

ROLE DESCRIPTION

Role Title:	Senior Clinical Psychologist (DBT Coordinator)		
Classification Code:	AHP3	Position Number	
LHN/ HN/ SAAS/ DHA:	Central Adelaide Local Health Network (LHN)		
Site/Directorate	Mental Health Clinical Program		
Division:	Mental Health		
Department/Section / Unit/ Ward:	Eastern Community Mental Health		
Role reports to:	Operationally: Team Manager Professionally: Principal Clinical Psychologist, Mental Health Clinical Program		
Role Created/ Reviewed Date:	Reviewed March 2020		
Criminal History Clearance Requirements:	 □ Aged (NPC) □ Child- Prescribed (DCSI) □ Vulnerable (NPC) □ General Probity (NPC) 		
Immunisation Risk Category:	 ☐ Category A (direct contact with blood or body substances) ☐ Category B (indirect contact with blood or body substances) ☐ Category C (minimal patient contact) 		

ROLE CONTEXT

Primary Objective(s) of role:

Working as a part of the integrated multi-disciplinary team of community mental health service, the Senior Clinical Psychologist is responsible for the delivery of Psychological services and expert consultancy regarding issues of Psychological practice. The Senior Clinical Psychologist is responsible for the delivery of a range of other Psychological activities, including the coordination of the Dialectical Behaviour Therapy (DBT) program involving the triage of referrals, clinical supervision and training of staff, group facilitation, and the provision of intensive DBT to individual consumers as required.

The Senior Clinical Psychologist is an experienced clinician who applies specialised expertise to the development, delivery and continuous improvement of quality clinical work and provides discipline specific assessments, interventions and consultancy services to the team. The Senior Clinical Psychologist works collaboratively with consumers, their families/carers and may liaise closely with a network of government and non-government organisations to assist consumers whose severity of mental disorder and/or level of disability necessitate regular review and follow-up to facilitate improved functioning and community tenure.

The Senior Clinical Psychologist is actively involved in clinical leadership responsibilities within the Team and the disciplinary group and provides professional supervision to designated staff and students.

Direct Reports:

- The Senior Clinical Psychologist is accountable to the Team Manager for functional/operational responsibilities.
- The Senior Clinical Psychologist is responsible to the Principal Clinical Psychologist for their professional practice and development and will participate in professional supervision with the Principal Clinical Psychologist or delegate.
- The Senior Clinical Psychologist, in consultation with the Principal Clinical Psychologist, accepts direction from the Clinical Coordinator for clinical workflow.
- The Senior Clinical Psychologist, in consultation with the Principal Clinical Psychologist, accepts direction from the Lead Clinician in care planning when diagnostic ambiguity and conflicting clinical opinion are affecting ongoing consumer care.

Key Relationships/Interactions:

Internal

- The Senior Clinical Psychologist operates as a clinical leader and works in collaboration with other team members of the multidisciplinary team
- The Senior Clinical Psychologist will provide orientation, supervision and support to staff, and post-graduate students as required.
- The Senior Clinical Psychologist provides clinical supervision to AHP 2 Clinical Psychologists.
- The Senior Clinical Psychologist is responsible for practice within own level of skills and knowledge base relevant to professional background.

External

The Clinical Psychologist is responsible for:

- Building and maintaining relationships with other mental health teams, services, providers to ensure integrated service delivery to all stakeholders
- Developing and maintaining working relationships with Non-Government Organisations.
- Attending regular Clinical Psychology professional meetings for the purpose of peer supervision, networking and role definition, training and development.

The Clinical Psychologist may be required to attend a range of meetings, committees and working parties for the purpose of reporting, representing and developing Rehabilitation and Mental Health Services including work within other locations in CALHN.

Challenges associated with Role:

Major challenges currently associated with the role include:

- Managing the small psychology/DBT resource within the Multidisciplinary Team to ensure capacity for provision of timely and effective psychological services;
- Managing consumers with high risk and complex, multi-level difficulties.
- High level of work demand, due to severity and complexity of client presentations
- Managing the balance between discipline-specific and general team/leadership tasks

Delegations:	
Nil.	

Special Conditions:

- It is mandatory that no person, whether or not already working in SA Health, may be appointed to a position in SA Health unless they have provided the a satisfactory current Criminal and Relevant History Screening, as required by the SA Health Criminal and Relevant History Screening Policy Directive.
- For appointment in a Prescribed Position under the Child Safety (Prohibited Persons) Act (2016), a current Working with Children Check (WWCC) is required from the Department for Human Services Screening Unit. For other positions, a satisfactory National Police Certificate (NPC) assessment is required.
- For 'Prescribed Positions' under the Child Safety (Prohibited Persons) Act (2016), the individual's WWCCs must be renewed every 5 years from the date of issue; and for 'Approved Aged Care Provider Positions' every 3 years from date of issue as required by the Accountability Principles 2014 issued pursuant to the Aged Care Act 1997 (Cth).
- Appointment is subject to immunisation risk category requirements. There may be ongoing immunisation requirements that must be met.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the *SA Health (Health Care Act) Human Resources Manual* for Health Care Act employees.
- The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.

General Requirements:

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Directives, Determinations and Guidelines, and legislative requirements including but not limited to:

- Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- Meet immunisation requirements as outlined by the *Immunisation for Health Care Workers in South Australia Policy Directive.*
- Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- Children and Young People (Safety) Act 2017 (SA) 'Notification of Abuse or Neglect'.
- Disability Discrimination.
- Independent Commissioner Against Corruption Act 2012 (SA).
- Information Privacy Principles Instruction.
- Relevant Awards, Enterprise Agreements, *Public Sector Act 2009, Health Care Act 2008* and the SA Health (Health Care Act) Human Resources Manual.
- Relevant Australian Standards.
- Duty to maintain confidentiality.
- Smoke Free Workplace.

- To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

The SA Health workforce contributes to the safety and quality of patient care by adhering to the South Australian Charter of Health Care Rights, understanding the intent of the National Safety and Quality Health Service Standards and participating in quality improvement activities as necessary.

Performance Development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

Handling of Official Information:

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon:

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Cultural Commitment:

CALHN welcomes and respects Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. In acknowledgement of this, CALHN is committed to increasing the Aboriginal and Torres Strait Islander Workforce.

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Key Result Area and Responsibilities

Key Result Areas	Major Responsibilities	
Provide professional high quality consumer care by:	 Undertaking care coordination of a psychological case load within the framework of the Clinical Business Rules. Undertaking high quality, effective, efficient clinical psychological assessment (including bio-psycho-social assessment and risk assessment) and diagnosis and planning/provision of recovery focussed services for consumers with complex psychological disorders referred to the service. Providing high-quality, effective, evidence-based clinical psychological treatment to consumers with complex psychological disorders to assist in recovery. Evaluating the impact of a range of therapeutic interventions. Developing and regularly reviewing Care Plans in collaboration with consumers and carers, including clients with complex presentations. Undertaking individual caseloads including specialised and complex issues commensurate with Senior Clinical Psychology responsibilities, skills and expertise (including DBT). Developing and maintaining collaborative working relationships with all services within the Mental Health Clinical Program that support the provision of an integrated service to consumers, their families and carers. Delivering non-discriminatory treatment and support that is sensitive to the social and cultural values of the consumer, the consumer's family and carers and the community. Promoting clinical psychology philosophy, principles, ethics and values in all aspects of professional practice. Working closely and developing effective partnerships with government and non-government agencies that may be involved in consumer care. Participating in committees, working groups, community forums/activities as required. Utilising sections of Mental Health Act, Guardianship and 	
The Senior Clinical Psychologist will provide Clinical Psychology expertise by:	 Administration Act and other legislation as appropriate. Providing discipline specific assessment, diagnosis and treatment and interventions to enhance consumer's psychological well-being. Ensuring the provision of specialised psychological treatment programmes for consumers with serious mental disorder or complex psychological problems by: assuming responsibility for the design, construction and validation of psychological assessment procedures including emotional, cognitive and social aspects of an individual's functioning; planning and providing specialist treatment programs (which include cognitive and behaviour therapies) for complex psychological disorders (including DBT); 	

taking responsibility for the design and execution of new and creative treatment solutions, through the systematic application of scientific principles and conceptual knowledge: Drawing on clinical psychology frames of reference, theories, values, ethics, knowledge and research when contributing to clinical review and service planning processes. Providing health promotion and service and community development interventions to address identified gaps. Participating in matters relating to clinical psychology and performing the role and duties of the Clinical Psychologist. Acting as a professional consultant for other non-psychology staff members and service providers in relation to clinical psychology and DBT matters. Liaising with other team members in the management of individual consumers. Developing and maintaining collaborative relationships within the multidisciplinary team to ensure effective care. Contributing to the formulation and attainment of team goals and objectives. Identifying and facilitating strategies to address identified service gaps. Participating and facilitating staff development sessions and programs and when appropriate provide education, induction and orientation. Working under limited direction, accepting professional Works as an effective responsibility for a high standard of complex, specialised or member of a multistrategically significant work and drawing on professional disciplinary team by: direction in the application of new evidence based practice. Coordinating, participating in, initiating and implementing programs, methodologies, projects and assignments as negotiated with the team and other appropriate senior staff. Contributing to the development and review of procedures and guidelines. Participating in the review of the effectiveness of internal and contracted service providers, and in the organisational response to address identified issues. Participating in the analysis and interpretation of legislation, regulations and other guidelines to enable their operationalisation within the service. Coordinating and/or contributing to mental health social policy. Participating in the development, implementation and review of service, professional and corporate policies. This may involve membership of relevant committees as appropriate. Providing expert consultation and advice to the multidisciplinary team in relation to appropriate psychological The Senior Clinical assessment and treatment methodologies with regard to **Psvchologist** difficult and complex cases. contributes to clinical Coordinating the DBT program involving the triage of leadership within the referrals, clinical supervision and training of staff as required. team by:

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Undertaking the collection, monitoring and evaluation of key performance indicators including quality assessment and standards analysis by:	 Providing clinical leadership to the team to incorporate recovery focussed psychosocial and contemporary approaches / models into practice. Supporting the Team Manager to develop and implement work flow processes, quality assurance processes and ensure optimal work outcomes. In consultation with the Principal Clinical Psychologist, providing advice to the Team Manager and Clinical Coordinator in the effective allocation of discipline-specific resources in the delivery of specialist services by the Team. Working with the Clinical Co-ordinator and other team members in the management of complex consumers. In the absence of the Team Manager and/or Clinical Coordinator may provide leadership and management of the Team, including allocating work priorities, as required. Providing specialist clinical expertise, consultative services and professional advice within the team / sector and to professional networks. Provide input into the Performance Review and Development (PR&D) Plans of supervised staff. Monitoring and evaluating intervention outcomes. Being involved in continuous quality improvement and other relevant research and evaluation activities to promote service development and quality improvement. Contributing to service development through discipline specific, multi-disciplinary and trans-professional research and evaluation as required.
The Senior Clinical Psychologist is responsible to the Principal Clinical Psychologist for professional practice and development by:	 Providing professional supervision to AHP2 Clinical Psychologists, Clinical Psychology Registrars, and other nominated clinicians, staff members and students in the sector. Actively participating in professional supervision. Implementing SA Health's credentialing requirements. Working collaboratively with other senior clinicians and the Principal Clinical Psychologist to address profession-specific issues and identified professional development needs. Working collaboratively to support the Allied Health Leadership Group in the provision and governance of Allied Health Services. Co-ordinating educational activities for post-graduate students of Clinical Psychology on professional placements across the sector. Ensuring standards for clinical work practice are met within the team through developing and implementing strategies in partnership with the Team Manager, Clinical Co-ordinator and Principal Clinical Psychologist. Undertaking projects or responsibilities as delegated by the Principal Clinical Psychologist. Assisting the Principal Clinical Psychologist in the process of credentialing and other professional matters. Contribute to the promotion and implementation of the General Public Sector Management Aims, personnel

management standards and employee conduct standards and in particular Equal Opportunity and Occupational Health
and in particular Equal Opportunity and Occupational Health Safety and Welfare by adhering to the provisions of relevant legislative requirements.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- Must have a Master's Degree in Clinical Psychology or equivalent qualification recognised by the PsyBA and general registration with PsyBA and an endorsed area of practice in Clinical Psychology.
- Must hold supervisor status with the PsyBA at all levels of supervision.

Personal Abilities/Aptitudes/Skills:

- Advanced skills in undertaking a comprehensive bio-psychosocial assessment including risk assessments of consumers presenting with high or complex needs.
- Advanced skills in individualised care planning and coordinating comprehensive service provision and crisis intervention with people who have high or complex needs.
- High level of competence in designing and implementing evidence-based psychological interventions including individual and group work (including Dialectical Behaviour Therapy).
- Ability to mentor and clinically supervise emerging and skilled DBT clinicians.
- Ability to express complex ideas succinctly and logically.
- Ability to work collaboratively with consumers, carers, other agencies and community services.
- Ability to effectively and efficiently manage time and other resources.
- Ability in coordinating comprehensive service provision for consumers.
- Skills in psychosocial rehabilitation practices and individualised program planning.
- Ability to offer professional development as needed to staff and other affiliated services.
- Advanced skills in Psychological report writing.
- Ability to provide clinical leadership within a multidisciplinary team.
- Ability to be flexible, adaptable and innovative in a changing workplace.
- Ability to provide consultation and professional advice.
- Ability to interpret legislation, regulations and other guidelines relevant to the profession and Mental Health.
- Ability to operate with professional independence and exercise sound professional judgement in decision making and clinical practice.
- Ability to plan and provide culturally and linguistically appropriate services to consumers, family and/or carers.
- Demonstrated commitment to ongoing professional development.

Experience

- A broad range of experience within community mental health services.
- Demonstrated competence in providing Dialectical Behaviour Therapy in individual and group settings.
- Demonstrated competence in applying a range of other cognitive and behavioural treatment methodologies for clients with a range of mental health needs.
- Experience in a senior clinical role within mental health services.
- Experience in collaborative development, implementation and monitoring of planned interventions for clients with complex needs.
- Successful participation in a multidisciplinary team environment whilst maintaining a clear professional role and identity.
- Proven experience in basic computing skills, including email and word processing.

Knowledge

- Sound knowledge of the Psychology Code of Ethics, Competency Standards for Clinical Psychology, AHPRA requirements and supervision standards.
- Understanding of current theoretical concepts and research strategies within the science of Psychology and their application to mental health issues and problems.
- Knowledge of evaluation and research methods and sources of specialised professional knowledge.
- Knowledge of current psychiatric diagnostic and classification systems and assessment tools.
- Knowledge of current psychiatric medications and management, including medication side effects and drugs of abuse.
- A working knowledge of the mental health services in South Australia.
- Knowledge and understanding of state mental health service structures, the National and State Mental Health Plans and Strategic directions.
- Knowledge of relevant legislation pertaining to mental health services.

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

- Relevant undergraduate or postgraduate qualifications specific to clinical leadership, clinical practice, and community development.
- Certification and/or evidence of comprehensive training in DBT.

Personal Abilities/Aptitudes/Skills:

- Relevant post-graduate qualifications specific to clinical practice.
- Demonstrated skills in a specialised area of Clinical Psychology.
- A strong commitment to research and evaluation.

Experience

- Experience in health promotion, community development and community education relating to mental health.
- Experience in evaluation of services and research.
- Extensive experience working with people who have a severe mental illness.

Knowledge

- Knowledge of current psychiatric diagnostic and classification systems and assessment tools.
- Knowledge of current psychiatric medications and management, including medication side effects and drugs of abuse.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

The legal entities include but are not limited to the Central Adelaide Local Health Network Inc., Northern Adelaide Local Health Network Inc., Southern Adelaide Local Health Network Inc., Women's and Children's Health Network Inc., Barossa Hills Fleurieu Local Health Network Inc., Eyre and far North Local Health Network Inc., Flinders and Upper North Local Health Network Inc., Limestone Coast Local Health Network Inc., Riverland Mallee Coorong Local Health Network Inc., Yorke and Northern Local Health Network Inc., and SA Ambulance Service Inc.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Central Adelaide Local Health Network:

CALHN is one of five Local Health Networks (LHNs) in South Australia established in July 2011. CALHN is responsible for the following health services:

- Royal Adelaide Hospital (RAH)
- The Queen Elizabeth Hospital (TQEH)
- Hampstead Rehabilitation Centre (HRC)
- St Margaret's Rehabilitation Hospital (SMRH)
- Glenside Health Service (GHS) Psychiatric Intensive Care Unit; Inpatient Rehabilitation Services and Acute beds only
- Adelaide Dental Hospital (ADH).

CALHN also has governance over numerous community mental health and primary health services including Prison Health Service, SA Dental Service and DonateLife SA. Of note also is governance of the Statewide Clinical Support Services (SCSS) including Imaging, Pathology and Pharmacy, responsibility of which has vacillated between CALHN and DHW over the past few years.

CALHN is one of three metropolitan LHNs and its core population is approximately 390,000 people. CALHN also provides services to patients from other SA networks, rural and remote areas, the Northern Territory, NSW (Broken Hill) and western parts of Victoria. These services usually relate to complex services such as head and neck cancer, radiation therapy, cardiac surgery, spinal surgery or rehabilitation.

CALHN's purpose is to deliver quality and sustainable healthcare. While the delivery of high quality patient care is our number one priority, we face a significant challenge in achieving financial sustainability. A quality-assured financial recovery plan has been developed to meet these challenges. Through effective leadership and change management, the plan which is applicable to all Directorates and departments, will be implemented over the next three years.

Mental Health Clinical Program:

The CALHN Mental Health Clinical Program (MHCP) provides comprehensive inpatient and community based mental health care to people living within the CALHN catchment area. Services are located in the two general hospitals, at Glenside Health Services and at a range of community sites. Services are available for people from 16 years. The MHCP partners with multiple government and non-government services in the coordination of treatment and support services. The service is multidisciplinary and employs a range of medical, nursing, allied health, administration and lived experience workers. The service is committed to the genuine engagement of consumers and carers as partners in service delivery.

Values

Central Adelaide Local Health Network Values

Our shared values confirm our common mission by promoting an organisational climate where the patient's needs are put first and where the teamwork and professionalism of our workforce help us to attract and retain the best staff. These values guide our decisions and actions.

Patient Centred: Our patients are the reason we are here and we will provide the best

service to our patients and customers

Team Work: We value each other and work as a team to provide the best care for

our patients

Respect: We respect each other, our patients and their families by recognising

different backgrounds and choices, and acknowledging that they

have the right to our services

Professionalism: We recognise that staff come from varied professional and work

backgrounds and that our desire to care for patients unites our

professional approach to practice

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

- Democratic Values Helping the government, under the law to serve the people of South Australia.
- Service, Respect and Courtesy Serving the people of South Australia.
- Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- · Accountability- Holding ourselves accountable for everything we do.
- Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

Role Description Approval

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name: Role Title:

Signature: Date:

Role Acceptance

Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of CALHN as described within this document.

Name: Signature: Date: