



## POSITION DESCRIPTION

Position Title	MONITORING & ALERTING LEAD	Position No.	30006025
Team	[Product & Content Technology]	Classification	[Technologist]
Department	Platforms & Hosting	Schedule Roster Cycle	[Schedule A] [2 Week Rostered]
Location	Ultimo	Band / Level	[Band 8]
Reports to	MANAGER, PLATFORMS & HOSTING 50056720	HR Endorsement	9/04/2021
Purpose			

Provide design, management and maintenance of Information Technologies Monitoring, Alerting and Capacity Reporting applications that enhances the visibility of Information Technology systems in line with ABC strategy and objectives.

### Key Accountabilities

- Under broad direction, carry out the design, management and maintenance of Information Technologies Monitoring, Alerting and Capacity Reporting applications that enhances the visibility of Information Technology systems.
- Provide significant monitoring and reporting technical leadership for all streams within Information Technology and our supported applications/infrastructures.
- Work with ABC project development and support teams to ensure best practice deployment and configuration of monitoring and reporting tools.
- Assume major responsibility for creating, owning and driving Information Technologies Monitoring, Alerting and Capacity Reporting strategy in line with business objectives.
- Using expert automation skills, create and maintain ABC's platforms relevant to this team, including cloud infrastructure, testing and code deployment.
- Develop system reliability and quality by integrating monitoring, reporting and fault handling into application platforms.
- Proactively identify issues and opportunities to improve efficiency by automating existing processes.
- Maintain detailed technical knowledge of ABC Platforms & Hosting systems and services and share this information with the team and wider business.
- Lead the creation and maintenance of technical standards and support documentation.
- In collaboration with Agile teams, lead or contribute significantly to planning and review meetings to ensure project deliverables are completed within agreed timeframes.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

### Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications or equivalent significant skills, knowledge and experience. Current knowledge of and a keen interest in the Internet and media industries.
2. Demonstrated significant experience with at least two of the following products.
  - Datadog
  - PagerDuty





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- Microsoft System Centre Operations Manager (SCOM)
  - Splunk
  - SumoLogic
  - UIM
  - DataMiner
3. Demonstrated significant experience creating capacity reporting for IT systems.
  4. Significant experience with Linux and open-source web software stacks or Microsoft Windows Server.
  5. Outstanding proficiency in common languages such as Python, Java, Shell, Nodejs, PowerShell or PHP is beneficial.
  6. Outstanding communication skills, with proven ability to communicate effectively with a range of stakeholders, including product and project managers, producers, content makers and technical staff.
  7. Outstanding problem-solving skills with the ability to investigate, analyse and solve particularly complex technical problems.
  8. Outstanding leadership skills with the ability to manage, develop and provide technical leadership to a collaborative and high-performance team.
  9. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
  10. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.