**ReCONNECT Advisor**

**Blurb:**

The role of the ReCONNECT Advisor is to support injured workers (the client) overcome non-compensable barriers through connections to services and community, so that they are able to focus on recovery and return to work and the community.

**Selling points:**

* Assisting workers and their immediate support person to source community services and networks that contribute to their wellbeing and return to work.
* Enjoy working creatively to find opportunities for injured workers to connect to services.
* Be part of a team committed to growth and professional development.

**The opportunity**

As a ReCONNECT Advisor, you’ll make a positive contribution to people’s lives by supporting workers and their families affected by work injury. You’ll manage allocated cases, connecting with injured workers to assess their needs and recommend free or low-cost services and resources to help them focus on their recovery and returning to work. You’ll be part of a close-knit team that values collaboration, prioritises mental fitness and well-being, celebrates feedback, and offers opportunities for growth and development.

**The position**

In this role you will collaborate with workers and their support person to create a plan that helps them navigate to appropriate services, reducing non-compensable barriers to returning to work. You will contribute to team meetings to understand priorities, maintain accurate records, and utilise your interviewing skills through phone calls, online platforms, or in-person meetings to quickly build rapport. You will actively participate in the development, implementation, and review of service guidelines, protocols, and activities, ensuring a commitment to delivering a high-quality service. This role encourages creative thinking and exploration of new avenues while promoting a culture of positive well-being.

**This role will be a full-time ongoing position.**

**About you**

You’ll have a strong holistic understanding of South Australia’s support services and psycho-social supports available in the community, including those offered by government agencies, non-for-profit organisations, and allied health sectors. Passionate about inclusion, you will have the opportunity to work with diverse populations, including those facing mental health and financial challenges. This role is well-suited for someone with experience in case management, support work, aged/disability services, financial wellbeing, or community coordination.

**ReturnToWorkSA Profile**

**At ReturnToWorkSA, our purpose is to empower and support South Australians impacted by work injury.** Our services and those delivered by our claims agents are designed to provide early intervention support to workers and employers following a work injury to ensure the worker can recover and return to work as quickly as possible.

**Why join us?**

Experience a workplace culture that rewards your contribution and provides the development and support to help you reach your potential. We are committed to fostering a diverse and inclusive workplace where our people can genuinely make a difference to the lives of South Australians affected by work injury. At ReturnToWorkSA, you can expect a range of benefits including:

* An extensive wellbeing program
  + access to a broad range of wellbeing seminars, webinars and information sessions
  + a free onsite gym and bike storage
  + annual vaccinations, skin checks, seasonal fruit and corporate cup challenge
  + discounted corporate private health insurance
  + and a proactive EAP provider
* Flexible work options including part time and working from home
* Access to learning and development programs to enhance your personal and professional skill set and career development
* Modern offices with excellent amenities in the Adelaide CBD

**Special requirements/Conditions**

* Current driver’s licence is essential as you will need to travel to meet with clients
* National Police Check
* Vulnerable person-related employment check

**Further information**

Candidates will also be assessed based on their ability to demonstrate personal and professional alignment with ReturnToWorkSA’s organisational values which are critical to our success: We care about people and sustainability; We are inclusive and innovative; We listen to understand; and We own our actions.

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The total remuneration package for this position is starting from $90,940 (exclusive of superannuation). The final offer will be commensurate with the successful candidate’s qualifications, skills and experiences.

**How to apply**

Please submit a cover letter demonstrating your key capabilities and experience supported by your current resume addressed to **Samantha Forsyth, Team Leader ReCONNECT.** If you would like to discuss the position further, **Samantha** can be contacted on **08 8238 5978**.

Please note shortlisting and interviewing for this role will commence immediately so we strongly encourage all candidates to put forward your applications as soon as possible. The role may close early if a preferred candidate is identified.

**Inclusion and acceptance**

ReturnToWorkSA is an equal opportunity employer, valuing difference and embracing diversity and we promote flexible ways of working, applicants are encouraged to discuss any workplace adjustments that might be needed as well as the flexible working arrangements for this role.

**Still not sure?**

Research indicates that up to 60% of women and underrepresented groups may hesitate to proceed, even after completing a draft application. We firmly believe that diversity enhances the strength of every team, so even if you don’t tick all the boxes we still want to hear from you.