POSITION DESCRIPTION

Position Title: Student and Academic Administration Officer
Organisation Unit: School of Music
Position Number: 3021850
Type of Employment: Full time, Continuing
Classification: HEW Level 5

THE UNIVERSITY OF QUEENSLAND

The University of Queensland (UQ) contributes positively to society by engaging in the creation, preservation, transfer and application of knowledge. UQ helps shape the future by bringing together and developing leaders in their fields to inspire the next generation and to advance ideas that benefit the world. UQ strives for the personal and professional success of its students, staff and alumni. For more than a century, we have educated and worked with outstanding people to deliver knowledge leadership for a better world.

UQ ranks in the world’s top universities, as measured by several key independent ranking, including the Performance Ranking of Scientific Papers for World Universities (45), the US News Best Global Universities Rankings (52), QS World University Rankings (51), Academic Ranking of World Universities (55), and the Times Higher Education World University Rankings (60). UQ again topped the nation in the prestigious Nature Index; and secured a greater share of Australian Research Council grants in 2016 ($24.5 million) than any other university nationally.

UQ has an outstanding reputation for the quality of its teachers, its educational programs and employment outcomes for its students. Our students remain at the heart of what we do. The UQ experience –the UQ Advantage – is distinguished by a research enriched curriculum, international collaborations, industry engagement and opportunities that nurture and develop future leaders. UQ has a strong focus on teaching excellence, winning more national teaching excellence awards than any other in the country and attracting the majority of Queensland's highest academic achievers, as well as top interstate and overseas students.

UQ is one of Australia’s Group of Eight, a charter member of edX and a founding member of Universitas 21, an international consortium of leading research-intensive universities.

Our 50,000-plus strong student community includes more than 13,000 postgraduate scholars and more than 12,000 international students from 144 countries, adding to its proud 230,000-plus alumni. The University has about 7,000 academic and professional staff and a $1.7 billion annual operating budget. Its major campuses are at St Lucia, Gatton and Herston, in addition to teaching and research sites around Queensland and Brisbane city. The University has six Faculties and four University-level Institutes. The Institutes, funded by government and industry grants, philanthropy and commercialisation activities, have built scale and focus in research areas in neuroscience, biomolecular and biomedical sciences, sustainable minerals, bioengineering and nanotechnology, as well as social science research.
UQ has an outstanding track-record in commercialisation of our innovation with major technologies employed across the globe and integral to gross product sales of $11billion+ (see http://uniquest.com.au/our-track-record).

UQ has a rapidly growing record of attracting philanthropic support for its activities and will have further success in this area as an important strategic aim going forward.

**Organisational Environment**

The Faculty of Humanities and Social Sciences (HASS) is a large comprehensive Faculty with a broad academic profile and substantial research achievements. The Faculty Office is based at the St Lucia campus in the iconic Forgan Smith building adjacent to the Great Court of the University. The Executive Dean of the Faculty is Professor Tim Dunne, who continues to be active in his field of political science alongside his leadership role.

The Faculty comprises seven Schools (Communication & Arts; Education; Historical & Philosophical Inquiry; Languages & Cultures; Music; Political Science & International Studies; Social Science), two research Institutes (Institute for Social Science Research; Institute for Advanced Studies in the Humanities), two museums (Anthropology Museum and the RD Milns Antiquities Museum), and several school-based research centres. It offers a broad range of programs to a large cohort of international and domestic students, with 850 research higher degree students, approximately 1,500 students in postgraduate coursework degrees and close to 8,000 undergraduates.

There are over 300 academic staff across the Faculty. One indicator of our standing in the disciplines that we research is membership in the learned academies, where UQ can proudly claim 34 members of the Australian Academy of the Humanities and 43 members of the Academy of Social Sciences in Australia.

Teaching in the Faculty is underpinned by substantial research performance and several specialized fields of research were judged at the highest level (5 ranking) in the most recent Excellence in Research Australia (ERA) evaluation that concluded at the end of 2015. These fields include Specialist Studies in Education; Political Science; Cultural Studies; Literary Studies; History and Philosophy of Specific Fields. Overall, HASS returned outputs to 21 disciplinary field codes, where 90% were rated above (4 ranking) or well above world standard (5 ranking). This is indicative of high quality and capacity in research.

These research achievements internationally are reflected in the 2016 Leiden rankings (based on impact, not reputation), where the Humanities and Social Sciences at UQ ranks 21st in the world on the quantum of publications in ranked journals, placing us first in Australia and in the Oceania region (for the full data-set see http://www.leidenranking.com).

The quality of our overall Faculty’s performance is also evident in the QS World University Rankings for 2015 which places Social Sciences at UQ at 30th in the world, and Humanities in the top 50. This data can be accessed at: http://www.topuniversities.com/faculty-rankings.

More information about the Faculty can be accessed at http://www.hass.uq.edu.au/.

The **School of Music** enjoys a vibrant musical culture with a strong collaborative focus. It has a long-standing reputation for excellence in its chamber ensembles in residence, good relationships with contemporary composers, publication of world-class music research, excellence in teaching, and engagement with the music industry.

The School is selective in its intake though broad in capacity, providing programs to PhD level in Music Performance, Composition, Musicology, and Music Education. Students
perform in chamber ensembles as well as the University Symphony Orchestra, Chorale and Wind Symphony. Alumni hold positions in national and international ensembles and orchestras, have won prizes and awards for their recordings and performances and hold positions at major research universities throughout the world.

The School is near the end of a period of staffing renewal which has seen ten new teaching and research staff appointed. The School hosts The Creative Collaboratorium, a funded multi-disciplinary research forum for dialogue, collaboration and creativity within and beyond the disciplines of music. The School also leads the Translational Research in Creative Practice research group which explores the role of creative practice in creating and communicating new knowledge within and across disciplinary boundaries.

The Head of School, Professor Margaret Barrett has served as President of the International Society for Music Education (2012 – 2014), Chair of the World Alliance for Arts Education (2013 – 2014), Chair of the Asia-Pacific Symposium for Music Education Research (2009 – 2011), an elected member of the Board of the International Society for Music Education (2008 – 2010), and National President of the Australian Society for Music Education (1999 – 2001). Currently she is a Director of the Australian Music Centre (AMC) and the Queensland Symphony Orchestra and a member of the advisory board of the Australian Music Examinations Board (AMEB).


Information for Prospective Staff

Information about life at UQ including staff benefits, relocation and UQ campuses is available at - http://www.uq.edu.au/current-staff/working-at-uq

DUTY STATEMENT

Primary Purpose of Position

To provide advice and support to students and academics on student and academic administration for undergraduate, postgraduate and higher degree by research programs, including the creation and maintenance of the School’s teaching timetable.

Duties

Duties and responsibilities include, but are not limited to:

Student Administration

- Provide advice to prospective and current undergraduate and postgraduate students on matters including School courses and programs, course availability, enrolment, timetable and sign-on, course prerequisites and progression in majors, assessment matters and liaison with teachers and other organisational units.
- Process and maintain information related to student administration using SI-net within Faculty and University guidelines, including permission to enrol applications and cross-institutional study applications.
- Process applications through the UQ online application system.
- Provide support to the School Manager for undergraduate assessment and examination matters by completing grade uploads, student progression and grade amendments.
• Attend Faculty Student Administration meetings and provide administrative meeting support to committees as required.

• Process Higher Degree by Research expressions of interest and applications for admission, including liaising with the Director of Research and Higher Degrees by Research and the School’s Research and Higher Degree by Research Committee.

• Process commencements of candidature, including onsite induction for higher degree by research students.

**Academic Administration**

• Monitor course and program information in SI-net and the Programs and Courses database, and liaise with the Faculty as appropriate to ensure they accurately reflect the School’s offerings.

• Provide support for student misconduct cases, ensuring compliance with University policies and procedure and referring complex enquiries to the School Manager or Faculty Academic Administration office.

• Act as school administrator for the creation and maintenance of Electronic Course Profiles.

• As the school timetabling coordinator, manage the scheduling of classes, determine rooms, circulate information to staff and Teaching Space Management and resolve issues.

• Monitor enrolment numbers, action required timetable changes and manage class sign-on.

**Out of Hours Work**

• Attend programs and/or functions outside normal business hours if required.

**Other**

Ensure you are aware of and comply with legislation and University policy relevant to the duties undertaken, including but not exclusive to:

• the University’s Code of Conduct

• requirements of the Queensland occupational health and safety (OH&S) legislation and related OH&S responsibilities and procedures developed by the University or Institute/School

• the adoption sustainable practices in all work activities and compliance with associated legislation and related University sustainability responsibilities and procedures

• requirements of the Education Services for Overseas Students Act 2000, the National Code 2007 and associated legislation, and related responsibilities and procedures developed by the University

**Organisational Relationships**

The position reports directly to the School Manager, with a functional reporting line to the Senior Manager (Student and Academic Administration).
SELECTION CRITERIA

**Essential**

- Completion of an undergraduate degree, or an equivalent combination of relevant experience and/or education/training.

- Knowledge and understanding of the University’s student and academic administration policies and procedures or a demonstrated capacity to rapidly acquire this knowledge.

- The ability to rapidly gain the local knowledge of courses and programs offered by the School.

- A high level of accuracy and attention to detail in both written work and data entry.

- Excellent written and verbal communication skills, including the ability to liaise with staff in other Faculties, Schools and organisational units within the University, as well as students and the wider community.

- Proficiency in the use of Microsoft Office and related software.

- Ability to prioritise own workload, work independently and meet deadlines.

- Professionalism, enthusiasm and demonstrated ability to deal effectively with a diverse range of tasks with competing priorities in a busy environment working as part of a team.

- Ability to use sound judgement and initiative in non-routine situations and be adaptable to change.

**Desirable**

- Experience in student administration in a university.

- Experience in using the University’s student information system (mySI-net), reporting tool (Business Objects) and Electronic Course Profile (ECP) system.

The University of Queensland values diversity and inclusion.

Applications are particularly encouraged from Aboriginal and Torres Strait Islander peoples. For further information please contact our Australian Indigenous Employment Coordinator at: atsi_recruitment@uq.edu.au

Applications are also encouraged from women.

This role is a full-time position; however flexible working arrangements may be negotiated.