



Position Snapshot

Position Title:	Fleet Engineer Cabin
Business / Division / Department:	VA / Engineering Operations / Fleet Engineering
Location:	Brisbane Engineering Hangar
Reports to:	Mechanical Systems & Cabin Leader
Direct Reports:	0
Classification:	1D
Date:	November 2021

Overall Impact Statement

Our vision is to build the airline people love, and we'll do that by having happy people, happy customers, happy owners, by doing what matters, and by ensuring everyone is safe, always. We also believe that how you show up is as important as what you do.

The objective of the **Fleet Engineer Cabin** role is to maintain continuing airworthiness through effective configuration control of aircraft Cabin systems for the operated fleet types, and initiate preventive or predictive maintenance strategies to improve aircraft technical dispatch reliability.

Organisational Context

Virgin Australia Group is a major Australian airline group which launched in 2000 bringing real competition to the skies. The Group is made up of Virgin Australia Airlines, Virgin Australia Regional Airlines, Tigerair Australia, Virgin Australia Cargo and Velocity Frequent Flyer – our awesome loyalty program.

We operate regional, domestic and international flights and each year we carry more than 25 million passengers here, there, and everywhere! We're known for our exceptional customer service, award-winning cabin crew and fantastic product offerings. We're also passionate about the environment and reducing our carbon footprint both on the ground and in the air.

Around 10,000 passionate team members make up the Virgin Australia Group across Australia, New Zealand, North America, and Hong Kong. We pride ourselves on recruiting the right people into the right roles and we're always looking for team members in all specialities to join our crew.

Virgin Australia Group team members are pretty unique, and we all have the same DNA inside us which makes us want to go one step further for our customers and each other. When we live our shared values, we can do things that most people would think impossible, and we think that's pretty cool.

As a result, every person we come into contact with – be it our guests, customers, colleagues or the community, will feel and experience better outcomes, based on the interactions we have with them.

Key Accountabilities

Accountability	Major Activities
Continuing Airworthiness	<p>Assessment of Airworthiness Directives and Mandatory requirements for operated types comply with CASR 42.120</p> <p>Assessments of non-mandatory Instructions for Continuing Airworthiness (ICA) in accordance with CASR 42.130</p> <p>Assessment of aircraft modifications to comply with regulatory requirements and applicable work instructions</p> <p>Configuration control of aircraft modifications comply with regulatory requirements and applicable work instructions</p> <p>Engineering Investigations of reportable defects including determination of root causes and initiation of maintenance actions to prevent recurrences</p> <p>Management of Service Documents (TRAX Docs) and Engineering Service Request (ESR) to ensure timely responses. Urgent Instructions for Continuing Airworthiness, AOG and Critical Engineering requests.</p>

Technical Services	<p>SME Technical support to Line Maintenance aircraft maintenance organisations, Heavy Maintenance Repair organisations, Repair Shops and Maintenance Control Centre.</p> <p>Technical Support for aircraft Induction or Lease Return projects.</p> <p>Optimize AOG recovery with Technical input into recurring defects.</p>
System Reliability	<p>Monitor and improve ATA performance to deliver enhanced aircraft dispatch reliability and reduce aircraft Delays & Cancellations. Proactive reduction in ATA specific Alerts and exceedences identified by the Monthly Reliability report.</p> <p>Initiate Predictive and Preventive maintenance strategies.</p>
Delay Processing	<p>Assess Delays and Cancellations via the Fleet Engineering Delay Management Process to identify chronic ATA faults and correctly allocate Tech Chargeable delays to the respective ATA.</p> <p>Initiate maintenance actions to address chronic ATA system faults to prevent recurrences and consequential operations disruptions.</p>
Modification Costs	<p>Cost benefit analysis of OEM or other approved data (Engineering Orders) to introduce effective Modifications and Repair Design improvements.</p> <p>Monitor effectiveness of introduced modifications for performance and initiate decisions process to continue or cease programs.</p>
Continuous Improvements	<p>Proactively Identify and implement process improvements. Follow up and monitor effectiveness. Support department/divisional business initiatives, projects and programs.</p>

Key Requirements

Requirement	Essential	Desirable
Education / Qualifications	<p>(a) hold, or have held, an aircraft engineer license in category B1, B2 or C; or</p> <p>(b) hold, or have held, a license that is equivalent to a license in category B1, B2 or C; or</p> <p>(c) have a qualification in aircraft maintenance at least at Certificate IV level; or</p> <p>(d) have a qualification in aviation maintenance management at least at diploma level; or</p> <p>(e) have an engineering qualification at least at diploma level in any of the following disciplines:</p> <p>(i) aeronautical;</p> <p>(ii) avionics;</p> <p>(iii) mechanical;</p> <p>(iv) electrical;</p> <p>(v) electronics</p>	<p>Type training course/s of the aircraft types operated by the airline</p>

Experience	5 years relevant work experience with at least 3 years in an Airline Technical Services role for aircraft that are the same, or of a similar type, as the aircraft operated by the airline	Experience in Aircraft Health Predictive Analysis Aircraft Induction/lease returns Project Management
Skills	Advanced Computer and Data Analysis Skills	TRAX Operating Systems
Knowledge	Comprehensive knowledge of: (a) the regulations and standards applicable to aircraft maintenance programs and reliability programs. (b) regular maintenance requirements included in the instruction for continuing airworthiness for the aircraft. (c) the specifications and standards that have been used by the type certificate holder to develop regular maintenance requirements for the aircraft (d) the aircraft's certification basis (e) the aircraft's structure and systems, including the propulsion system, for the aircraft/engine type operated by the airline	MSG-3 Analysis & Methodology

Virgin Australia Leadership Standards

Standard	Level 1 Behavioural Descriptors
Passionately VA	<ul style="list-style-type: none"> • Displays a passion for delighting both internal and external customers • Seeks to understand customer needs by actively listening to their thoughts and concerns • Embraces diversity and is responsive to different experiences, perspectives, values and beliefs • Is curious and continuously looks for ways to learn and improve • Knows, understands and follows standard operating procedures • Is authentic and honest, can admit to making mistakes
Desire to be Better	<ul style="list-style-type: none"> • Strives to improve experiences for internal and external customers • Has a curious mind towards identifying opportunities and finding ways to be better • Demonstrates a high level of personal motivation to learn and develop • Resourceful and creative with coming up with solutions • Identifies and contributes ideas for improvement • Identifies, addresses and reports safety hazards
Collaborates	<ul style="list-style-type: none"> • Displays passion for sharing knowledge and ideas • Voices opinions and new ideas freely • Respects differences and seeks to understand diverse perspectives • Works constructively in and across teams, viewing every interaction as an opportunity to collaborate • Is curious and open-minded to new ideas, perspectives and approaches • Clarifies own understanding and embraces alternate view • Challenges behaviours that compromise safety
Inspires Team	<ul style="list-style-type: none"> • Participates in 2-way conversations, listening and discussing issues thoughtfully and openly • Understands and value the skills, knowledge and experiences that others bring • Engages with others, clearly conveying information and facts • Actively seeks to provide suggestions on how to be a better team • Informs team about work and progress • Understands personal obligations with respect to following standard operating procedures
Creates Future	<ul style="list-style-type: none"> • Welcomes change and remains positive in the face of ambiguity • Seeks information to understand change and impacts • Demonstrates a change mindset, flexibility and openness • Understands the need for VA Group to be innovative and drive business improvement • Seeks to understand Virgin Australia's strategy and how they can contribute • Demonstrates forward-thinking and awareness of immediate consequences of actions ensuring safe outcomes
Drives Results	<ul style="list-style-type: none"> • Plans work to deliver within expected timeframes • Shows energy, enthusiasm and initiative for achieving own goals • Follows through on commitments to both internal and external customers • Seeks guidance and support to address obstacles and achieve set goals • Integrates feedback and takes responsibility for achieving own goals • Delivers outcomes within standards operating procedures.