



POSITION DESCRIPTION

Position Title	ASSOCIATE SYSTEMS ENGINEER	Position No.	50059699
Team	Product & Content Technology	Classification	Technologist
Department	Platforms & Hosting	Schedule Roster Cycle	Schedule A 2 Week Rostered
Location	Ultimo	Band / Level	Band 4
Reports to	MANAGER, PLATFORMS & HOSTING 50056720	HR Endorsement	17/07/2020
Purpose			

Assist in the support, maintenance and development of the Windows Server environments and their associated management tools to ensure a shared contribution to the Product & Content Technology's objectives.

Key Accountabilities

- Assist in operating and maintaining applications and services provided by the Windows Server team, including management, and reporting of Windows Server products such as Microsoft Windows Server operating system environments, Active Directory, VMWare ESXi and Cisco UCS Compute platform.
- Assist clients in effectively utilising the Windows Server platforms by responding to moderately complex incidents and requests in a timely manner.
- Collaborate with the ABC project development and support teams to assist them with deploying and consuming solutions provided by the team, both on-premises or in the cloud.
- Under routine direction of the Windows Server Team Lead, improve system reliability, quality, and security through monitoring, reporting and fault resolution on supported platforms.
- Keep up to date with technical knowledge of ABC Windows Server platform systems and services; and assist in creating and maintaining support documentation.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

1. Relevant tertiary, trade and/or TAFE qualifications, or demonstrated equivalent skills, knowledge, and experience. Current knowledge of and a keen interest in the Internet and/or media industries.
2. Experience in the support and administration of Windows Server environments.
3. Experience in the proficient management and support of the following (at least three):
 - Active Directory/Group Policy/DNS/DHCP
 - VMware vSphere environments
 - Microsoft Server OS build processes, including image-based deployment methodologies
 - Cloud (IaaS) experience with AWS or Microsoft Azure
 - Microsoft Server Clustering (MSCS)
 - AD Certificate Services
 - Endpoint Management Suites such as Microsoft System Center Configuration Manager (SCCM)
 - Microsoft Internet Information Services (IIS)





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4. Experience with common scripting languages for system administration such as Python, Java, bash/shell script, PowerShell, or and/or PHP.
5. Familiarity with IP networking concepts such as subnet masks and routing table entries.
6. Proficient problem-solving skills with the ability to diagnose and solve moderately complex technical problems encountered on the job.
7. Proficient interpersonal and communication skills with proven ability to work a in team and convey ideas and information in a clear, concise, and positive manner to a range of different stakeholders.
8. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
9. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
10. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.

Special Requirement

- Willingness and ability to work as part of an on-call roster providing after hours support.