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## SA Health Job Pack

<b>Job Title</b>	Social Worker – Candidate Pool
<b>Eligibility</b>	Open to Everyone
<b>Job Number</b>	736727
<b>Applications Closing Date</b>	26 October 2021
<b>Region / Division</b>	Riverland Mallee Coorong Local Health Network
<b>Health Service</b>	Community Health Services
<b>Location</b>	Regional RMCLHN
<b>Classification</b>	AHP1 / AHP2
<b>Job Status</b>	Ongoing or Temporary, P/T, F/T, Casual – Multiple positions available
<b>Total Indicative Remuneration</b>	\$71,596 - \$87,209 pa (pro rata) - AHP1 \$92,017 - \$106,446 pa (pro rata) - AHP2

## Contact Details

<b>Full name</b>	Charise Haslam
<b>Phone number</b>	85520513
<b>Email address</b>	Charise.Haslam@sa.gov.au

## Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- Working with Children Screening - **DHS**
- Unsupervised Contact with Vulnerable Groups Employment Screening - **NPC**
- Disability Services Employment Screening - **DHS**
- General Employment Probity Check - **NPC**

Further information is available on the SA Health careers website at [www.sahealth.sa.gov.au/careers](http://www.sahealth.sa.gov.au/careers) - see Career Information, or by referring to the nominated contact person below.

## Immunisation

**Risk Category A (direct contact with blood or body substances)**

- This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). [Please click here for further information on these requirements.](#)

**Risk Category B (indirect contact with blood or body substances)**

- This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category B (indirect contact with blood or body substances). [Please click here for further information on these requirements.](#)

**Risk Category C (minimal patient contact)**

- This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category C (minimal patient contact). [Please click here for further information on these requirements.](#)

## Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ✎ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ✎ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

\* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

# POSITION DESCRIPTION

<b>Job Title</b>	Social Worker	<b>Classification</b>	AHP1	<b>Position Number</b>	TBA
<b>LHN</b>	Riverland Mallee Coorong Local Health Network (RMCLHN)	<b>Term</b>	Permanent	<b>Position Created</b>	
<b>Area</b>	Riverland Mallee Coorong	<b>FTE</b>	various	<b>Last Updated</b>	03/09/2019
<b>Criminal History Clearance Requirements:</b>		<input checked="" type="checkbox"/> DHS Working With Children Check (WWCC) <input type="checkbox"/> DHS Disability Services Employment Screening <input checked="" type="checkbox"/> NPC – Unsupervised contact with vulnerable groups			
<b>Immunisation Risk Category:</b>		<input checked="" type="checkbox"/> Category A (direct contact with blood or body substances) <input type="checkbox"/> Category B (indirect contact with blood or body substances) <input type="checkbox"/> Category C (minimal patient contact)			

## Broad Purpose of the Position

Under the direct supervision of the Senior Social Worker, the Social Worker will contribute to the delivery of a comprehensive and integrated range of health services, appropriate to the needs of the local community. To achieve this, the Social Worker works as a member of a multi-disciplinary team, including health professionals and service providers from other sectors, and utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches

## Qualifications

Must hold a recognised qualification within Social Work profession, and be eligible for full membership of the Australian Association of Social Workers (AASW). As a self-regulated profession, it is desirable to participate in the AASW Continuing Professional Education (CPE) Accreditation program.

## Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised. SA Health employees will not misuse information gained in their official capacity. SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

## White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

## Cultural Statement

RMCLHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. RMCLHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

## Special Conditions

- A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.
- Flexibility and some out of hours work may be required.
- *Prescribed Positions* under the *Children's Protection Act (1993)* must

## Key Relationships

- Receives line supervision from the Team Leader, Allied Health
- Works under Clinical Supervision and direction from the Senior Social Worker, in accordance with the *Allied Health Clinical Support Framework*.
- Draws on multi-professional clinical networks for support in specialty areas of service delivery, and receives day-to-day support from the AHP2 Social Worker

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<p>obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion (DCSI).</p> <ul style="list-style-type: none"> <li>▪ <i>Approved Aged Care Provider Positions</i> as defined under the <i>Accountability Principles 1998</i> made in pursuant to the <i>Aged Care Act 2007 (Cth)</i> must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care.</li> <li>▪ <i>Prescribed Positions</i> will also require a NPC general probity clearance.</li> <li>▪ Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue.</li> <li>▪ Will be required to comply with the requirements of the Procedure for Credentialling Allied Health and Scientific Health Professionals</li> <li>▪ Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community</li> <li>▪ May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills and capacity</li> </ul>	
Key Result Areas	Generic Requirements	Specific or Local Requirements
<p>1. Technical Skills and Application</p>	<p>1.1 Provide a broad range of clinical services, selecting, adopting and applying methods, procedures and standards which are generally well established and straight forward</p> <p>1.2 Exercise professional judgment within prescribed areas, with support from a Clinical Senior to verify methods and results</p> <p>1.3 Provide straight forward clinical services, including one-on-one, group and health promotion activities</p> <p>1.4 Manage and prioritise personal workload</p>	<ul style="list-style-type: none"> <li>▪ Provide a broad range of Social Work services to eligible clients (including children and their families)/ groups in various settings across the Local Health Network.</li> <li>▪ Appropriately prioritise referrals and allocate time to the referred clients who meet the criteria for services provided under the auspice of the Child Health and Development (CHAD) Team, Restorative Care Team and other Community client groups in an equitable manner</li> </ul>
<p>2. Personal and Professional Development</p>	<p>2.1 Operate under direct supervision (which will decrease as experience increases), and draw on support from experienced peers of diverse professional backgrounds and /or Managers as required.</p> <p>2.2 Display a commitment to continuous personal and professional development by:</p> <ol style="list-style-type: none"> <li>a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>b. Applying reflective practice skills</li> <li>c. Utilising the support of mentors and peers</li> <li>d. Actively participating in the professional development and review (PDR) process</li> </ol> <p>2.3 Contribute to the development of knowledge of effective practice through research, evaluation of services and information sharing with peers</p> <p>2.4 With at least 12 months post-graduate experience, may be required to review aspects of the work of peers, provide professional advice to more recently employed allied</p>	<ul style="list-style-type: none"> <li>▪ Receive clinical advice, mentorship and support from AHP 2 Social Worker within the Local Health Network.</li> <li>▪ Receive clinical supervision and direction from the AHP3 Senior Social Worker</li> <li>▪ Develop and maintain inter and intra-professional clinical networks within the Local Health Network, and South Australia, actively sharing and seeking out knowledge of effective practice</li> <li>▪ Actively participate in the Social Work Network</li> <li>▪ With experience, provide support to peers and contribute to the supervision of work experience</li> </ul>

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	health professionals, and contribute to the supervision of students / AH assistants.	<p>students / allied health assistants</p> <ul style="list-style-type: none"> <li>Adopt a proactive approach to developing and maintaining contemporary knowledge and skills in Social Work.</li> </ul>
3 Client / Customer Service	<p>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</p> <p>3.2 Promote cultural safety by valuing &amp; promoting the cultural needs of the community.</p> <p>3.3 Apply client-centred practice and community engagement principles in the provision of services, ensuring clients are meaningfully involved in all aspects of their care</p>	<ul style="list-style-type: none"> <li>Develop and apply increasing understanding of the needs of rural, culturally diverse and Aboriginal communities.</li> <li>Ensure clients / customers receive appropriate social work services by applying cultural sensitivity, social justice and community participation principles</li> <li>Apply a family-centred approach when supporting children and their families eligible for the Riverland's CHAD Team services</li> <li>Support consumers through the <i>Patient Journey</i>, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up.</li> <li>Empowers clients and their families to identify their own needs</li> <li>Provide education and training to community health staff and other service providers as required</li> <li>Establish networks and work collaboratively with key stakeholders in the Riverland region to improve client outcomes and support prevention and early intervention</li> </ul>
4 Administration and Documentation	<p>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.</p> <p>4.2 Contribute to the efficient and effective use of materials and resources.</p> <p>4.3 Prepare reports which incorporate recommendations on straight forward operations.</p> <p>4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems.</p> <p>4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role</p> <p>4.6 May be required to undertake projects or assignments of limited scope and complexity, or contribute to a minor phase of a broader / more complex project.</p>	<ul style="list-style-type: none"> <li>Maintains appropriate statistics and records in accordance with RMCLHN and Country Health Connect requirements</li> <li>Contributes to a range of health promotion programs within the Local Health Network.</li> <li>Utilise the Safety Learning System (SLS) to report patient risks, incidents and client feedback</li> </ul>
5 Teamwork and Communication	<p>5.1 Participate in service planning to improve the effectiveness, efficiency, equitable distribution and evidence-based nature of RMCLHN services.</p> <p>5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.</p>	<ul style="list-style-type: none"> <li>Actively participate in team meetings (including the Riverland CHAD Team, Restorative Care Team as well as Allied Health and Enhanced Care Team meetings) and activities</li> </ul>

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	<p>5.3 Work positively within a team, develop effective working relationships and contribute constructively to achieving team goals</p> <p>5.4 Communicate effectively with a range of people (both verbally and in writing)</p> <p>5.5 Work in accordance with SA Health and RMCLHN's vision, mission, strategic priorities and values</p>	<ul style="list-style-type: none"> <li>▪ Actively participate in local health network and local site staff forums as required</li> <li>▪ Provide ongoing communication with relevant stakeholders involved in client care or projects</li> </ul>
6 Continuous Improvement	<p>6.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards.</p> <p>6.2 Contribute to the ongoing monitoring, evaluation and review of services.</p> <p>6.3 Proactively respond to client complaints and feedback.</p> <p>6.4 Contribute to discipline-specific and trans-professional research and service development, through data collection, collation, analysis and the development of recommendations on basic operations.</p> <p>6.5 Complying with the Code of Ethics for Public Sector Employees.</p>	<ul style="list-style-type: none"> <li>▪ Contribute to the ongoing review, development and evaluation of the effectiveness Social Work services in the Local Health Network</li> <li>▪ The duties of this position may be adapted to changing organisational requirements, as determined by ongoing service wide planning processes</li> </ul>
<b>Approved by Authorised Officer</b>	..... / /	<b>Accepted by Incumbent</b>
		..... / /

# APPLICANT GUIDELINES

## Riverland Mallee Coorong Local Health Network



Government of South Australia  
SA Health

<b>Job Title</b>	Social Worker	<b>Classification</b>	AHP1
<b>LHN</b>	Riverland Mallee Coorong Local Health Network	<b>Term</b>	Permanent
<b>Area</b>	Riverland Mallee Coorong	<b>FTE</b>	various

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
    - Keep it brief – no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

<b>Key Result Area</b>	<b>Selection Criteria</b> <i>(suggestions of information to include in your application)</i>
1. Technical Skills and Application	a) Your professional qualifications, professional association membership and registration status (if relevant) - refer page 1 for minimum qualification requirements b) Professional experience <i>relevant to this role</i> : <ul style="list-style-type: none"> <li>▪ Outline scope and nature of previous professional roles</li> <li>▪ Outline scope and nature of previous professional roles</li> <li>▪ Previous involvement in service development (may include outcome measures, research &amp; evaluation)</li> <li>▪ Project management skills or knowledge of project management principles</li> <li>▪ Examples of competency in applying primary health care principles, family centered practice</li> </ul> c) <i>Examples</i> of other skills, knowledge or experiences that demonstrate your suitability for the role. <ul style="list-style-type: none"> <li>▪ creativity, resourcefulness, flexibility, adaptability, problem solving skills</li> </ul>
2. Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. May include reference to training or additional qualifications <i>of relevance to this role</i> . b) Any experience in leadership and management (work or non-work roles) c) Demonstrated commitment to own professional development
3. Client / Customer Service	a) Knowledge of RMCLHN services, priorities and strategic directions b) Previous experience & skills in community engagement, client-centred practice and cultural competency c) Knowledge of requirements relating to client confidentiality and client rights
4. Administration & Documentation	a) Highlight <i>relevant</i> skills, experience or training. Include reference to specific systems or software programs as they relate to this role.
5. Teamwork and Communication	a) Outline your communication and team work skills, <i>with examples</i> b) <i>Examples</i> of your ability to contribute to an effective team, including working with diverse health professionals, the community and service providers from other sectors including those from culturally diverse backgrounds
6. Continuous Improvement	a) <i>Examples</i> of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement

# POSITION DESCRIPTION



<b>Job Title</b>	Regional Social Worker, Rural Generalist	<b>Classification</b>	AHP2	<b>Position Number</b>	various
<b>LHN</b>	Riverland Mallee Coorong Local Health Network (RMCLHN)	<b>Term</b>	Ongoing	<b>Position Created</b>	
<b>Area</b>	Riverland Mallee Coorong	<b>FTE</b>		<b>Last Updated</b>	June 2017
<b>Criminal History Clearance Requirements:</b>					
<input checked="" type="checkbox"/> Child (DCSI) <input type="checkbox"/> Aged (NPC) <input checked="" type="checkbox"/> Vulnerable (NPC) <input type="checkbox"/> General probity (NPC)					
<b>Immunisation Risk Category:</b>					
<input checked="" type="checkbox"/> Category A (direct contact with blood or body substances) <input type="checkbox"/> Category B (indirect contact with blood or body substances) <input type="checkbox"/> Category C (minimal patient contact)					

## Broad Purpose of the Position

The Social Worker, Rural Generalist applies clinical experience, increasingly generalist and/or specialist clinical knowledge and professional competence to plan, implement and evaluate a comprehensive and integrated range of services, appropriate to the needs of the local rural / remote community. The Social Worker works under reduced clinical direction, and may contribute to the clinical supervision of less experienced allied health professionals, allied health assistants and students. As a member of a multi-disciplinary team, including health professionals and service providers from other sectors, the Social Worker utilises a combination of preventative, early intervention, therapy and evaluation approaches including individual therapy and group programs

## Qualifications

Must hold a recognised qualification within the Social Work profession, and be eligible for full membership of the Australian Association of Social Workers (AASW). As a self-regulated profession, it is desirable to participate in the AASW Continuing Professional Education (CPE) Accreditation program

## Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised. SA Health employees will not misuse information gained in their official capacity. SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

## White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

## Cultural Statement

RMCLHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. RMCLHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture



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<p><b>Special Conditions</b></p> <ul style="list-style-type: none"> <li>▪ A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.</li> <li>▪ Flexibility and some out of hours work may be required.</li> <li>▪ Prescribed Positions under the Children's Protection Act (1993) must obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion (DCSI).</li> <li>▪ Approved Aged Care Provider Positions as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care.</li> <li>▪ Prescribed Positions will also require a NPC general probity clearance.</li> <li>▪ Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue.</li> <li>▪ Will be required to comply with the requirements of the RMCLHN Procedure for Credentialling Allied Health and Scientific Health Professionals</li> <li>▪ Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.</li> </ul>	<p><b>Key Relationships</b></p> <ul style="list-style-type: none"> <li>▪ Receives line supervision from the Allied Health and Restorative Care Team Leader</li> <li>▪ Works under Clinical Supervision and direction from an appropriate senior level Social Worker, in accordance with the <i>Allied Health Clinical Support Framework</i>.</li> <li>▪ May contribute to the supervision of less experienced professional officers, para-professional staff and students, under direction from the AHP3 Clinical Senior Social Worker</li> <li>▪ Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community</li> <li>▪ Draws on multi-professional clinical networks for support in specialty areas of service delivery</li> <li>▪ Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community</li> <li>▪ May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills and capacity</li> </ul>	
<p><b>Key Result Areas</b></p>	<p><b>Generic Requirements</b></p>	<p><b>Specific or Local Requirements</b></p>
<p>1. Technical Skills and Application</p>	<p>1.1 Provide a broad range of clinical services, selecting, adopting and applying methods, procedures and standards which are generally well established and straight forward</p> <p>1.2 Exercise professional judgment within prescribed areas, with support from a Clinical Senior to verify methods and results</p> <p>1.3 Provide straight forward clinical services, including one-on-one, group and health promotion activities</p> <p>1.4 Manage and prioritise personal workload</p>	<ul style="list-style-type: none"> <li>▪ In collaboration with the Team Leader, contribute to the coordination and delivery of high quality, comprehensive and integrated Social Work services to eligible clients/group across the Murray Mallee Coorong area.</li> <li>▪ The position is based in Murray Bridge but will be required to travel within the Riverland Mallee Coorong region to ensure the delivery of high priority clinical services across a range of Community Health Programs.</li> <li>▪ Appropriately prioritise referrals and allocate time to the referred clients who meet the criteria for services in accordance with the Access Framework and specific Community Health programme guidelines</li> <li>▪ Contribute professional leadership in the</li> </ul>

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		<p>application of clinical protocols and standards within the multi-disciplinary team and health unit / cluster.</p> <ul style="list-style-type: none"> <li>▪ Apply clinical skills to a broad scope of practice, delivering services which promote wellness, reablement and empowerment appropriate to the local rural context.</li> <li>▪ Coordinate an increasingly complex Social Work caseload and support other team members in managing the demands of the service Ensure a high standard of service provision to clients with complex clinical problems by consulting with the Senior Podiatrist and other regional Podiatrists as appropriate.</li> </ul>
<p>2. Personal and Professional Development</p>	<p>2.1 Operate under direct supervision (which will decrease as experience increases), and draw on support from experienced peers of diverse professional backgrounds and /or Managers as required.</p> <p>2.2 Display a commitment to continuous personal and professional development by:</p> <ol style="list-style-type: none"> <li>a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>b. Applying reflective practice skills</li> <li>c. Utilising the support of mentors and peers</li> <li>d. Actively participating in the professional development and review (PDR) process</li> </ol> <p>2.3 Contribute to the development of knowledge of effective practice through research, evaluation of services and information sharing with peers</p> <p>2.4 With at least 12 months post-graduate experience, may be required to review aspects of the work of peers, provide professional advice to more recently employed allied health professionals, and contribute to the supervision of students / AH assistants.</p>	<ul style="list-style-type: none"> <li>▪ Receive clinical supervision, direction, advice, mentorship and support from the Senior Social Worker.</li> <li>▪ In collaboration with the Team Leader and Senior Social Worker, develop a formal Clinical Supervision agreement, fulfil all obligations under this agreement, and review it annually.</li> <li>▪ Develop and maintain inter and intra-professional clinical networks within the RMCLHN, and other regions, actively sharing and seeking out knowledge of effective practice</li> <li>▪ Actively participate in the Social Work Networks.</li> <li>▪ Provide clinical support to less experienced professional and support staff in the Team as required</li> <li>▪ Contribute to the supervision of Social Work students on clinical placement in the region</li> <li>▪ Adopt a proactive approach to developing and maintaining contemporary knowledge and skills in social work</li> </ul>
<p>3 Client / Customer Service</p>	<p>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</p> <p>3.2 Promote cultural safety by valuing &amp; promoting the cultural needs of the community.</p> <p>3.3 Apply client-centred practice and community engagement principles in the provision of services, ensuring clients are meaningfully involved in all aspects of their care</p>	<ul style="list-style-type: none"> <li>▪ Develop and apply increasing understanding of the needs of rural, culturally diverse and Aboriginal communities.</li> <li>▪ Ensure clients / customers receive appropriate social work services by applying cultural</li> </ul>

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		<p>sensitivity, social justice and community participation principles</p> <ul style="list-style-type: none"> <li>▪ Support consumers through the Patient Journey, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up.</li> <li>▪ Empowers clients and their families to identify their own needs and set therapeutic goals.</li> <li>▪ Provide education and training to community health staff and other service providers as required regarding Social Work and Social Work interventions</li> <li>▪ Utilise and review service prioritisation and eligibility criteria</li> <li>▪ Establish networks and work collaboratively with key stakeholders to improve client outcomes and support prevention and early intervention</li> <li>▪ Facilitate reviews and prepare reports as required by relevant statutory agencies</li> </ul>
<p>4 Administration and Documentation</p>	<p>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.            4.2 Contribute to the efficient and effective use of materials and resources.            4.3 Prepare reports which incorporate recommendations on straight forward operations.            4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems.            4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role            4.6 May be required to undertake projects or assignments of limited scope and complexity, or contribute to a minor phase of a broader / more complex project.</p>	<ul style="list-style-type: none"> <li>▪ Contribute to the review, development and adaptation of clinical and administrative resources to support social work services, community health programs and projects</li> <li>▪ Maintain appropriate statistics and records in accordance with RMCLHN requirements.</li> <li>▪ Contribute to the effective research, planning, coordination, reporting and evaluation of minor projects or aspects of major projects as required.</li> <li>▪ Utilise the Safety Learning System (SLS) to report patient risks, incidents and client feedback</li> </ul>
<p>5 Teamwork and Communication</p>	<p>5.1 Participate in service planning to improve the effectiveness, efficiency, equitable distribution and evidence-based nature of RMCLHN services.            5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.            5.3 Work positively within a team, develop effective working relationships and contribute constructively to achieving team goals            5.4 Communicate effectively with a range of people (both verbally and in writing)            5.5 Work in accordance with SA Health and RMCLHN's vision, mission, strategic</p>	<ul style="list-style-type: none"> <li>▪ Contribute to the effective functioning of the multi-disciplinary team and quality of services by continually developing and applying:               <ol style="list-style-type: none"> <li>1. clinical skills within the scope of practice appropriate to your profession;</li> <li>2. knowledge of your own profession, other professions and other services;</li> </ol> </li> </ul>

# POSITION DESCRIPTION

	<p>priorities and values</p>	<ol style="list-style-type: none"> <li>3. skills in communication, collaboration and partnership building</li> <li>4. Actively participate in multidisciplinary and team meetings and activities</li> <li>5. Actively participate in region-wide and local site staff forums as required</li> <li>6. Provide ongoing communication with relevant stakeholders involved in client care or projects</li> </ol>	
<p>6 Continuous Improvement</p>	<ol style="list-style-type: none"> <li>6.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards.</li> <li>6.2 Contribute to the ongoing monitoring, evaluation and review of services.</li> <li>6.3 Proactively respond to client complaints and feedback.</li> <li>6.4 Contribute to discipline-specific and trans-professional research and service development, through data collection, collation, analysis and the development of recommendations on basic operations.</li> <li>6.5 Complying with the Code of Ethics for Public Sector Employees.</li> </ol>	<ul style="list-style-type: none"> <li>▪ Works closely with other regional Social Work Colleagues and Senior Social Worker to review, development and evaluate the effectiveness of Social Work services in the region</li> <li>▪ Required to contribute to local quality improvement activities and the Accreditation process.</li> <li>▪ Contribute to the effective use of clinical resources, through optimising the balance between direct service provision to individuals and groups, preventative activities and consultancy to external agencies.</li> <li>▪ Contributes to the implementation of policy directives across the Riverland Mallee Coorong as they relate to Social Work</li> <li>▪ .</li> </ul>	
<p><b>Approved by Authorised Officer</b></p>	<p>..... /</p>	<p><b>Accepted by Incumbent</b></p>	<p>..... /</p>

# APPLICANT GUIDELINES



<b>Job Title</b>	Podiatrist	<b>Classification</b>	AHP2
<b>LHN</b>	Riverland Mallee Coorong Local Health Network (RMCLHN)	<b>Term</b>	ongoing
<b>Area</b>	Riverland Mallee Coorong	<b>FTE</b>	

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
    - Keep it brief – no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

<b>Key Result Area</b>	<b>Selection Criteria</b> <i>(suggestions of information to include in your application)</i>
1. Technical Skills and Application	a) Your professional qualifications, professional association membership and registration status (if relevant) - <i>refer page 1 for minimum qualification requirements</i> b) Professional experience <i>relevant to this role</i> : <ul style="list-style-type: none"> <li>▪ Outline scope and nature of previous professional roles</li> <li>▪ Previous involvement in service development (may include outcome measures, research &amp; evaluation)</li> <li>▪ Change management &amp; project management skills / experience</li> <li>▪ Examples of competency in applying primary health care principles</li> </ul> c) <i>Examples</i> of other skills, knowledge or experiences that demonstrate your suitability for the role. <ul style="list-style-type: none"> <li>▪ e.g.: creativity, resourcefulness, flexibility, adaptability, problem solving skills</li> </ul>
2. Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. May include reference to training or additional qualifications <i>of relevance to this role</i> .
3. Client / Customer Service	a) Knowledge of RMCLHN services, priorities and strategic directions b) Previous experience & skills in community engagement, client-centred practice and cultural competency c) Knowledge of requirements relating to client confidentiality and client rights.
4. Administration & Documentation	a) Highlight <i>relevant</i> skills, experience or training. Include reference to specific systems or software programs <i>if relevant</i> .
5. Teamwork and Communication	a) Outline your communication and team work skills, <i>with examples</i> b) <i>Examples</i> of your ability to contribute to an effective team, including working with diverse health professionals, the community and service providers from other sectors
6. Continuous Improvement	a) <i>Examples</i> of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement