POSITION DESCRIPTION

Position Title: Project Officer (Business Systems)
Organisation Unit: Faculty Operations – Faculty of Medicine
Position Number: New
Type of Employment: Full-time, fixed term for 12 months
Classification: Hew Level 6

THE UNIVERSITY OF QUEENSLAND

The University of Queensland (UQ) contributes positively to society by engaging in the creation, preservation, transfer and application of knowledge. UQ helps shape the future by bringing together and developing leaders in their fields to inspire the next generation and to advance ideas that benefit the world. UQ strives for the personal and professional success of its students, staff and alumni. For more than a century, we have educated and worked with outstanding people to deliver knowledge leadership for a better world.

UQ ranks in the world’s top universities, as measured by several key independent ranking, including the Performance Ranking of Scientific Papers for World Universities (43), the US News Best Global Universities Rankings (52), QS World University Rankings (47), Academic Ranking of World Universities (55), and the Times Higher Education World University Rankings (65). UQ again topped the nation in the prestigious Nature Index and our Life Sciences subject field ranking in the Academic Ranking of World Universities was the highest in Australia at 20.

UQ has an outstanding reputation for the quality of its teachers, its educational programs and employment outcomes for its students. Our students remain at the heart of what we do. The UQ experience – the UQ Advantage – is distinguished by a research enriched curriculum, international collaborations, industry engagement and opportunities that nurture and develop future leaders. UQ has a strong focus on teaching excellence, winning more national teaching excellence awards than any other in the country and attracting the majority of Queensland’s highest academic achievers, as well as top interstate and overseas students.

UQ is one of Australia’s Group of Eight, a charter member of edX and a founding member of Universitas 21, an international consortium of leading research-intensive universities.

Our 50,000-plus strong student community includes more than 13,000 postgraduate scholars and more than 12,000 international students from 144 countries, adding to its proud 240,000-plus alumni. The University has about 7,000 academic and professional staff and a $1.8 billion annual operating budget. Its major campuses are at St Lucia, Gatton and Herston, in addition to teaching and research sites around Queensland and Brisbane city. The University has six Faculties and four University-level Institutes. The Institutes, funded by government and industry grants, philanthropy and commercialisation activities, have built scale and focus in research areas in neuroscience, biomolecular and biomedical sciences, sustainable minerals, bioengineering and nanotechnology, as well as social science research.
UQ has an outstanding track-record in commercialisation of our innovation with major technologies employed across the globe and integral to gross product sales of $11billion+ (see http://uniquest.com.au/our-track-record).

UQ has a rapidly growing record of attracting philanthropic support for its activities and this will be a strategic focus going forward.

Faculty of Medicine

The University of Queensland’s Faculty of Medicine is an internationally recognised provider of world-class education and research. The research-intensive Faculty has a gross budget of almost $300 million, employs approximately 1000 continuing and fixed-term staff (headcount), has a community of more than 4000 non-salaried academic appointees and around 3200 students (headcount).

The Faculty of Medicine offers Australia’s largest medical degree program for graduates and school-leavers. Undergraduate and postgraduate programs are available in the disciplines of Medicine, Health Sciences, E-Health, Mental Health, Biomedical Sciences and Public Health.

The Faculty possesses enormous strengths spanning research, teaching, industry engagement and clinical practice in disciplines ranging from the basic sciences, biomedical research and development, to clinical trials and public health. Research projects within the Faculty have already led to discoveries with far-reaching social and economic impacts, including the revolutionary Gardasil (TM) vaccine for cervical cancer (Professor Ian Frazer) and a drug discovery EMA401 (Professor Maree Smith), a first-in-class oral treatment for chronic pain which through Spinafex Pharmaceuticals led to Australia’s largest biotechnology commercialisation deal. Faculty staff include three highly cited authors, one Fellow of the Royal Society (FRS), three Fellows of the Australian Academy of Science (FAA) and 12 Fellows of the Academy of Health and Medical Sciences (AAHMS). The Faculty is a core member of Brisbane Diamantina Health Partners, the Brisbane-wide academic health science system.

Educational offerings in biomedical sciences, medicine and public health are informed and supported by research activity across a range of fundamental and clinical areas of importance including recognised strengths in cancer, skin diseases, brain and mental health, maternal and child health and genomics. Cutting-edge facilities such as the Herston Imaging Research Facility (HIRF), the UQ Centre for Clinical Research (UQCCR), our laboratories in the Translational Research Institute (TRI) and the new Centre for Children’s Health Research (CCHR) enable outstanding research outcomes and sharpen our understanding of cancer, autoimmunity, mental disorders, infectious diseases and neurological disease. Further details are available at www.medicine.uq.edu.au.

Information for Prospective Staff

Information about life at UQ including staff benefits, relocation and UQ campuses is available at - http://www.uq.edu.au/current-staff/working-at-uq
DUTY STATEMENT

Primary Purpose of Position

The primary purpose of this position is to provide high-level support to the Faculty's Operations and Business Improvement portfolios particularly as they relate to IT and business system related management and enhancements, and associated liaison and communications to internal and external stakeholders.

Duties

Duties and responsibilities include, but are not limited to:

- Plan and manage new business system rollouts, having oversight of the relevant UQ policy requirements (i.e., record keeping/archiving) to support the Faculty of Medicine’s information management framework strategic objectives;
- Act as key liaison point for internal and external stakeholders to explore system enhancements and roll-outs;
- Effectively and efficiently manage the facilitation of the Information Management Framework training agenda to support the strategic direction of the Faculty of Medicine;
- Act as the site administrator and primary point of contact for Faculty implemented platforms and systems, including the planning and procurement process in accordance with UQ Policy;
- Act as key liaison point to manage the Faculty of Medicine end-to-end IT Procurement process including procurement, receipting, recording and deployment of equipment through the designated University systems;
- Act a key liaison point and maintain strong working relationships with Central ITS for high-specification quotations and to ensure a high standard of service delivery;
- Assist with the management of Faculty Office physical resources and assets, such as equipment, furniture, computer renewal schedule, multi-function device rolling replacement program, physical files, storage and disposal in accordance with UQ policies as directed by Operations Manager;
- Manage and maintain an accurate system to record and manage asset allocations and software licensing in accordance with UQ Policy and guidelines;
- Use advanced functions of the Microsoft Office suite and other available information platforms (including FlexNet, UniFi, LanDesk, etc.) to prepare reports, as required, to inform Faculty deliverables and communications;
- Take initiative in identifying ways to improve existing work practices, make better use of available resources and facilitate the sharing of knowledge across the Faculty;
- Assist with other duties which may be required from time to time as directed by the Faculty of Medicine Operations Manager.
Other
Ensure you are aware of and comply with legislation and University policy relevant to the duties undertaken, including but not exclusive to:

- the University’s Code of Conduct
- requirements of the Queensland occupational health and safety (OH&S) legislation and related OH&S responsibilities and procedures developed by the University or Institute/School
- the adoption of sustainable practices in all work activities and compliance with associated legislation and related University sustainability responsibilities and procedures
- requirements of the Education Services for Overseas Students Act 2000, the National Code 2007 and associated legislation, and related responsibilities and procedures developed by the University

Travel

- The position is based at the Herston Campus, however travel to other campuses and sites will be required from time to time.

Organisational Relationships

The position reports to the Operations Manager within the Faculty of Medicine and is part of the Operations team.

SELECTION CRITERIA

Essential

- Completion of a Bachelor degree with a significant computing and/or technologies component together with subsequent relevant work experience or an equivalent combination of relevant experience and/or education/training.
- Detailed knowledge of current and emerging technologies, methodologies, best practice and service provision.
- Proven analytical skills to troubleshoot and assess problems, recommend solutions and follow through to resolution.
- Demonstrated high level of computer competency, including desktop operating systems, networking, audio-visual equipment and videoconferencing.
- Experience in managing projects and resources to deliver quality services and support for clients in a timely and cost-effective manner.
- Well-developed interpersonal and communication skills and the ability to liaise with staff and key stakeholders.
- Excellent writing skills including the ability to create, maintain and continually improve workflows, processes, procedures and project documentation.
- High level of personal motivation and initiative as well as the ability to work as part of a geographically dispersed yet unified team.
- Demonstrated ability to work independently and adaptively in order to respond to changing needs.
- Dedication to providing high quality client service and support.
The University of Queensland values diversity and inclusion and actively encourages applications from those who bring diversity to the University. Please refer to the University’s Diversity and Inclusion webpage (http://www.uq.edu.au/equity) for further information and points of contact if you require additional support.

This role is a full-time position; however flexible working arrangements may be negotiated.

Accessibility requirements and/or adjustments can be directed to the contact person listed in the job advertisement.