

# Help us to achieve our digital ambitions

We are looking for clever and creative, passionate and energetic people with different skills, backgrounds, and experiences.

We want to hear from you if you:

- are ready for a **new challenge** that brings growth and opportunity
- want to really make a difference to the national mission of our world-leading University, it's students and staff
- have experience working in **large-scale digital transformations**
- embrace **collaboration** and understand the importance of **fostering a positive and inclusive team culture**
- appreciate working in an environment **embracing contemporary ways of working**
- are hands on and **adaptive to working across various initiatives and projects**, understanding there are times you will need to work outside of your immediate scope to get things done for the benefit of the team
- feel comfortable working in situations that can sometimes bring a level of ambiguity and uncertainty.

## Our plan for a better digital future

Our Digital Master Plan will see the University embark on the biggest digital transformation in our history.

It will be a transformation that matches our mission to be among the great universities of the world and driven by a culture of excellence in everything we do. Our digital future will transform the experience of ANU for our students, researchers, academics, professional staff and the wider community.

We are seeking great people to be a part of this history making journey.

The first two strategic programs to launch under the [Digital Master Plan](#) are **Student First Program** and the **Digital Infrastructure and Cloud Enablement (DICE) Program**. Our Student First Program is focused on improving the end-to-end student experience, from application to graduation. The DICE program is focussed on stabilising and improving a range of core digital foundations. Multiple projects will sit underneath these two programs with a further three digital programs of work expected to be approved in 2022.

The principles to delivering these programs will include, but not limited to:

- human centred design - co-design processes that include both staff and student voices
- agile ways of working
- embedding digital capability into the way we work
- end to end service delivery view
- secure, accessible & inclusive by design
- treating data as a core asset
- cloud right approach to delivering and sourcing.



IF YOU'RE LOOKING TO  
RELOCATE, YOU'LL LOVE  
AUSTRALIA'S CAPITAL CITY



#1 most liveable city in Australia<sup>1</sup>  
#1 most sustainable city in Australia<sup>2</sup>  
#5 healthiest city in the world to live in<sup>3</sup>



Shortest commute times  
and easy to get around,  
by car, bus, tram or  
bicycle



2 hours' drive to the  
snowy mountains



2 hours' drive to the  
coast

1. Life in Australia Report 2019  
2. The Worlds Most Sustainable Cities 2021  
3. Money.co.uk survey report 2021

# Working at the Australian National University

ANU is home to some of the most remarkable people from across the world: visionaries, influential leaders, researchers and advocates creating impact and change nationally, regionally and globally.

ANU attracts exceptional staff and students and, through education and enrichment programs, helps them to achieve ambitious goals, and pursue brilliant careers.

The Australian National University (ANU) was established by an Act of the Federal Parliament in 1946. Its founding mission was to be of enduring significance in the post-war life of the nation, to support the development of national unity and identity, to improve Australia's understanding of itself and its neighbours, and to contribute to economic development and social cohesion.

In the seven decades since, the University has cemented its unique national position and standing as one of the world's finest institutions, confirming the mandate and the faith of its founders.

Ranked in the top 30 universities globally, the first Australian university to be recognised in this elite tier, ANU continues to be an academic resource for the whole of Australia.

Working at ANU, our staff enjoy some amazing employee benefits including:

- highly flexible working arrangements and locations
- competitive salary and generous 17 percent superannuation
- generous leave entitlements including long service leave
- excellent support for skills development
- family friendly working environment including generous paid parental leave, good work/life balance and an inclusive and supportive culture.

It is an exciting time at the ANU, and a great time to join us!

## ABOUT ANU



### Our University

#1 university in Australia<sup>1</sup>

#27 university in the world<sup>1</sup>

1<sup>st</sup> Australian University to achieve global top 30 ranking



### Our Students & Staff

#1 most employable graduates in Australia<sup>2</sup>

5 star rating for staff-to-student ratio<sup>3</sup>

#1 in Australia most international staff<sup>4</sup>

#1 in Australia most academic staff with PhD<sup>5</sup>

11,000 undergraduates

7,000 postgraduates

4,000 staff

96% research above world standard (best in Australia)<sup>6</sup>



### Nobel Prize Winners

6 Nobel laureates among our staff and alumni including our Vice-Chancellor

1. Quacquarelli Symonds (QS) World Rankings 2022
2. Times Higher Education 2020
3. Good Universities Guide 2021
4. Times Higher Education 2020
5. Good Universities Guide – overall 2021
6. Excellence in Research for Australia (ERA) 2018



## Position Description

College/Division:	Information Technology Services
Faculty/School/Centre:	Application Services
Department/Unit:	AV Services
Position Title:	Audio Visual Architect
Classification:	ANU Officer Level 8 (Information Technology)
Position No:	33382
Responsible to:	Manager, AV Services
Number of positions that report to this role:	Information Technology Services
Delegation(s) Assigned:	

### PURPOSE STATEMENT:

Information Technology Services (ITS) is the corporate service division responsible for the delivery of core information technology and communication services to the University. These services include network, communications, computing platforms, data stores, desk-top and mobile access, high-performance computing, online publishing, enterprise systems, student learning environments, and IT security. The work of ITS is coordinated with services provided within, and by Academic Colleges and Service Divisions to form a cohesive, university-wide information technology infrastructure.

The Audio Visual (AV) Architect provides expert guidance, mentoring, and quality assurance functions ensuring a coordinated and consistent approach to design and implementation of an AV enterprise solution to meet business requirements.

### KEY ACCOUNTABILITY AREAS:

#### Position Dimension & Relationships:

Reporting to the Manager, AV Services, the AV Architect is responsible for the application of an AV Solutions Architecture capability and assists in developing enterprise AV architecture capability.

The AV Architect collaborates and interacts with cross-functional areas across the University. Responsible for establishing and maintaining effective customer focused working relationships with business users, the AV Architect works proactively to identify and understand requirements; develop, design and inform optimised AV architecture solutions; and effectively communicate and present solutions to stakeholders.

#### Role Statement:

Under the broad direction, the AV Architect will:

- Apply an AV Solutions Architecture capability, including the design, review and application of activities that support and improve business understanding and fitness for purpose of business solutions.
- Provide high level contributes to the development, review, and continuous improvement of AV Solutions Architectures, ensuring compliance with standards, policy and procedure.
- Develop and maintain detailed AV technical documentation including AV standards, and AV installation design documentation.
- Review user requirements and specifications, and define test conditions. Independently design test cases and test scripts, mapping back to pre-determined criteria, recording and reporting outcomes. Analyse and report on test activities, including identifying issues and risks.
- Coordinate AV projects including planning and coordinating the work of AV teams, reviewing priorities and reporting on progress.
- Undertake major incident management and investigate problems in AV systems and services. Coordinate resolution by liaising with clients, vendors, other support staff, and management as required.
- Develop and share specialist knowledge across technologies and functions used and delivered by Learning Systems team ensuring strong working relationships with technologists and business experts across the university community enabling and improving business understanding.
- Ensure the application of the AV Architecture capability and standards applies to all relevant projects and address the full range of dimensions to resolve any prioritisation or conflict matters.

- Maintain an up-to-date knowledge of technology developments affecting AV supported systems.
- Comply with all ANU policies and procedures, and in particular those relating to work health and safety and equal opportunity.
- Perform other duties as required, consistent with the classification level of the position and line with the principle of multiskilling.

### SELECTION CRITERIA:

1. Progress towards postgraduate qualifications and/or extensive relevant experience in the development, implementation, and operation of AV Architecture capability and networked AV technology in a complex organisational environment, or an equivalent combination of experience and education/training
2. Extensive experience in AV Architecture quality assurance and risk management activities, and a proven comprehensive understanding and use of AV Standards, frameworks, policy and procedural standards, and their practical application across diverse working groups.
3. Demonstrated experience in managing AV projects and upgrades of AV equipment in multiple spaces at any one time, in a large and complex organisation.
4. Strong analytical skills and problem solving skills to be able to understand business requirements, and perform AV system (including routed AV signalling and DSP signalling) analysis, recommend solutions, and contribute to innovation and process improvement within the organisation.
5. Demonstrated high-level written and oral communication and interpersonal skills, including the ability to consult, collaborate and liaise effectively influences and guiding discussions with a diverse range of internal and external stakeholders.
6. Demonstrated ability to exercise initiative and flexibility, embrace change, learn, contribute new ideas, and thereby contribute to innovation and process improvement within the organisation.
7. Proven commitment to service excellence with the ability to manage and prioritise workload or projects to meet client requirements and deadlines, whilst working autonomously in a team environment.
8. A demonstrated high-level understanding of equal opportunity (EO) principles and a commitment to the application of EO policies in a university context.

*The ANU conducts background checks on potential employees, and employment in this position is conditional on satisfactory results in accordance with the [Background Checking Procedure](#) which sets out the types of checks required by each type of position.*

<b>Supervisor/Delegate Signature:</b>		<b>Date:</b>	
Printed Name:		<b>Uni ID:</b>	

### References:

[Professional Staff Classification Descriptors](#)

[Academic Minimum Standards](#)