

Statewide Clinical Support Services (SCSS)

ROLE DESCRIPTION

Role Title:	Radiographer		
Classification Code:	AHP2		
LHN/ HN/ SAAS/ DHW:	Statewide Clinical Support Services (SCSS), CALHN, SA Health		
Hospital/ Service/ Cluster:	South Australian Medical Imaging		
Division:	Radiology		
Department/ Section/ Unit/ Ward:			
Role reports to:	Supervising Radiographer		
Role Created/Reviewed Date:			
Criminal and Relevant History Screening:	 ☐ Aged (NPC) ☒ Working With Children's Check (WWCC) (DHS) ☒ Vulnerable (NPC) ☐ General Probity (NPC) 		
Immunisation Risk Category Requirements:	 Category A (direct contact with blood or body substances) Category B (indirect contact with blood or body substances) Category C (minimal patient contact) 		

ROLE CONTEXT

Primary Objective(s) of role:

- > The Radiographer is responsible for the provision of more complex radiography within various modalities, using specialised equipment to perform diagnostic medical imaging examinations for clients across a range of clinical specialities, with minimal professional direction.
- > The incumbent provides professional direction to other radiographers, PDY radiographers, undergraduate students on clinical placement and work experience students.
- > The incumbent contributes to approved research programs, under professional direction, and departmental quality assurance programs.

Key Relationships/ Interactions:

Internal

- > Accountable to the Radiology Manager
- > Responsible to the Chief Radiographer through the relevant section/modality Supervising
- > Radiographer for activities when rostered in that area.
- > Works closely with other radiographers, radiologists, nurses, technical and clerical staff.
- > Provides professional direction to other radiographers in respect to standard professional tasks

External

> N/A

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Adaptation to the implementation of the Enterprise System for Medical Imaging (ESMI)
- > Working in an environment of change in relation to Distributive Imaging Model
- > Working in an environment of change in relation to the new Royal Adelaide Hospital.

Delegations:			

Key Result Areas and Responsibilities

Key Result Areas	Major Responsibilities		
Contribute to the provision of a high quality imaging service for radiological diagnosis and clinical management by:	Preparing for the presentation of the client to the medical imaging department, including the review of case notes, liaison with clinical unit, radiologist and other medical officers. Ensuring all clients are positively identified prior to commencement of examination. Performing more complex general radiography procedures using specialised equipment, requiring the selection and application of techniques and methodologies to meet individual client requirements. Assessing the condition of the patient and modifying techniques accordingly to achieve acceptable diagnostic outcomes. Discussing techniques and procedures with other professionals and clients on straightforwardmatters. Being aware of the client's situation and by observing and identifying changes in that condition, taking appropriate action to provide the support necessary. Maintaining the required professional standards for own work and ensuring appropriate remedial action is taken to achieve those standards. Liaising with other professional officers, ward and consulting clinic staff on procedural schedules and relevant procedural information. Supervising or providing professional direction for other radiographers in medical imaging procedures of limited complexity. Performing any post processing to produce high quality images and ensure distribution as required. Reviewing images and making a clinical assessment as to whether additional images are required to aid diagnosis. Ensuring all relevant patient and examination data is completed and accurately recorded and entered into the Radiology Management System, including the preparation of any reports for the referring clinician. Ensuring urgent findings are communicated and directing the client accordingly. Undertaking the role of 'supervising radiographer' and exercising initiative to ensure the continuance of service within guidelines as required. Under professional direction, undertaking approved research and contributing to the development of departmental quality control programs. Part		
Contribute to own professional development and maintain standards by being actively involved in Radiographer training programs and staff professional development programs and contribute to the professional	 > Providing professional support to other radiographers including less experienced radiographers, depending on experience > Providing professional support to work experience students and medical radiation students on clinical placement as appropriate, providing feedback to the Clinical Supervisor about progress and development of the students' skills. > Participating in and presenting, as part of accredited continuous professional development activities. 		

development of the Department by:	
Contribute to continuous	> Recognising an ongoing commitment to quality assurance through personal accountability to standards of care and work practice
quality improvement programs and activities that are linked to the	Achieving key performance indicators for all imaging activities in accordance with the quality evaluation program.
organisations strategic and corporate directions and targets as follows:	Utilising recording systems to accurately reflect the activity of the various aspects of the department, which will enable evaluation of performance leading to improvement and achievement of best practice standards.
	> Maintaining effective work practices.
	 Adopting procedures and practices which comply with the Work Health and Safety Act 2012 (SA)
Ensure a safe working environment at all times by:	Making proper use of all safeguards, safety devices and personal protective equipment (as required in undertaking the duties of the position).
	> Taking reasonable care to protect the health and safety of self and others.
	> Attending mandatory safety training programs.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- > Licensed under the Radiation Protection and Control Act SA (1982)
- Appropriate Degree or equivalent qualification, which entitles a statement of accreditation in Diagnostic Radiography from the Australian Institute of Radiography, or its recognised equivalent (up to July 2012) and then registration with the Medical Radiation Practice Board of Australia (post July 2012).

Personal Abilities/Aptitudes/Skills:

- Demonstrated ability to assess and select clinical and technical examination requirements according to client condition
- > Demonstrated ability to use own initiative to produce a standard imaging procedure.
- > Demonstrated ability to work in a multidisciplinary team and individually, with minimal supervision
- > Demonstrated ability to interact positively and work with all levels of departmental and organisational staff.
- > Demonstrated ability to communicate effectively, both written and verbally.
- > Be flexible to departmental change and positively contribute to effect change
- > Demonstrated ability to create and maintain positive working relationships within and external to department
- > Demonstrated ability to be resourceful and innovative.

Experience

Experience in performing a wide range of more complex general radiography imaging procedures

Knowledge

- Knowledge of the principles of human resource management, in particular Equal Employment Opportunity and Work Health and Safety
- > Knowledge of the Picture Archiving and Communications System (PACS)
- > Understanding of the requirements of clients and professional clients.
- > Demonstrated knowledge of the responsibilities of the radiographer in the safe delivery of ionising radiation to the client and protection of other personnel in the vicinity of the examination.
- Demonstrated knowledge of the responsibility of the radiographer in the maintenance of safe working practices.

> Appreciation of medico-legal responsibilities in the delivery of imaging services i.e. correct patient identification, confidentiality

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

Postgraduate qualifications in specialised areas of imaging.

Experience

- > Experience in performing standard procedures within other modalities
- > Experience in working in a hospital environment
- > Experience in operating within a RIS/PACs environment
- > Experience in leading a small team of medical imaging professionals

Knowledge

- > Knowledge of current trends in quality assurance protocols
- > Knowledge of the supervisory role

Special Conditions:

- > Variable starting and finishing times may be necessary.
- > Participation in a 24/7 shift roster may be required.
- > Out of hours (including weekend and public holidays), overtime and on call work may be required.
- > May be required to rotate through section/modality areas, as rostered
- > May be required to travel to other agencies to attend relevant educational programs or provide professional advice.
- May be required to work at other SAMI sites
- It is mandatory that no person, whether or not already working in SA Health, may be appointed to a position in SA Health unless they have provided a satisfactory current Criminal and Relevant History Screening, as required by the SA Health Criminal and Relevant History Screening Policy Directive.
- > For appointment in a Prescribed Position under the Child Safety (Prohibited Persons) Act (2016), a current Working with Children Check (WWCC) is required from the Department for Human Services Screening Unit. For other positions, a satisfactory National Police Certificate (NPC) assessment is required.
- > For 'Prescribed Positions' under the Child Safety (Prohibited Persons) Act (2016), the individual's WWCCs must be renewed every 5 years from the date of issue; and for 'Approved Aged Care Provider Positions' every 3 years from date of issue as required by the Accountability Principles 2014 issued pursuant to the Aged Care Act 1997 (Cth).
- > Appointment is subject to immunisation risk category requirements. There may be ongoing immunisation requirements that must be met.
- > Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the *SA Health (Health Care Act) Human Resources Manual* for Health Care Act employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.

General Requirements:

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Directives, Determinations and Guidelines, and legislative requirements including but not limited to:

> Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.

- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Meet immunisation requirements as outlined by the *Immunisation for Health Care Workers in South Australia Policy Directive*.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children and Young People (Safety) Act 2017 (SA) 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Independent Commissioner Against Corruption Act 2012 (SA).
- > Information Privacy Principles Instruction.
- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009, Health Care Act 2008* and the *SA Health (Health Care Act) Human Resources Manual.*
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

The SA Health workforce contributes to the safety and quality of patient care by adhering to the South Australian Charter of Health Care Rights, understanding the intent of the National Safety and Quality Health Service Standards and participating in quality improvement activities as necessary.

Performance Development:

The incumbent will be required to participate in the organisation's Performance Review and Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

Handling of Official Information:

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon:

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians.

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

The legal entities include but are not limited to the Central Adelaide Local Health Network Inc., Northern Adelaide Local Health Network Inc., Southern Adelaide Local Health Network Inc., Women's and Children's Health Network Inc., Barossa Hills Fleurieu Local Health Network Inc., Eyre and far North Local Health Network Inc., Flinders and Upper North Local Health Network Inc., Limestone Coast Local Health Network Inc., Riverland Mallee Coorong Local Health Network Inc., Yorke and Northern Local Health Network Inc.and SA Ambulance Service Inc.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Central Adelaide Local Health Network:

CALHN is one of five Local Health Networks (LHNs) in South Australia established in July 2011. CALHN is responsible for the following health services:

- > Royal Adelaide Hospital (RAH)
- > The Queen Elizabeth Hospital (TQEH)
- > Hampstead Rehabilitation Centre (HRC)
- St Margaret's Rehabilitation Hospital (SMRH)
- Signification Services (GHS) Psychiatric Intensive Care Unit; Inpatient Rehabilitation Services and Acute beds only
- > Adelaide Dental Hospital (ADH).

CALHN also has governance over numerous community mental health and primary health services including Prison Health Service, SA Dental Service and DonateLife SA. Of note also is governance of the Statewide Clinical Support Services (SCSS) including Imaging, Pathology and Pharmacy, responsibility of which has vacillated between CALHN and DHW over the past few years.

CALHN is one of three metropolitan LHNs and its core population is approximately 390,000 people. CALHN also provides services to patients from other SA networks, rural and remote areas, the Northern Territory, NSW (Broken Hill) and western parts of Victoria. These services usually relate to complex services such as head and neck cancer, radiation therapy, cardiac surgery, spinal surgery or rehabilitation.

CALHN's purpose is to deliver quality and sustainable healthcare. While the delivery of high-quality patient care is our number one priority, we face a significant challenge in achieving financial sustainability. A quality-assured financial recovery plan has been developed to meet these challenges. Through effective leadership and change management, the plan which is applicable to all Directorates and departments, will be implemented over the next three years.

Division / Department:

The Department of Radiology is a unit of the Royal Adelaide Hospital. The Royal Adelaide Hospital is part of the Central Adelaide Local Health Network. The Local Health Network structure became operative from 1 July 2011. The Department is part of South Australian Medical Imaging which is a State wide service. SAMI is responsible for the provision of all medical imaging services at SA Public Hospitals within country and metropolitan South Australia across SA Health

Values

Statewide Clinical Support Services Values

Within SCSS our people are at the heart of what we do. We are committed to building a strong, vibrant culture and place to work, and to providing high-quality care to our patients and consumers that demonstrates our values in action. Our five core values are Integrity, Compassion, Accountability, Respect and Excellence (ICARE):

Integrity: We are honest, consistent and act fairly. We make evidence-based

decisions that are in the best interests of the South Australian community.

Compassion: Patients and consumers are front of mind in everything we do, and we

approach care for others with empathy and kindness. We provide an environment that is safe and caring and we will support each other at all

times.

Accountability: We take ownership of our responsibilities and actions. We own our mistakes

and take proactive measures to find effective solutions. We demonstrate our

values in our actions and behaviours

Respect: We foster a culture that is respectful of our consumers, patients and each

other. We value diversity and everyone's input and demonstrate trust in

each other.

Excellence: We complete and promote work of the highest standard. We challenge the

normal way of doing things to ensure continuous improvement and we seek

consumer input to represent the diversity of our community.

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees.

- > Democratic Values Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

As a public sector employee, you have a responsibility to maintain ethical behaviour and professional integrity standards. It is expected that you act in accordance with the Code of Ethics and contribute to a culture of integrity within SA Health.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

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I acknowledge that the role I currently occupy has the delegated authority to authorise this document.		
Name:	Role Title:	
Signature:	Date:	

Role Acceptance

Incumbent Acceptance

I have read and understood the responsibilities associated with role, the organisational context and the values of SA Health as outlined within this document.

Name: Signature: Date:	:
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Version control and change history

Version	Date from	Date to	Amendment
V1	10/01/2023		Original SCSS version.