

i can

...do something
more meaningful



SA Health Job Pack

Job Title	Physiotherapist
Eligibility	Open to Everyone
Job Number	714960
Applications Closing Date	28 February 2020
Region / Division	Yorke and Northern Local Health Network
Health Service	Yorke and Lower North Community Health
Location	Kadina/Wallaroo
Classification	AHP1/AHP2
Job Status	Temporary Full-time appointment (12 months from commencement)
Total Indicative Remuneration	AHP1: \$71,596 - \$87,209 p.a. AHP2: \$92,017 - \$106,446 p.a.

Contact Details

Full name	Jennie Martin
Phone number	0467 707 759
Email address	jennie.martin@sa.gov.au

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- Working with Children Screening - **DHS**
- Vulnerable Person-Related Employment Screening - **NPC**
- Aged Care Sector Employment Screening - **NPC**
- General Employment Probity Check - **NPC**

Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Immunisation

Risk Category B (indirect contact with blood or body substances)

- This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category B (indirect contact with blood or body substances). [Please click here for further information on these requirements.](#)

Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ↳ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ↳ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

POSITION DESCRIPTION



Job Title	Physiotherapist	Classification	AHP1	Position Number	Insert no.
LHN	Yorke and Northern Local Health Network	Term	contract	Position Created	Insert date
Area	Yorke and Northern region	FTE	.	Last Updated	27/8/2019
Criminal History Clearance Requirements:					
	<input checked="" type="checkbox"/> Child (DCSI)		<input checked="" type="checkbox"/> Aged (NPC)		
	<input type="checkbox"/> Vulnerable (NPC)		<input type="checkbox"/> General probity (NPC)		
Immunisation Risk Category:					
	<input type="checkbox"/>	Category A (direct contact with blood or body substances)			
	<input checked="" type="checkbox"/>	Category B (indirect contact with blood or body substances)			
	<input type="checkbox"/>	Category C (minimal patient contact)			

Broad Purpose of the Position

Under the direct supervision of [an experienced physiotherapist], the physiotherapist will contribute to the delivery of a comprehensive and integrated range of health services, appropriate to the needs of the local community. To achieve this, the physiotherapist works as a member of a multi- professional team, including health professionals and service providers from other sectors, and utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches

Qualifications

Must hold a recognised qualification within and be registered with AHPRA as physiotherapy profession, and be eligible for full membership of the relevant Professional Association. All employees need to be credentialed before commencing work with in Yorke and Northern LHN

For those disciplines requiring Registration, all requirements to maintain current registration must be fulfilled. For self- regulated professions it is desirable to participate in the professional associations' accredited continuous professional development program.

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Cultural Statement

CHSALHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace.

CSHALHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

Special Conditions

- A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.

Key Relationships

- Receives line supervision from Healthy Living Team Leader
- Works under Clinical Supervision and direction from the Clinical Senior [Physiotherapist], in accordance with the *Allied Health Clinical Support Framework*.

POSITION DESCRIPTION



<ul style="list-style-type: none"> ▪ Flexibility and some out of hours work may be required. ▪ <i>Prescribed Positions</i> under the <i>Children’s Protection Act (1993)</i> must obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion (DCSI). ▪ <i>Approved Aged Care Provider Positions</i> as defined under the <i>Accountability Principles 1998</i> made in pursuant to the <i>Aged Care Act 2007 (Cth)</i> must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care. ▪ <i>Prescribed Positions</i> will also require a NPC general probity clearance. ▪ Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue. ▪ Will be required to comply with the requirements of the CHSALHN Procedure for Credentialling Allied Health and Scientific Health Professionals ▪ Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met. ▪ 	<ul style="list-style-type: none"> ▪ Draws on multi-professional clinical networks for support in specialty areas of service delivery ▪ Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community ▪ May be required to temporarily fulfill a higher position, appropriate to the incumbent’s skills and capacity
---	---

Key Result Areas	Generic Requirements	Specific or Local Requirements
<p>1. Technical Skills and Application</p>	<p>1.1 Provide a broad range of clinical services, selecting, adopting and applying methods, procedures and standards which are generally well established and straight forward</p> <p>1.2 Exercise professional judgment within prescribed areas, with support from a Clinical Senior to verify methods and results</p> <p>1.3 Provide straight forward clinical services, including one-on-one, group and health promotion activities</p> <p>1.4 Manage and prioritise personal workload</p>	<ul style="list-style-type: none"> ▪ Provide Physiotherapy services to Port Pirie and other regional health units of the Yorke and Northern Region as per outreach program. ▪ Provide Physiotherapy services and manage a case load which may include the clinical areas of inpatients (surgical, medical, High Dependency, Rehab and Day Surgery), Outpatients (adults and paediatrics), Domiciliary Care, Outpatient groups and Outreach.
<p>2. Personal and Professional Development</p>	<p>2.1 Operate under direct supervision (which will decrease as experience increases), and draw on support from experienced peers of diverse professional backgrounds and /or Managers as required.</p> <p>2.2 Display a commitment to continuous personal and professional development by:</p> <ul style="list-style-type: none"> a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge b. Applying reflective practice skills c. Utilising the support of mentors and peers d. Actively participating in the professional development and review (PDR) process <p>2.3 Contribute to the development of knowledge of effective practice through research, evaluation of services and information sharing with peers</p>	<ul style="list-style-type: none"> ▪ Receive clinical advice, mentorship and support from AHP 2 Physiotherapy Coordinator. ▪ Receives clinical supervision and direction from a suitably skilled and experienced AHP3 Clinical Senior ▪ Develop and maintain inter and intra-professional clinical networks within Yorke and Northern, and South Australia, actively sharing and seeking out knowledge of effective practice ▪ Participate in the Yorke and Northern Physiotherapy Network

POSITION DESCRIPTION



	<p>2.4 With at least 12 months post-graduate experience, may be required to review aspects of the work of peers, provide professional advice to more recently employed allied health professionals, and contribute to the supervision of students / AH assistants.</p>	<ul style="list-style-type: none"> ▪ With experience, provide support to peers and contribute to the supervision of work experience students / allied health assistants ▪ Participate in regular education sessions held within the local and regional Physiotherapy service. ▪ Receive clinical advice, mentorship and support from AHP 2 or AHP 3 ▪ Develop and maintain inter and intra-professional clinical networks within the Yorke and Northern Region, and South Australia, actively sharing and seeking out knowledge of effective practice ▪ Participate in the Yorke and Northern Physiotherapy] Network ▪ With experience, provide support to peers and contribute to the supervision of work experience students / allied health assistants.
<p>3 Client / Customer Service</p>	<p>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</p> <p>3.2 Promote cultural safety by valuing & promoting the cultural needs of the community.</p> <p>3.3 Apply client-centred practice and community engagement principles in the provision of services, ensuring clients are meaningfully involved in all aspects of their care</p>	<p>Maintain confidentiality at all times whilst respecting the values and wishes of clients</p> <p>Promote positive and harmonious relationships between clients, relatives and staff</p> <p>Target group identifies as hospital/inpatient and community generalist social work referrals</p> <p>Develop and apply increasing understanding of the needs of rural, culturally diverse and aboriginal communities.</p> <p>Ensure clients/customers receive appropriate physiotherapy services by applying cultural sensitivity, social justice, and community participation principles</p> <p>Support consumers through the Patient Journey, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up.</p> <p>Utilize and review service prioritization and eligibility criteria</p> <p>Act in a professional manner at all times when dealing with internal and external consumers, staff, peers & colleagues</p>

POSITION DESCRIPTION



<p>4 Administration and Documentation</p>	<p>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics. 4.2 Contribute to the efficient and effective use of materials and resources. 4.3 Prepare reports which incorporate recommendations on straight forward operations. 4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems. 4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role 4.6 May be required to undertake projects or assignments of limited scope and complexity, or contribute to a minor phase of a broader / more complex project.</p>	<ul style="list-style-type: none"> ▪ Work as part of a multi-disciplinary team ▪ Expected to attend or participate in committees as directed by Allied Health team leader ▪ Contribute to planning processes that lead to positive patient outcome ▪ Use the Advanced Incident Management System [AIMS] to report patient clinical risks and incidents. ▪ Use the Occupational Health and Safety reporting systems to report risks and incidents to self, employees and the public ▪ Maintain CCME on daily bases ▪
<p>5 Teamwork and Communication</p>	<p>5.1 Participate in service planning to improve the effectiveness, efficiency, equitable distribution and evidence-based nature of CHSALHN services. 5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals. 5.3 Work positively within a team, develop effective working relationships and contribute constructively to achieving team goals 5.4 Communicate effectively with a range of people (both verbally and in writing) 5.5 Work in accordance with SA Health and CHSALHN's vision, mission, strategic priorities and values</p>	<p>6 Contribute to the effective functioning of the multi-disciplinary team and quality of services by continually developing and applying:</p> <p>6.1 clinical skills within the scope of practice appropriate to the social work profession 6.2 knowledge of physiotherapy, other professions and other services 6.3 skills in communication, collaboration and partnership building</p> <p>7 Actively participate in team meetings and activities 8 Actively participate in cluster wide and local site staff forums as required 9 Provide regular reports to the Team Leader regarding waiting lists, service issues, service planning and other relevant issues as required 10 Works as a member of the multi-disciplinary team 11 Attendance is expected at the Team Meeting & as well as other meetings relevant to clinical area 12</p>
<p>13 Continuous Improvement</p>	<p>13.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards. 13.2 Contribute to the ongoing monitoring, evaluation and review of services. 13.3 Proactively respond to client complaints and feedback. 13.4 Contribute to discipline-specific and trans-professional research and service development, through data collection, collation, analysis and the development of recommendations on basic operations.</p>	<p>14 Required to contribute to local quality improvement activities and the Accreditation process. 15 Contribute to the ongoing review, development and evaluation of the effectiveness of physiotherapy services in Yorke and Northern Region</p>

POSITION DESCRIPTION



	<p>13.5 Complying with the Code of Ethics for Public Sector Employees.</p>	<p>16 Contribute to the effective use of clinical resources, through optimizing the balance between direct service provision to individuals & groups, preventative and health promotion activities and consultancy to external agencies.</p> <p>17 In collaboration with the Team Leader, develop reports, submissions and proposals as required.</p> <p>18 Identify own responsibilities with regard to working safely</p> <p>19 Required to have a responsibility and obligation to comply with statutory and organizational requirements, procedures and rules that are introduced to protect the health and safety of people at the workplace, including the general public</p>	
<p>Approved by Authorised Officer</p>	<p>..... /</p>	<p>Accepted by Incumbent</p>	<p>..... /</p>

Job Title	Allied Health Professional	Classification	AHP1
LHN	Yorke and Northern LHN	Term	Contract
Area	Yorke and Northern	FTE	1.0

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
 - Title of the position and vacancy reference number (from advertisement)
 - Outline of your reasons for applying for the position
 - Brief summary of your ability to fulfil the role:
 - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
 - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
 - Keep it brief – no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Key Result Area	Selection Criteria <i>(suggestions of information to include in your application)</i>
1. Technical Skills and Application	a) Your professional qualifications, professional association membership and registration status (if relevant) - <i>refer page 1 for minimum qualification requirements</i> b) Professional experience <i>relevant to this role</i> : <ul style="list-style-type: none"> ▪ Outline scope and nature of previous professional roles ▪ Previous involvement in service development (may include outcome measures, research & evaluation) ▪ Project management skills or knowledge of project management principles ▪ Examples of competency in applying primary health care principles c) <i>Examples</i> of other skills, knowledge or experiences that demonstrate your suitability for the role. <ul style="list-style-type: none"> ▪ e.g.: creativity, resourcefulness, flexibility, adaptability, problem solving skills
2. Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. May include reference to training or additional qualifications <i>of relevance to this role</i> . b) Any experience in leadership and management - work or non-work roles
3. Client / Customer Service	a) Knowledge of Yorke and Northern services, priorities and strategic directions b) Previous experience & skills in community engagement, client-centred practice and cultural competency
4. Administration & Documentation	a) Highlight <i>relevant</i> skills, experience or training. Include reference to specific systems or software programs <i>if relevant</i> .
5. Teamwork and Communication	a) Outline your communication and team work skills, <i>with examples</i> b) <i>Examples</i> of your ability to contribute to an effective team, including working with diverse health professionals, the community and service providers from other sectors
6. Continuous Improvement	a) <i>Examples</i> of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement

POSITION DESCRIPTION

Job Title	Clinical Coordinator Physiotherapist	Classification	AHP2	Position Number	
LHN	Yorke and Northern LHN	Term	Contract	Position Created	Insert date
Area	Yorke and Northern	FTE		Last Updated	4/4/2019
Criminal History Clearance Requirements:					
	<input checked="" type="checkbox"/> Child (DCSI)		<input checked="" type="checkbox"/> Aged (NPC)		
	<input type="checkbox"/> Vulnerable (NPC)		<input type="checkbox"/> General probity (NPC)		
Immunisation Risk Category:					
	<input type="checkbox"/>	Category A (direct contact with blood or body substances)			
	<input checked="" type="checkbox"/>	Category B (indirect contact with blood or body substances)			
	<input type="checkbox"/>	Category C (minimal patient contact)			

Broad Purpose of the Position

The AHP 2 Physiotherapist applies clinical experience, increasingly generalist and / or specialist clinical knowledge and professional competence to plan, implement and evaluate a comprehensive and integrated range of services, appropriate to the needs of the local community. The AHP 2 Physiotherapist works under reduced clinical direction, and may contribute to the clinical supervision of less experienced allied health professionals, allied health assistants and students. As a member of a multi-professional team, including health professionals and service providers from other sectors, the Clinical Coordinator Physiotherapist utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches.

Qualifications

Must hold a recognised qualification within Physiotherapy profession, and be eligible for practicing membership with AHPRA. For those professions requiring Registration, all requirements to obtain and maintain current registration must be fulfilled. For self-regulated professions it is desirable to participate in the professional association accredited continuing professional development program.

For appointment at this level, must be able to demonstrate AHP2 level competencies, or have a 2 year post-graduate Masters with a related allied health undergraduate degree..

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Cultural Statement

POSITION DESCRIPTION



CHSALHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. CHSALHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

<p>Special Conditions</p> <ul style="list-style-type: none"> ▪ A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required. ▪ Flexibility and some out of hours work may be required. ▪ <i>Prescribed Positions</i> under the <i>Children's Protection Act (1993)</i> must obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion (DCSI). ▪ <i>Approved Aged Care Provider Positions</i> as defined under the <i>Accountability Principles 1998</i> made in pursuant to the <i>Aged Care Act 2007 (Cth)</i> must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care. ▪ <i>Prescribed Positions</i> will also require a NPC general probity clearance. ▪ Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue. ▪ Will be required to comply with the requirements of the CHSALHN Procedure for Credentialling Allied Health and Scientific Health Professionals ▪ Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met. ▪ 	<p>Key Relationships</p> <ul style="list-style-type: none"> ▪ Receives line supervision from Allied Health Team Leader ▪ Receives clinical supervision, advice and support from an experienced Senior Allied Health Professional - <i>Physiotherapy</i>, under formal arrangement in accordance with the <i>CHSA Allied Health Clinical Support Framework</i>. ▪ May contribute to the supervision of less experienced professional officers, para-professional staff and students, under direction from the Clinical Senior ▪ Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community ▪ May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills and capacity
---	---

Key Result Areas	Generic Requirements	Specific or Local Requirements
1. Technical Skills and Application	<p>1.1 Apply professional expertise, developing generalist / specialist knowledge, clinical competence and experience to provide professional services to client groups in circumstances requiring increasingly complex practice skills.</p> <p>1.2 Exercise professional judgment in the selection and adaptation of established methods, procedures and techniques within the profession.</p> <p>1.3 May provide a broad range of clinical and consultative services across a range of service settings, including one-on-one, group based and health promotion activities.</p> <p>1.4 Manage and prioritise personal work load and support others in developing workload management plans, including in the allocation of team resources</p>	<p>Manage a complex case load including general medical, surgical, obstetric and paediatric inpatients</p> <p>Provide physiotherapy services across the Mid North Cluster</p> <p>Provide comprehensive assessment and management of outpatients</p> <ul style="list-style-type: none"> ▪ Contribute to the development and implementation of a range of programs across the health service providing discipline specific expertise eg cardiac rehabilitation, falls prevention, respiratory services
2. Personal and	2.1 Work under reduced clinical supervision, and proactively draw on the support	<ul style="list-style-type: none"> ▪ Provide clinical direction, advice, mentorship and

POSITION DESCRIPTION

<p>Professional Development</p>	<p>of experienced peers of diverse professional backgrounds, Clinical Seniors, Advanced Clinical Leads and / or managers when required.</p> <p>2.2 Display a commitment to continuous personal and professional development by:</p> <ol style="list-style-type: none"> a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge b. Applying well-developed reflective practice skills to your own work, and supporting peers / students / supervised staff to develop reflective practice skills c. Utilising the support of mentors and peers d. Actively participating in the Professional Development and Review (PDR) process, including developing and pursuing a personal / professional development plan in consultation with your line manager / clinical supervisor e. May provide professional leadership in the relevant network, including facilitating access to training for professional staff <p>2.3 May be required to contribute to clinical / professional supervision, support and oversight of AHP1 level staff, allied health assistants and profession-specific professional students or multi-disciplinary student teams.</p> <p>2.4 Develop, share and support your peers to gain knowledge of effective practice through research, evaluation of services and information sharing (eg: via professional networks and presenting papers for conferences and / or publishing)</p>	<p>support</p> <ul style="list-style-type: none"> ▪ In collaboration with the Allied Health TEAM LEADER, develop a formal Clinical Supervision arrangement with suitably skilled and experienced Physiotherapist, fulfill all obligations under this agreement, and review it annually. ▪ Develop and maintain inter and intra-professional clinical networks within the Mid North Cluster, CHSA and South Australia, actively sharing and seeking out knowledge of effective practice ▪ Participate in the CHSA PhysiotherapyNetwork ▪ Provide clinical support to less experienced professional staff in CLUSTER / TEAM ▪ Contribute to the supervision of Physiotherapy students on clinical placement in the Mid North Cluster ▪ Provide advice to team leader regarding the training and development needs of the physiotherapists ▪ Participate and contribute to personal professional development review with Allied Health Team Leader on an Annual basis ▪]
<p>3 Client / Customer Service</p>	<p>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</p> <p>3.2 Promote cultural safety by valuing and promoting the cultural needs of the community.</p> <p>3.3 Contribute to improvements in the patient-journey driven distribution of services and apply client-centred practice and community engagement principles in development and delivery of services; ensuring clients are meaningfully involved in all aspects of their care</p>	<ul style="list-style-type: none"> ▪ Support clients / carers / families across the Patient Journey, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up. ▪ Work collaboratively with Aboriginal Health team to improve health outcomes for aboriginal clients in our community ▪ Provide services to Port Pirie and Mid North cluster hospitals ▪ Identify areas of concerns from clients to monitor service delivery and make recommendations through appropriate channels
<p>4 Administration and Documentation</p>	<p>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.</p> <p>4.2 Contribute to the efficient and effective use of materials and resources.</p> <p>4.3 Prepare reports and / or recommendations to assist management decision making</p> <p>4.4 Appropriately identify, use and apply relevant policies, procedures, reporting</p>	<ul style="list-style-type: none"> ▪ Contribute to the review, development and adaptation of clinical and administrative resources to support physiotherapy services within the Mid North Cluster ▪

POSITION DESCRIPTION



	<p>and documentation systems.</p> <p>4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role</p> <p>4.6 May be required to coordinate discrete projects and / or contribute to areas of policy that are considered to be complex, requiring discipline knowledge and experience, and which are undertaken under limited direction.</p>	
5 Teamwork and Communication	<p>5.1 Utilise professional knowledge and skills in contributing to research and / or service development activities at the local level and / or within your profession across CHSALHN; to support the effective, efficient, equitable distribution (according to need) and evidence-based nature of CHSALHN services.</p> <p>5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.</p> <p>5.3 Work positively within a team, foster teamwork and support others to develop effective working relationships and achieve team goals</p> <p>5.4 Communicate and negotiate effectively (both verbally and in writing) with a diverse range of people including clients, the community, team members, management and other stakeholders</p> <p>5.5 Work in accordance with SA Health and CHSALHN's vision, mission, strategic priorities and values</p>	<ul style="list-style-type: none"> ▪ Works as a member of a multidisciplinary Team which includes other Allied Health Disciplines, medical officers and Nursing staff across the Mid North Cluster ▪ Attends team meetings, co-ordinators meetings and relevant cluster committees ▪ Coordinate local discipline specific meetings as required ▪ Participates in the CHSA Physiotherapy network
6 Continuous Improvement	<p>6.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards, and support supervised staff / students to comply with requirements.</p> <p>6.2 Proactively seek opportunities to improve professional tasks and services, by monitoring service access, emerging trends and community needs, and contributing to ongoing evaluation of services.</p> <p>6.3 Seek client feedback on services and respond proactively to client complaints and feedback. As required, contribute to investigations of client complaints, with a view to informing systematic improvements in services.</p> <p>6.4 Contribute to discipline-specific and multi-professional research, service development, and advances of techniques used, through research (under direction), data analysis, evaluation of services and development of recommendations to assist Management decision making.</p> <p>6.5 Complying with the Code of Ethics for Public Sector Employees.</p>	<ul style="list-style-type: none"> ▪ Contribute to the ongoing review, development and evaluation of the effectiveness of Physiotherapy services in Port Pirie and Mid North Cluster ▪ Maintain quality improvement plan in line with SA health and hospital priorities
Approved by Authorised Officer /	Accepted by Incumbent
 / /

APPLICANT GUIDELINES



Job Title	Clinical Coordinator Physiotherapy	Classification	AHP2
LHN	Yorke and Northern	Term	Contract
Area	Yorke and Northern	FTE	1.0

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
 - Title of the position and vacancy reference number (from advertisement)
 - Outline of your reasons for applying for the position
 - Brief summary of your ability to fulfil the role:
 - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of type of information you may like to include.
 - You do not need to address the selection criteria individually in your written application. They may be used to assess your suitability for the role during the merit-based selection process.
 - Keep it brief – no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Key Result Area	Selection Criteria
1. Technical Skills and Application	a) Your professional qualifications, professional association membership and registration status (if relevant) – <i>refer to page 1 for minimum qualification requirements</i> b) Broad professional experience <i>relevant to this role</i> : <ul style="list-style-type: none"> ▪ Outline scope and nature of previous professional roles, including experience working in rural and remote contexts ▪ Previous involvement in service development, including research & evaluation ▪ Change management & project management skills / experience ▪ Competency in applying primary health care principles c) Examples of other skills, knowledge or experiences that demonstrate your suitability for the role <ul style="list-style-type: none"> ▪ creativity, adaptability, resourcefulness, prioritization & problem solving skills
2. Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. E.g.: <i>relevant</i> additional professional development or qualifications b) Information about <u>your leadership / management style and experience</u>
3. Client / Customer Service	a) Knowledge of and commitment to CHSALHN services, priorities & strategic directions. b) Examples that demonstrate skills in community engagement, client-centred practice and cultural competency.
4. Administration & Documentation	a) Information about relevant skills, experience and training – including those related to data management, competent use of technology etc.
5. Teamwork and Communication	a) Examples of how you have contributed previously to service planning and development b) Outline your communication, team work and problem solving skills, with examples
6. Continuous Improvement	a) Examples of how you have contributed previously to quality improvement, evaluation, outcome measures and research