



## Our vision

Trusted as the leading humanitarian organisation making a genuine difference in the lives of people and communities.

## Our purpose

Bringing people and communities together in times of need and building on community strengths.

We do this by mobilising the power of humanity.

## Our Fundamental Principles

Humanity, Impartiality, Neutrality, Independence, Voluntary Service, Unity, Universality

## Our Values

**We are part of a movement.**



### **We Respect**

As humanitarians, we put people first, listening to, understanding and respecting each other.



### **We aspire**

We are curious, optimistic and we learn, because we want to do and be better.



### **We collaborate**

We achieve our best by bringing people together on shared goals.



### **We stand up**

We face challenges and opportunities with courage and compassion.



### **We deliver**

We take ownership of delivering on our goals and make genuine impact.



<https://www.redcross.org.au/>

At Australian Red Cross we:

- Adhere to the 7 fundamental principles of Red Cross
- Act at all times in accordance with Australian Red Cross Ethical Framework and Child Protection Code of Conduct and applicable policies
- Are committed to protecting the rights of all people, particularly those who may be experiencing vulnerability. We want the people we work with to feel safe, be safe and free from abuse of any kind. We are a child safe organisation. We have zero tolerance for child abuse. We value, respect, and listen to children and are committed to supporting child safety and wellbeing in our work
- Demonstrate skill, knowledge, and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way
- Are committed to building a culture informed and characterised by the principles of diversity, equity, inclusion, and belonging. Australian Red Cross people are supported to understand and embed these principles into their leadership of self, others, teams, and workflow

## Position Description

<b>Position Title</b>	<b>Bilingual Health Educator, Health in my Language</b>	<b>Department</b>	Migration Support Program
<b>Location</b>	Adelaide or Mount Gambier	<b>Direct/Indirect Reports</b>	N/A
<b>Reports to</b>	State Lead, Migration Support Program	<b>Date Revised</b>	April 2022
<b>Industrial Award</b>	Social, Community, Home Care and Disability Services Industry		
<b>Award Level</b>	3	<b>Red Cross Job Grade</b>	3
<b>Job Level</b>	Team Member	<b>Job Evaluation No:</b>	HRC0064133
<b>Special Measures</b>			

### Position Summary

The purpose of the Bilingual Health Educator is to support the implementation of the 'Health in my Language: COVID-19 Vaccination Bilingual Health Education' project in South Australia. The Educator will conduct COVID-19 vaccination bilingual health education sessions with women and men in community settings.

The Health in My Language project will address vaccine literacy, hesitancy and barriers to service navigation of the vaccination system facing women, children and men from migrant and refugee communities across Australia.

The project will specifically target activities for groups of people who may experience higher levels of vaccine hesitancy and barriers to accessing COVID-19 vaccinations. These groups include older people, parents, carers, people of child-bearing age or pregnant, and people living in regional and rural areas.

### Position Duties

#### Key responsibilities/accountabilities

- Learn about the project through attending professional development and training at the commencement of appointment and during the lifetime of the project
- Deliver COVID-19 vaccination and health education sessions within the community's preferred languages
- Participate in planning and evaluation of workshop modules, health promotion, and training programs
- Participate in the maintenance and development of educational resources
- Support the preparation of reports, including collecting data on work undertaken
- Undertake publicity and promotional activities in a relevant community language and
- Other duties consistent with this role and as directed by the Program Coordinator.

#### Key relationships

- Regularly connect with the Health in my Language team and other Red Cross staff, particularly in the Migration Support Program
- Continue to enhance relationships within target communities

## Person Requirements

### Key Behavioural and Technical Capabilities

- Fluency in English and Swahili
- Willingness to travel within South Australia
- Ability to work independently as well as collaboratively in a team
- Proven organisational and time management skills
- Demonstrated ability to assist in the planning and coordination of information or training sessions
- Good written and verbal communication and interpersonal skills, and the ability to present information in a clear, comprehensive format

### Experience

- Experience in working with linguistically diverse people and communities from different cultures and backgrounds
- Experience in community development, including delivering workshops to community members

## Wellbeing, Health and Safety

It is our vision to be harm free and committed to providing and maintaining a safe and healthy environment for volunteers, members, staff, contractors, clients, customers, and others who may be involved in our work. Our Wellbeing Health and Safety direction is aimed at building a 'safety mindset' into our daily work, assessing and reducing risk, reporting hazards and incidents, and providing Red Cross people with a positive, healthy workplace.

- Identify and understand the current and future risks involved in undertaking your role and service delivery activities, then competently manage those risks so that everyone is safe
- Comply with the Work Health and Safety management system

## Key Job Requirements

### Licenses/compliance screening

Screening is required prior to commencement. Renewals may also be required during your employment in order to comply with specific contractual or legislative requirements.

A Working with Vulnerable People Check	Yes
Driver's License	Yes
A clearance to work with vulnerable adults	No
Police check	Yes - every 5 years
National Disability Insurance Scheme (NDIS) check	No
Evidence of up to date* vaccination against COVID-19	Yes
A <Vaccination – example influenza>	No

*\*As per latest definitions by the Australian Technical Advisory Group on Immunisation (ATAGI), or who have a medical exemption based on ATAGI guidelines*