

Role Name: Developer – Integration & Digital (UX and Forms)

Role data

Position no.	E12098	Work Area Profile	IT Service Development
Work Level Classification	Level 5	Directorate/Business Unit	Information Technology
Reports to (role)	Manager – Integration & Digital	Location	Melbourne
No. direct reports	Nil	No. of indirect reports	Nil
Version date	31/05/2021	Tenure	Ongoing

Work Area Profile

The IT Directorate provides technology services and solutions that advance the Ahpra vision, mission and strategic goals. The Directorate supports Ahpra’s users, leadership, external stakeholders and practitioners with customer-oriented service and a robust and reliable technology environment that encourages effective and innovative ways of using technology in all facets of Ahpra’s operations.

IT Service Development develops IT services that provide sustainable value to the Ahpra business by maximising benefits and minimising one-off and ongoing delivery risk.

Role purpose

The Developer – Integration & Digital (UX and Digital Forms) is responsible for actively helping the Integration & Platforms team develop as a centre-of-excellence for application design and development for Digital Forms and related UX design. This role is also responsible for developing, building, configuring, customising, integrating and unit and integration testing of solutions based on the functional and technical specifications to meet quality & performance requirements.

Key Accountabilities

- Manage and design, develop, build, configure, unit and integration test solutions from low level designs to ensure they meet quality standards adhering to complete SDLC.
- Ensure that solutions meet requirements outlined in the design documentation and conduct appropriate reviews to ensure this
- Perform all work to agreed time, cost and quality constraints
- Ensure that developed solutions are peer reviewed and formally documented
- Work with stakeholders to ensure functional implementation needs are aligned with the customer's business priorities
- Clearly articulate design decisions, working closely with Solutions Architecture where needed
- Liaise with external suppliers and vendors of Ahpra to provide governance and expert advice.
- Provide support services when necessary to ensure smooth functioning of Ahpra applications.
- Contribute to the development of centre of excellence and relevant frameworks and strategies.

- Foster and drive a culture and process of continuous improvement in the Integration & Digital team by seeking opportunities to review and improve processes across the role scope and system/services
- Health Safety and Wellbeing: Ensuring the workplace provides a safe working environment with the required level of care and respect for its participants meaning to:
 - Take reasonable care for own and others' health, safety and wellbeing
 - Adhere to Ahpra's workplace health, safety and wellbeing policies and procedures

Capabilities for the role

The AHPRA [Capability Framework](#) applies to all AHPRA employees. Below is the complete list of capabilities and proficiency level required for this position.

Values	Capabilities	Proficiency level
Service	Commits to customer service	Advanced
	Displays leadership	Intermediate
	Generates and delivers the strategic vision	Foundation
	Demonstrates an awareness of the National Registration and Accreditation Scheme (the National Scheme) and the National Law	Foundation
Collaboration	Builds constructive working relationships	Intermediate
	Communicates effectively	Advanced
Achievement	Demonstrates accountability in delivering results	Intermediate
	Uses information and technology systems	Advanced
	Displays personal drive and integrity	Intermediate

Qualifications/Experience	Required
Qualifications	Information Technology or software engineering degree or equivalent Course of study in UX design and/or UX development
Experience	Strong knowledge of development processes Strong, applied technical aptitude in one or more application programming domains and/or digital platforms (e.g. Infiniti/SmartIQ, Adobe or similar) including C#/.Net, SQL Server /SQL Management Studio, HTML, CSS, Bootstrap & JavaScript, REST Web Services, JSON & XML Experience and knowledge of upgrading SmartIQ solutions. Experience of working in Agile environment.

	<p>Knowledge of infrastructure components such as web servers and load balancers.</p> <p>Good knowledge of integration technologies and methods.</p> <p>Strong experience in developing digital solutions (from inception to delivery).</p> <p>Strong knowledge of UI, UX and CX design including interactive and visual design principles contributing to positive and cohesive user experience.</p> <p>Good experience with illustrating design ideas using storyboards, process flows and sitemaps.</p> <p>Good knowledge of DevOps tools and technologies.</p>
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Key Relationships

Internal Relationships	External Relationships
IT Directorate Stakeholders	IT Vendors
Project Management Team	IT Service Providers
Infrastructure Engineering team	
Business Analysis team	