Assistant works under supervision and guidance throughout the traineeship to develop the competency and skills required of a qualified Dental Assistant, the incumbent will be able to demonstrate the competencies to meet the key result areas outlined below with minimal supervision:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Provide assistance to operators <input type="checkbox"/> Maintain the cleanliness and proper functioning of operating areas <input type="checkbox"/> Perform administrative tasks <input type="checkbox"/> Provide information to clients as directed by the Dental Operator

PROFESSIONAL ACCOUNTABILITIES
<ul style="list-style-type: none"> <input type="checkbox"/> Work in accordance with the Code of Ethics for Public Employees, Regional policies and procedures and legislative requirements. <input type="checkbox"/> Demonstrate a commitment to consistently behave in accordance with SA Dental Service workplace values, policies and procedures <input type="checkbox"/> Demonstrate integrity, ethical standards and work performance that is consistently of the highest standard <input type="checkbox"/> Commit to and participate in the SA Dental Service Performance Development process <input type="checkbox"/> Understanding and experience in applying safety management practices in the workplace <input type="checkbox"/> Display a service-oriented attitude to SA Dental Service employees and clients <input type="checkbox"/> Strive for excellence and seek to continuously improve our work <input type="checkbox"/> Have clear goals and expectations to achieve performance objectives in accordance with organisation directions

REPORTING/WORKING RELATIONSHIPS/INTERACTIONS
<ul style="list-style-type: none"> <input type="checkbox"/> Accountable to the Dental Assistant Coordinator for the traineeship program (on and off the job training) and Local Operations Manager (LOM) on a daily basis <input type="checkbox"/> Responsible to the Dental Operator when providing chairside duties <input type="checkbox"/> Reports to the Dental Assistant (OPS2) and/or Senior Dental Assistant (OPS3) on a daily basis <input type="checkbox"/> Liaises and works closely with other members of the clinical team, clinics within SA Dental Service and other providers as required <input type="checkbox"/> Establish working relations and interact with Department of Health and other government and non-government stakeholders

SPECIAL CONDITIONS
<ul style="list-style-type: none"> <input type="checkbox"/> Some out of hours work may be required <input type="checkbox"/> Safety is a core value of the SA public sector, in accordance with the Premier's Safety Commitment statement <input type="checkbox"/> Some intra and interstate travel may be required <input type="checkbox"/> Must have a current and valid driver's licence <input type="checkbox"/> Must be prepared to work at any SA Dental Service location when required <input type="checkbox"/> May be required to work at any site within the Central Adelaide Local Health Network <input type="checkbox"/> This is an identified prescribed position and is required to undergo a criminal offender check every 3 years

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TECHNICAL CAPABILITIES*Qualifications, Experience, Skills and Knowledge required to fulfil the requirements of this position***Qualifications****Desirable**

- Work experience as a dental assistant
- Completion of SACE Stage 1 (Year 11)

Experience/Knowledge/Skills**Essential**

- Ability to provide a quality customer service
- Under supervision ability to complete tasks within a given timeframe
- Ability to be discreet when dealing with matters of a confidential nature
- Ability to work within a team environment
- Experience in computerised packages

Desirable

- Knowledge of dental terminology, dental equipment, dental instruments
- Work experience in a medical / clinical environment
- Knowledge of SADS policies and guidelines
- Previous experience in TITANIUM

Approved By General Manager	GEOFF FRANKLIN (Print Name)	Approved (Signature)	1.8.11 (Date)
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Accepted By Position Incumbent	(Print Name)	(Signature)	(Date)
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Dental Assistant Traineeships

Think about your next move



Background

SA Dental Service is part of SA Health and provides a range of dental services for eligible children and adults. There are 50 clinics located across the metropolitan and country areas of South Australia; some clinics are located in GP+ Health Centres, Hospitals, Community Health Centres and some on school grounds.

Oral health services are provided through a team approach with Dentists, Dental Therapists, Dental Assistants, Dental Technicians, Dental Hygienists supported by reception staff to care for clients.

Our services are provided through 2 clinical areas :

The Adelaide Dental Hospital – provides Specialist Oral Health Care services and is also the centre for undergraduate dental education in South Australia in conjunction with the University of Adelaide.

Statewide Dental Services – provides general dental services at clinics across South Australia in the metropolitan area and throughout the country areas via :

- > **The School Dental Service** – all South Australian children (aged up to 17 years) are eligible
- > **The Community Dental Service** – providing eligible adults with a range of general, emergency and denture services.

SA Dental Service also works in partnership with the University of Adelaide to educate and train many of the State's dental professionals, including dentists and dental therapists.

We also offer Dental Assistant Traineeships.

Dental Assistant Traineeships

A Dental Assistant Traineeship is a 12 month program incorporating on the job training under supervision to develop the competency and skills required of a qualified Dental Assistant in addition to undertaking the Certificate III in Dental Assisting at TafeSA.

Each DA Trainee has an initial 8 week probation period during which time they and the employer assess their suitability for the 12 month program.

During the 12 month program Trainee Dental Assistants learn and develop the skills to:

- > Assist the dental operator with the treatment of clients,
- > Mix a range of materials,
- > Maintain the cleanliness and infection control standards required in the clinic area



- > Develop and mount x-rays,
- > Clean instruments and equipment
- > Provide information to clients as directed by the dental operator.
- > Undertake general administrative tasks including greeting and meeting clients, making appointments, answering telephone calls and entering patient details into records.

The DA Traineeship involves working closely with dental operators and their clients therefore communication skills and a willingness to learn about and assist in the oral health management of clients are essential.

At the completion of the 12 month training program, Dental Assistant Trainees will have developed skills to enable them to gain their DA qualification to work in a diverse range of environments such as general and specialty areas, teaching clinics and aged care.

Eligibility Criteria

To be considered for a SA Dental Service Traineeship candidates must be

- > A resident of South Australia
- > Aged between 17 and 24 years of age **or** 17 and 30 years of age if you are of Aboriginal or Torres Strait Islander descent.

No previous dental experience is required for a SA Dental Service DA Traineeship but it would be an advantage to gain some relevant work experience to make sure this pathway is for you.

(Please note - SA Dental Service is not able to provide work experience unless you are a Secondary School Student within an organised School work experience program).

On the Job Training Component - SA Dental Service

DA Trainees work under supervision in a SA Dental Service clinic and are mentored by experienced staff to develop their skills and knowledge to enable them to be job ready at the end of their 12 month contract of training.

The National Training Wage Traineeship Program Award of Pay determines trainee award wages. Rates of pay for Trainees reflect time spent at work and TAFE.

The rate for each Trainee is calculated on the highest level of schooling achieved and the time since completion of their schooling.

The training wage is paid fortnightly into a bank, building society or credit union account. Income tax is automatically deducted prior to the money being paid.

Trainees with SA Dental Service are

- > Subject to the same terms and conditions of employment that apply to other SA Dental Service employees.
- > Entitled to an annual uniform allowance for uniforms which are purchased from the SA Dental Service supplier.
- > Entitled to 20 days annual leave to be taken prior to completion of traineeship.
- > Entitled to paid sick leave which is accrued through the year.

Trainees are not guaranteed employment at the end of their traineeship, however are eligible to apply for South Australian public sector positions advertised on the SA Health Careers website www.sahealthcareer.com.au including the SA Dental Service Dental Assistant Candidate Pool.

The Theory Component – TafeSA Certificate 111 in Dental Assisting

The Dental Assistant Trainees will attend (as required) the Centre for Dental Studies, TafeSA Gilles Plains campus to complete the Certificate 111 in Dental Assisting.

The Dental Assistant Trainees are **responsible for the fees and costs** associated with the Certificate 111 in Dental Assisting.



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SA Dental Service does release and pay Dental Assistant Trainees to attend any required Tafe SA training days at the Centre for Dental Studies, TAFE SA, Gilles Plains Campus.

Metropolitan students attend classes 1 day per week during the semester. An external program is available for country trainees who have weekly lesson plans to complete as well as attending TafeSA Gilles Plains campus twice (May and October) for a 2 day program.

The Certificate 111 in Dental Assisting is a 5 month course undertaken from February to June and comprises the following units

HLTDA303D	Prepare for and assist with oral health care procedures
HLTDA304D	Assist with dental radiography
HLTDA306D	Assist with administration in dental practice
HLTFA311A	Apply first aid
HLTHIR301C	Communicate and work effectively in health
HLTIN301C	Comply with infection control policies and procedures
HLTIN302C	Process reusable instruments and equipment in health work
HLTWHS200A	Participate in WHS processes

DA Trainees need to successfully complete these units to be awarded the Cert 111 in Dental Assisting.

For more information go to

https://www.tafesa.edu.au/xml/course/aw/aw_TP00351.aspx?S=AWD&Y=2016

Recruitment

SA Dental Service begins recruiting for the DA Traineeship program in July for the group commencing the following February.

The recruitment process and associated timelines aimed at finding suitable candidates for the traineeship roles are described below.

Step 1	Step 2	Step 3	Step 4	Step 5	
Lodge Applications	Reference checks	Written testing	Interviews	Outcome	Pre-employment screening
4 weeks of July	Early – mid August	Late August	Late Sept	Mid October	October – January

Step 1 : Application

All vacancies are advertised on the SA Health Careers website www.sahealthcareers.com.au. Applications for SA Dental Service Dental Assistant Traineeship positions can only be completed and lodged electronically through this website when the application period is open. Candidates need to have email and internet access.

The electronic application form in the advert requires candidates to upload information including proof of age, a cover letter, resume and referee details. If the information is not uploaded, the system prevents a candidate from proceeding through the application process.

Step 2 : Reference Checks

All candidates will be required to provide the names and contact details of 3 referees. Reference checks will be utilised to shortlist candidates before invitations are offered for written testing.

Step 3 : Written testing

All candidates who pass the reference check stage will be required to participate in a written test. Relevant information on the DA Traineeship and SA Dental Service will be



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sent to candidates to familiarise themselves prior to the test. A pass mark of 65% is required to be offered an interview.

Step 4 : Interviews

Candidates are invited to participate in an interview undertaken by the Dental Assistant Selection Panel. Interviews for metropolitan candidates are held at SA Dental Service Head Office in Flinders St Adelaide, while interviews for country positions are undertaken by the SA Dental Service Manager and staff in that locality.

Step 5 : Outcome

For candidates offered a DA Traineeship, documentation will be provided to complete the two mandatory pre-employment screening checks listed below :

- > **Health and Immune Status review** – documented evidence of immunisations and blood test results for immunity to Hepatitis B. Immunization boosters may be required to complete the Pre-employment Health and Immune State review and gain a clearance to work with SA Dental Service.
- > **DCSI Screening Unit check** – for Child-related Employment Screening. National Police Checks are not sufficient to gain employment with SA Dental Service.

An offer of a traineeship is only able to be confirmed once these mandatory checks are cleared and approved.

Recommended action

To keep updated on DA Traineeship selection processes we recommend registering for a “Job Alert” on the SA Health Careers website.

- > Log onto the SA Health careers website www.sahealthcareers.com.au
- > When the page is loaded, **select the “Job Alert” button** on the left hand side.
- > **Enter your email address**
- > **Keywords** : Dental Assistant
- > **Tick** the following items to ensure that all dental advertisements are drawn to your attention
 - **Categories** : Select All
 - **Locations** : Select All
 - **Work Type** : Select All

The job alert will last 90 days and details can be updated if required.

As positions are advertised, registered users will be sent an email to your nominated email address which will provide information of the positions available and a link to the position's online application form.

For more information

Attraction & Retention Unit
SA Dental Service
180 Flinders Street Adelaide 5000
GPO Box 864 Adelaide 5001
Telephone: 8222 9018
sadsattraction&retention@sa.gov.au

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SA Dental Service

DA Traineeships
February 2017



For information – the locations where the SA Dental Service Dental Assistant Traineeships will be placed in the Adelaide Dental Hospital and Statewide Dental Service.

ADH	Positions Available	Statewide Dental Service	Positions Available
Specialist Restorative Unit	2	Salisbury CDS/SDS	1
Orthodontic Unit	2	Elizabeth GP Plus	1
Oral & Maxillofacial Surgery	1	Marleston CDS/SDS	1
		Modbury GP Plus	1
		Parks CDS/SDS	1
		Marion GP Plus	1
		Noarlunga GP Plus	1
		Murray Bridge CDS	1
		Gawler CDS	1
		Clare CDS/SDS	1
		Mount Gambier CDS/SDS	1
		Port Augusta CDS/SDS	1
		Berri CDS	2
		Walleroo CDS/SDS	1
		Port Lincoln CDS/SDS	1
		Whyalla CDS/SDS	1
		Port Pirie CDS	1

Testimonials :

Danniella, Trainee Dental Assistant

Hi, I'm Danniella; I am currently undertaking the SA Dental traineeship to become a Dental Assistant.

The traineeship offered by SA Dental Service is an amazing opportunity that I was lucky enough to receive. It took me a while to decide on the right career path as I was unaware that such a program was in place in Adelaide, I was able to study something I enjoyed whilst also getting first class on the job training.



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After our induction period of three days it was straight into the work place, I was able to shadow a number of different Dental Assistants and work with numerous Orthodontists and the studying Post Graduates that we have in our clinic. As my confidence and learning grew I was able to be rostered on my own, however I still get the support from my managers and co-workers if I need it.

As I chose to undertake my training in the orthodontic unit being able to rotate into the various clinics throughout the hospital, such as General Practice Unit and Oral Surgery, has helped me in my studies. While those experiences were valuable I loved returning to the orthodontic unit as I really enjoy working with teens and children, as I have also received orthodontic treatment I believe it has helped in my understanding and learning.

I have completed the study portion of the traineeship and am currently full time at the hospital for my training. I am excited to see what opportunities I can receive from this experience and hope one day to be a senior Dental Assistant in an orthodontic clinic.

I would highly recommend this traineeship to anyone that is looking at getting into the dental industry. The support has been amazing throughout my time at the hospital and I value this opportunity that I have been given.

Karina Hill, Dental Assistant

Hi, I'm Karina; I've recently completed my traineeship to become a Dental Assistant.

While working, I was interested in a career change into the healthcare industry. When I saw the Dental Assistant traineeship with SA Dental Service advertised I thought it would be a great opportunity.

I started my traineeship in February 2015. I was able to work between 2 different clinics while on my traineeship with SA Dental Service. This gave me the opportunity to work in the school dental service working with the dental therapist as well as the community clinic with dentist and 5th year dental students.

One thing I liked was that I was able to expand my knowledge by doing rotation at ADH, in the oral surgery department and special restorative unit.

I found the experience very rewarding and would recommend this to anyone that is after a rewarding career change.



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