

# Volunteer role description

## Community Visitors Scheme Volunteer

<b>Department</b>	<b>Social Inclusion Programs</b>
<b>Availability</b>	<b>1 – 2 hours per week/fortnight</b>
<b>Location</b>	<b>Yass and Goulburn</b>
<b>Category</b>	Working in our Services and Programs

**Building an inclusive, diverse and active humanitarian movement based on voluntary service**

### Role purpose

Community Visitors Scheme volunteers are matched with elderly people who are socially isolated living in their home or in an aged care facility. Volunteers and participants may enjoy regular social visits and outings with the aim of expanding the participant's social networks, well-being and improving their access to the community. Time commitment varies depending on outings or activities. (This role is suitable for people who are a minimum age of 18 years old)

### Role responsibilities

- Visit the participant minimum once per fortnight
- Undertake activities that are appropriate to the participant. Activities may include listening to music together, playing cards or board games, going for walks or to the gallery, reminiscing or simply having a chat.
- Maintain regular communication with the Red Cross Social Support Officer to discuss your visits and any concerns that may arise
- Complete ongoing training as required
- Record and submit monthly reports to the Red Cross Social Support Officer
- Respect the rights of participants to confidentiality and privacy
- A commitment to visit for a minimum of one year

### Knowledge, skills and experience

- A genuine interest in working with elderly people
- Effective interpersonal skills and the ability to communicate with people from a variety of backgrounds
- An interest in providing humanitarian service and to work within the fundamental principles of Red Cross
- Ability to work within the policies and principles of Red Cross

### Check requirements

- Police Check (Red Cross will do this)
- Full Covid 19 vaccination (as required by government Mandate)
- Annual flu vaccination (mandatory by state guidelines and or aged care facilities)

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### Learning and development

- Complete Red Cross online learning modules as required
- Attend ongoing training as required
- Attend scheduled volunteer meetings, a minimum of two per year

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### General conditions

We act always in accordance with the Australian Red Cross Code of Conduct and Child Protection Code of Conduct.

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements.

We comply with the Red Cross Workplace Health and Safety management system.

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way.

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters.

*In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement.*

**Humanity**

**Impartiality**

**Neutrality**

**Independence**

**Voluntary Service**

**Unity**

**Universality**

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