



## POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	TECHNOLOGIST
Position no:	30002948
Team:	[Product & Content Technology]
Department:	Technology Services
Location:	Flexible
Reports to:	TEAM LEAD, NATIONAL BROADCAST SERVICES INFRASTRUCTURE 50065851
Classification:	Technologist
Schedule:	[Schedule A]
Roster cycle	[2 Week Rostered]
Band/level:	[Band 7]
HR Endorsement:	22/05/2023

### Purpose

Deliver timely, cost effective and high quality national broadcast technology services to ABC users, with emphasis on governance over infrastructure for media over IP content production and playout technology, to enable ABC program and network needs and to ensure broadcast continuity.

### Key Accountabilities

- Under broad direction, provide specialist service operations processes for broadcast technology and governance over underlying IT infrastructure in line with ITIL frameworks, including monitoring, second level incident management, technology change management, problem management, and configuration management.
- Build and maintain strategic working relationships with clients, system experts and service providers, and proactively identify issues and take appropriate actions to ensure service obligations are met or exceeded. Lead collaborations to deliver rapid service restoration and resolution as required.
- In collaboration with technology colleagues, develop and carry out very complex proactive systems maintenance and management processes over underlying IT infrastructure in line with best practices, to improve the availability and stability of broadcast technology, including systems and configuration maintenance, implementation of bug fixes, upgrades and replacements, patching, backups, imaging and cyber security.

- In collaboration with project teams, contribute to holistic current state analysis, future state design, and implementation of media over IP content production and playout technology and underlying infrastructure, by scoping, planning, configuring and commissioning systems as required.
- Maintain a high level of awareness of best practice with regard to transformational technology in the media industry.
- Identify opportunities to engage with Local and National technology teams; analyse learning and development needs and contribute to the growth and sharing of knowledge.
- Lead small teams as required, and contribute to a positive, collaborative and high-performance culture.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

## Key Capabilities/Qualifications/Experience

1. Tertiary qualifications in a relevant discipline, or demonstrated significant equivalent skills, knowledge, and experience.
2. Demonstrated substantial experience providing remote services and support for underlying networked infrastructure for media over IP content production and playout technology in a large organisation.
3. Demonstrated highly advanced capabilities in proactive systems management and maintenance.
4. Demonstrated substantial knowledge and contribution to the implementation of media over IP technology.
5. Highly advanced understanding of operational content production and playout environments is desirable.
6. Excellent communication and interpersonal skills with the ability to establish strategic working relationships, and coordinate working groups.
7. Demonstrated highly advanced leadership skills with demonstrated experience in knowledge sharing, mentoring, and developing colleagues.
8. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
9. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
10. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.

### Special Requirements

- Willingness and ability to work outside of rostered hours in compliance with an on-call / overtime arrangement.

