

Advisor Bulk Water Metering

Commercial and Customer Direction

Position information

Group:	Customer Strategy and Planning
Reports to:	Senior Advisor Bulk Water Metering
Classification:	A04

Your role

The Advisor - Bulk Water Metering is responsible for providing expert guidance, strategic direction in the planning, implementation, and management of bulk water metering systems and associated data. You will advise on the installation, maintenance, and optimisation of metering infrastructure to ensure accurate measurement and efficient management of water resources. In collaboration with various stakeholders, including engineers, technicians, and regulatory bodies, you will promote best practices and ensure compliance with industry standards.

Appointment to this role is subject to the provision of a national police check. Please note that people with criminal records are not automatically deemed ineligible. Each application will be considered on its merits.

Seqwater's vision, values and promise

Water is essential for life. At Seqwater, it is our job to provide water for more than three million people across South East Queensland. We live and work in the communities we serve, and we proudly work together to deliver on our vision of Water for Life. We do this by living our values and keeping to our promise - Safe for Life.

Integrity, respect, care and courage are at the heart of the way we work and interact with our colleagues, stakeholders, customers and the communities every day.

We commit to delivering a high standard of customer service aligned to our strategic vision. We value working collaboratively with our internal & external customers to improve service delivery.

About your group

Influencing the future sustainability of Seqwater, the Customer, Strategy & Planning Group is responsible for the delivery of the enterprise strategic direction, effective planning of investments, government and stakeholder relations, communications and water supply optimisation.



Key relationships

Leads others:	Nil
Internal customers:	Network Operations Regional Supply Treatment teams Contract Maintenance Provider Technical Support & Improvement team Sustaining Capital team Asset Management team Strategy and Risk team Water Security Modelling team DTI Project team Emergent Work Project team
External customers:	Distribution Retailer entities Contractors and service providers

Key responsibilities

- Collect and analyse bulk water data to identify trends and areas for improvement.
- Prepare detailed reports on metering system performance and water consumption on a regular basis.
- Provide data rectification and substitutions, meeting compliance requirements.
- Identify meter faults and coordinate maintenance investigations to support the rectification of flow meters and their supporting data.
- Interpret improve and develop water balances, identify risks and issues, and support the implementation of such changes.
- Support billing data submissions and reporting, meeting end of month deadlines.
- Enhance automated processes and tools that support the capture, maintenance and analysis of data.
- Observe and comply with all Seqwater work health and safety, quality and environmental management systems and procedures.
- Undertake other duties, which are assigned from time to time by the Leader.
- In all duties, comply with the behavioural expectations set out in The Way We Work (Seqwater's Code of Conduct), and our policies and procedures.

Qualifications and experience

Essentials

- Minimum of 5 years' experience in water metering, utilities or a related industry.
- Experience applying exceptional judgement on analytical acumen to interpret data, make informed decisions and devise strategies to optimise accuracy.
- Experience building and maintaining collaborative working relationships.



Desirables

- Experience in operating water-related infrastructure.
- Experience in end of month billing.
- Experience using Power BI or alternative dashboarding.
- Experience working with the South East Queensland water grid layout and operations.

Job capability requirements

- Strong analytical, numerical, quantitative, and problem-solving skills, with experience working with complex information to deliver actionable insights.
- Intermediate to Advanced Excel skills.
- Highly developed communication skills.
- Ability to work collaboratively in a team environment.
- Demonstrated time management and organisational skills.
- Ability to display rigour in data analysis ensuring the quality and accuracy of the conclusions are validated.
- Alignment to Seqwater values.