



Community Visitors Scheme Volunteer – Rose Bay

Department	Social Inclusion
Availability	1 hr per week/fortnight
Location	Rose Bay
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

Good social connections are essential for a healthy fulfilling life, especially as we age. Community Visitors scheme (CVS) assists socially isolated people to reconnect with their community. Red Cross supports our participants to feel connected and to feel less lonely by matching volunteers with them for the purpose of conversation and activities.

If you are aged eighteen years or older and have a genuine desire to make a difference to an older person's life, this could be the role for you.

Do good, feel good!

This role suits someone over the age of 18 who is a good listener and can commit to at least one hour a week for a social visit to an elderly lady. What you do on your visit is up to you on the whole, our resident enjoys discussing the Bible and spiritual matters you might also chat together, she enjoys reminiscing, listening to music, talking about food and family.

Role responsibilities

- This role suits someone over the age of 18 who has good conversation skills and is a good listener.
- A commitment to at least one hour a week for a social visit to an elderly person. What you do on your visit is up to you and who you are visiting: you might chat together, reminisce, listen to music, go for a walk, read the newspaper or play card games or go out for a coffee.
- As a Community Visitor, you'll brighten the life of a lonely older person by offering them company and friendship. You'll also brighten your own life: gaining satisfaction, enjoyment and personal development through your visits.
- Red Cross will ensure you have training, ongoing support and access to other opportunities within the World's largest humanitarian network.
- Participant's rights to confidentiality and privacy must be respected
- You will be expected to model responsible and appropriate behavior with the participants/s including maintaining person boundaries
- Regular communication with the Red Cross CVS Coordinator to discuss your visits and any concerns that you may raise

Knowledge, skills and experience

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- Good communication and listening skills
 - Possess a caring and friendly personality
 - Show empathy for the mature aged, disadvantage, culturally diverse and socially isolated clients
 - Be able to maintain personal boundaries
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Check requirements

- A National Criminal History Check prior to commencement and renewed every five years (Red Cross will arrange this)
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Learning and development

- Complete Red Cross online learning modules as required
 - Attend Red Cross Volunteer Induction, Program Training and ongoing training as required
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General conditions

(Delete help text before publishing: These are organisational requirements and not to be edited)

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
