

Volunteer role description

Soup Patrol Volunteer

Department	Community Services
Availability	Flexible days
Location	Kalgoorlie, Western Australia
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

To deliver a free, nutritious evening meal to people who are homeless, socially disadvantaged or on very low incomes.

Role responsibilities

- Collect the soup from the hospital kitchen at 5pm, and serve all food provided
- Properly complete all paperwork as required during each run
- Clean all equipment and tidy soup van after the run
- Act in accordance with the soup patrol guidelines and requirements
- Be on time for your rostered shift and inform the Volunteer Coordinator in advance if you are unable to attend
- Act as positive role models and be friendly, encouraging and supportive
- Maintain a safe environment
- Advise the Volunteer Coordinator of any problems, issues or concerns and if any equipment requires replacing or the van requires maintenance

DRIVERS

- Collect and sign for van keys at hospital reception, return at the end of the run
- Driver responsible for locking the van when leaving

BREAD COLLECTORS

- Collect the bread as rostered from designated bakeries
- Deliver bread to hospital kitchen by Thursday evening
- Advise the Volunteer Coordinator of any concerns, issues or problems or if you are unable to collect bread for any reason

Knowledge, skills and experience

- Comfortable engaging with a broad range of culturally and socially diverse clients
- Ability to work positively and provide support in a team environment

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- Ability to work unsupervised
 - Great interpersonal skills
 - Show empathy for disadvantaged and socially isolated clients
 - Drivers require a "C" drivers license to drive the soup van
 - Ability to multitask and complete basic paperwork required
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Check requirements

- A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this)
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Learning and development

- Complete Red Cross online learning modules as required
 - Attend Red Cross Volunteer Induction, Program Training and ongoing training as required
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General conditions

We act always in accordance with the Australian Red Cross Code of Conduct and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
