

Patrolperson Animal Control

Division	Community and Environmental Services	Department	Customer Response
Reports To	Team Leader Local Laws	Direct Reports	No

Position Purpose

To carry out animal control duties and engage with community members regarding animal related matters within the Moreton Bay Region. To meet the community's needs and assist Council in the education and enforcement of relevant legislation, council objectives, policies, authorised operating procedures.

Key Responsibilities and Outcomes

Operational

- Undertake animal compliance patrols on public streets and council controlled land.
- Perform a range of animal control related duties including, but not limited to,
 - animal collection, responding to animal related incidents, cat trap delivery, stock handling.
- Maintain a customer service focused approach, proactively identifying animal related issues and provide feedback regarding improvement opportunities.
- Act as an authorized officer in order to issue penalty infringement notices for non-compliance with Councils Local Laws and state legislation related to animals.
- Undertake ongoing training associated with animal control and provide feedback on operating procedures.
- Ensure appropriate use Council issued equipment, including personal protective equipment and recording devices as a part of maintaining a safety culture.

Additional Information:

This position requires participation in any '5 out of 7' week roster.

Values

At Moreton Bay Regional Council we are on a journey to creating a great culture. Our values shape the way we behave and how we interact with each other to deliver the best service to the community. The safety of you and the community is our number one priority and we are all responsible for creating an inclusive, safe workplace and protecting our environment. As a team member, you will take individual accountability for demonstrating the values, expectations and behaviours.

**A THRIVING REGION OF OPPORTUNITY WHERE OUR COMMUNITIES
ENJOY A VIBRANT LIFESTYLE**

Decision Making

Budget - Nil

Delegations - Delegations under the *Local Government Act 2009* and as directed and published in Council's Delegation Register.

Knowledge & Experience

- Demonstrated industry skills and experience in the handling and control of animals including stock and dangerous animals, and the application of animal management activities.
- Demonstrated ability to apply safe work practices and to comply with procedures and policies.
- Sound time management skills and the ability to develop, maintain and monitor own work activities.
- Sound computer skills and competency in operating a suite of electronic tools associated with undertaking the responsibilities of this position.,
- Well-developed interpersonal, written and verbal communication skills with the ability to maintain effective working relationships with internal and external stakeholders displaying a strong customer focus.

Qualifications

- Certificate IV in Animal Management and/or sound demonstrated experience.
- Current C class driver's licence.

This position description reflects a summary of the key accountabilities of the position, it is not intended to be an all-inclusive list of duties, steps and tasks. Leaders may direct employees to perform other duties at their discretion.