Community Visitors Scheme (Volunteer)

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| **Department** | **Social Inclusion** |
| **Availability** | **Flexible days** ongoing (minimum 12 months) Average 1 – 2 hours per week |
| **Location** | Various locations across Tasmania |
| **Category** | Working in the Community Visitor Scheme visiting elderly people in their home or aged care facility |
| **Building an inclusive, diverse and active humanitarian movement based on voluntary service** |
| **Role purpose** To visit an elderly person in their homes/aged care facility to make them feel connected into the community and not at risk of social isolation |
| **Role responsibilities*** Visit the participant at least once per fortnight
* Undertake activities that are appropriate to the participant or group. This this may include listening to music together, playing cards or board games, reminiscing or simply having a chat
* Report any incidents in relation to the participant’s health, welfare or well being, to Red Cross staff
* Maintain confidentiality of information obtained during a visit unless this information must be disclosed to Red Cross to assist the participant
* Maintain accurate records of visits to participant on allocated visit record sheets
* Notify Red Cross in advance if unable to make arranged visit to the participant
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| **Knowledge, skills and experience*** Comfortable speaking to a broad range of culturally diverse participants
* Show empathy for the mature aged, disadvantaged and socially isolated participant
* At ease working independently or as part of a team to share the workload
* Experience working in customer service, aged care or participant with disabilities
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| **Check requirements***(*A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this) |
| **Learning and development*** Complete Red Cross online learning modules as required
* Attend Red Cross Volunteer Induction, Program Training and ongoing training as required
* Attend scheduled volunteer meetings, a minimum of two per year
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| **General conditions**We act always in accordance with the Australian Red Cross Code of Conduct and Child Protection Code of ConductWe are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirementsWe comply with the Red Cross Workplace Health and Safety management systemWe demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful wayWe may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters*In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement***Humanity** **Impartiality****Neutrality** **Independence****Voluntary Service** **Unity** **Universality** |