



POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	SENIOR TECHNICAL BUSINESS ANALYST
Position no:	50049979
Team:	Product & Content Technology
Department:	Group Product
Location:	Ultimo
Reports to:	TECHNICAL BUSINESS ANALYST LEAD 50049978
Classification:	Technologist
Schedule:	Schedule A
Roster cycle	Non-Rostered
Band/level:	Band 8
HR Endorsement:	14/09/2021

Purpose

Drive the consolidation of requirements and analysis for digital product and platforms in order to facilitate solution designs for users and ABC content makers in line with ABC strategy and objectives.

Key Accountabilities

- Under broad direction of the Technical Business Analyst Lead, perform highly specialised technical work as a core member of a cross-functional team and bring together business and systems analysis to support digital initiatives.
- Provide expert analysis for stated requirements of initiatives to determine and drive appropriate solutions for particularly complex design problems, in accordance with ABC technology standards.
- Evaluate the information gathered from workshops and task analysis to grow organisational knowledge and facilitate the design, implementation and documentation of particularly complex solutions from both content and technological perspectives.
- Partner with teams and peers to understand and identify the prioritised outcomes and work collaboratively to find the most effective way of achieving these outcomes together to support the delivery of team objectives and ABC's strategic plan.
- Oversee the planning and set up to configure content management systems, or similar platforms, that support content creation (e.g., CoreMedia, Zendesk, Stakla).
- Generate solution detailed design artefacts, such as process diagrams, basic architectural diagrams and technical documentation as required.

- In collaboration with relevant stakeholders, expertly design and implement solutions including developing and facilitating particularly complex workshops and creating detailed documentation.
- Develop or assist with the development of policy recommendations on particularly complex technical matters.
- Actively promote the ABC's values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications in a relevant discipline, or demonstrated equivalent outstanding skills, knowledge and experience.
2. Demonstrated significant experience as Business Analyst in the area of digital solutions.
3. Outstanding technical capability and understanding of the systems landscape and intended architecture, including potential impacts on the business and solution design implications.
4. Outstanding presentation, communication and technical writing skills, with the ability to convey simple and complex information to technical and non-technical audiences at any level.
5. Outstanding relationship management skills with the ability to establish strategic working relationships both within and external to the ABC.
6. Outstanding technical skills with significant understanding of business process management and the ability to translate customer needs into specific software requirements.
7. Demonstrated high level of personal drive and commitment in a changing environment.
8. Working knowledge of content management applications and experience working with Cloud & DevOps Concepts such as Amazon AWS and MS Azure is highly desirable.
9. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
10. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
11. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.



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