



the
power of
humanity



Volunteer role description

Community Visitors Scheme Volunteer

Department	Social Inclusion Program
Availability	1-4 hours per week
Location	SE NSW (Queanbeyan, Cooma, Yass & Goulburn)
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

You will be visiting an elderly person in their home or in an aged care facility who would benefit from increased social connections. You must be a minimum age of 18 years to be eligible to volunteer for this program.

Role responsibilities

- Visit the client for a minimum of 1 hour weekly.
- A commitment to visit for a minimum of one year would be ideal.
- Undertake activities that are appropriate to the client. Activities may include listening to music together, playing cards or board games, going on outings, having a cuppa and a chat.
- Maintain regular communication with the Red Cross CVS Coordinator to discuss your visits and any concerns that may arise.
- Record and submit monthly reports to the Red Cross CVS Coordinator as a requirement for ongoing funding.

Knowledge, skills and experience

- A genuine interest in building friendship and social connections with elderly people to ease social isolation.
- Effective interpersonal and social skills and the ability to communicate with people from diverse backgrounds.
- Holding a valid driver's licence and a means to travel would be beneficial.
- Be reliable and have confidence to work independently without direct supervision and to seek support and guidance as required.
- People from multi-cultural and bilingual backgrounds are encouraged to apply.

Check requirements

- National Criminal History Check prior to start and renewed every three years

Learning and development

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
