

## Lead Technical Specialist

### Maintenance Technical Services

#### Position information

Group:	Operations
Reports to:	Manager Maintenance Technical Services
Classification:	A07

#### Your role

As the Lead Technical Specialist, you will lead a multi-disciplinary team consisting of Mechanical, Electrical & Control System Technical Specialists to support the successful development and delivery of capital upgrade and renewal projects. You will lead and coordinate the provision of technical support for the maintenance and project management teams in relation to the operation, maintenance, refurbishment and augmentation of Electrical, Mechanical, Civil, Control System assets.

Appointment to this role is subject to the provision of a national police check. Please note that people with criminal records are not automatically deemed ineligible. Each application will be considered on its merits.

#### Seqwater's vision, values and promise

Water is essential for life. At Seqwater, it is our job to provide water for more than three million people across South East Queensland. We live and work in the communities we serve, and we proudly work together to deliver on our vision of Water for Life. We do this by living our values and keeping to our promise - Safe for Life.

Integrity, respect, care and courage are at the heart of the way we work and interact with our colleagues, stakeholders, customers and the communities every day.

We commit to delivering a high standard of customer service aligned to our strategic vision. We value working collaboratively with our internal & external customers to improve service delivery.

#### About your group

The Operations Group is responsible for the ongoing asset management, operation and maintenance of Seqwater's water infrastructure assets and catchment areas, and the ongoing provision of bulk water supply services to meet customer service requirements and regulatory obligations.



## Key relationships

Leads others:	Up to 10 direct reports Contractors and consultants
Internal customers:	Regional Operational teams Other Asset Management teams Maintenance Delivery teams Directed Services Project Manager Process Engineers Engineering Standards & Assurance Control Systems Maintenance Infrastructure Planning & Capital Delivery Group
External customers:	Contractors and consultants

## Leadership attributes

Seqwater's leadership model, *The Way We Lead*, identifies the attributes that leaders at all levels need to demonstrate to support our vision, promise and values.

The model is underpinned by the belief that for leaders to create stronger engagement with their teams, they must balance their attention and efforts between inspiring, motivating and energising others while supporting and driving them to deliver on actions, goals and outcomes.

Leaders at Seqwater:

- Build trust – are present, connected and authentic
- Collaborate – build purposeful relationships
- Demonstrate commitment – take ownership, embrace challenges and contribute expertise
- Make effective decisions – think and act on what is best for business
- Lead change – create a shared sense of purpose, make things happen
- Drive for results – focus effort on the things that take us towards excellence.

## Key responsibilities

- Lead a multi-disciplinary team of Technical Specialists to ensure all capital upgrade projects consider the maintainability of assets, including the interpretation and provision of advice in relation to legislative and regulatory matters for all phases of the project lifecycle.
- Contribute to the continuous improvement strategies identified by the Maintenance Improvements team.
- Support project working and project control groups as the maintenance technical representative.
- Review, assess, and develop (continuous improvement) processes/provision of support services provided by the team to the broader Asset Management team and Infrastructure Planning & Delivery Group across all phases particularly in the closeout and commissioning stage.
- Provide technical support and advice and resolve complex technical issues in support of the maintenance and project teams as necessary.



- Provide direction and mentoring to ensure staff have the skills and knowledge to achieve business objectives and be compliant with legislative requirements.
- Observe and comply with all Seqwater work health and safety, quality and environmental management systems and procedures.
- Undertake other duties, which are assigned from time to time by the Leader.
- In all duties, comply with the behavioural expectations set out in The Way We Work (Seqwater's Code of Conduct), and our policies and procedures.

## Qualifications and experience

### Essentials

- Tertiary qualifications in engineering or other relevant trade experience with significant demonstrated experience.
- Detailed knowledge of change management and project management principles and methodologies.
- Demonstrated experience in leading teams, consultants, and/or contractors.
- Possess a current "C" class Queensland Drivers Licence.

### Desirables

- Qualifications and professional experience in project management.
- Knowledge and understanding of the scope, function and nature of the Electrical/Mechanical/Civil assets used in water treatment and bulk water storage.
- A detailed knowledge of Reliability improvement techniques, including the facilitation of Root Cause Analysis investigations and Pareto chart development.
- Demonstrated experience in business case and scope of works development.
- A thorough understanding of RPEQ requirements in the design and construction of engineering assets.
- Substantial knowledge for the provision of expert advice on policy, standards and strategies in relation to asset management and maintenance applicable to Seqwater's built and natural assets.

## Job capability requirements

- Ability to engage with a range of internal and external stakeholders, with a focus on collaboration, negotiation and influence.
- Ability to perform effectively in a changing environment and maintain an up-to-date skills and knowledge base.
- Self-motivation with the ability to work autonomously when required, as well as participate and contribute positively and constructively in a team environment.
- Proven ability to identify emergent risks and ensure timely and effective responses.
- Demonstrate sound written, interpersonal and oral communication skills including the ability to consult with a range of Seqwater employees.
- Demonstrate a willingness to discuss and implement improvements in procedures and systems.