

HOW TO APPLY: CLEANER

Address the following selection criteria by writing **at least half a page** for each criterion. To assist you in doing this we have listed some questions under each criterion. You don't have to use them but they may help in guiding your response. When writing a response to these questions, the best strategy is to use examples from your past work, schooling, sports, volunteer activities or life.

Criterion 1: Understanding of, or the ability to acquire, knowledge of commercial cleaning practices and procedures, including the implementation and maintenance of appropriate hygiene standards

Describe your past experience with commercial cleaning practices and procedures.

How have you implemented or maintained hygiene standards in the past?

What has helped you to do this?

Criterion 2: Experience in the safe operation and basic maintenance of equipment and the safe use of chemicals

What experience do you have in the safe operation and maintenance of cleaning equipment?

Detail your awareness of the safe use of chemicals using specific examples.

Criterion 3: Good organisational skills as well as the ability to be adaptable and flexible, manage variable workloads and to prioritise work in order to meet deadlines

Write about a time when you needed to be organised.

What did you do in order to make the situation work?

In past situations how have you increased your workflow to meet the demands of increased work pressure?

Criterion 4: Ability to work either independently or as a member of a team and provide assistance to other team members

Have you worked as part of a team before?

Under what circumstances?

How was teamwork helpful to the situation?

How did you help assist your team members to achieve a positive outcome?

Criterion 5: Good communication and interpersonal skills with the ability to interact with Site visitors and provide information in a courteous and clear manner

Write about a time that you demonstrated good communication skills. Describe the situation, what you did and what the outcome was.

What do you see as most important when talking to visitors on the site?

Criterion 6: Awareness of Work Health and Safety issues

Explain what you think is meant by Work Health and Safety

How have you practiced this in the past?

How is it relevant to the job you are currently applying for?