



POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	NETWORK ANALYST
Position no:	50061280
Team:	[Product & Content Technology]
Department:	Information Technology
Location:	Ultimo
Reports to:	NETWORK ANALYST TEAM LEADER 50012423
Classification:	Technologist
Schedule:	[Schedule A]
Roster cycle	[2 Week Rostered]
Band/level:	[Band 6]
HR Endorsement:	11/08/2021

Purpose

Provide Information Technology and its clients with second/third level network support and deliver network services and projects that align with ABC strategy and support the achievement of Product & Content Technology's objectives.

Key Accountabilities

- Under limited technical direction of the Network Analyst Team Leader, carry out second/third level support of IP Voice, Video and Media Fabric network services to agreed ABC service levels.
- Ensure assigned project work is undertaken and implemented in compliance with the relevant Technology policies and architectural standards.
- Under limited direction of the Network Analyst Team Leader, provide second/third level support of the data network to agreed ABC service levels.
- Carry out detailed design and implementation of new Broadcast Network Solutions under high level technical direction from network architects.
- Ensure that all work is implemented in compliance with the relevant Technology policies and architectural standards.
- Monitor, support and maintain ABC Broadcast IP Network and Media Fabric infrastructure to agreed ABC operational levels:

- Manage fault tickets with vendors, service providers and clients.
- Maintain documentation relating to network solutions, assigned tasks and relevant systems.
- Diagnose and solve complex broadcast network problems and escalate as required.
- Participate on 24/7 on call support.
- Manage own workload to achieve results to agreed standards and within agreed time frames; and provide reports of progress as required.
- Provide advice and consultation to Technology Management and internal clients with regards to technology issues associated with the planning, implementation and management of the ABC's IP Voice & Video media infrastructure.
- Keep abreast of industry standards, trends and emerging technologies.
- Support the Network Analyst Team Leader in leadership by providing technical training, development and guidance to less experienced employees.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

1. Relevant Tertiary qualifications and/or equivalent skills, knowledge and experience.
2. Advanced experience in the support and configuration of Voice and Video over IP services including Cisco Media Fabric with DCNM, IP Codecs, DiffServ Network QOS and Precision Time Protocol (PTP) with Non-blocking multicast network services.
3. Advanced analytical and problem-solving skills with the ability diagnose and solve complex broadcast network problems. Detailed packet level analysis and scripting skills are advantageous.
4. Demonstrated advanced organisational skills with the ability to manage own workload and prioritise competing priorities, while working effectively under pressure to meet deadlines.
5. Excellent written/verbal communication and interpersonal skills with a strong client focus and the ability convey complex technical information in a clear and concise manner.
6. Demonstrated ability to train, mentor and support employees.
7. Detailed packet level analysis and scripting skills is desirable.
8. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
9. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
10. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.

