

Volunteer role description

Community Visitor

Department	Social Inclusion
Availability	One visit per fortnight
Location	Various QLD
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

A Community Visitor is matched with an elderly person or group of elderly people who experience social isolation and who will benefit from your company. Volunteers provide face to face visits at least once per fortnight to provide social interaction, companionship and friendship. The older people you visit may either be living at home or in an aged care facility.

Role responsibilities

- Visit the participant or group of participants for at least one hour per fortnight
- Provide activities that are appropriate to the participant or group. This may include listening to music, playing cards or board games, reminiscing or simply having a chat
- When visiting with a group, talk with the group about their interests and preferences for activities, and plan and facilitate group interaction and activities accordingly
- Maintain regular communication with the Red Cross Visiting Services Officer to discuss your visits and any concerns that may arise
- Record and submit monthly reports to the Red Cross Visiting Services Officer
- Respect the rights of participants to confidentiality and privacy

Knowledge, skills and experience

- A genuine interest in working with elderly people
- Effective interpersonal skills and the ability to communicate with people from a variety of backgrounds
- A commitment to visit for a minimum of one year to maintain consistency for the participant.

Check requirements

- A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this)

Learning and development

- Complete Red Cross online learning modules as required

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- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required
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General conditions

We act always in accordance with the Australian Red Cross Code of Conduct and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
