



# POSITION DESCRIPTION

Australian Broadcasting Corporation

| Label           | Description                                    |
|-----------------|--|
| Position Title: | CHANGE DELIVERY MANAGER                        |
| Position no:    | 50062108                                       |
| Team:           | [Product & Content Technology]                 |
| Department:     | Portfolio & Delivery Services                  |
| Location:       | Ultimo   |
| Reports to:     | HEAD PORTFOLIO & DELIVERY SERVICES<br>50057953 |
| Classification: | Senior Executive                               |
| Schedule:       | [Executive]                                    |
| Roster cycle    | [Executive]                                    |
| Band/level:     | [EL 1]   |
| HR Endorsement: | 20/08/2021                                     |

## Purpose

Lead the Product and Content Technology (P&CT) Change Delivery team, providing leadership and oversight of the ABC's significant portfolio of technology programs, initiatives and investments, designed to digitally transform the organisation.

## Key Accountabilities

- Lead and drive the Change Delivery team to deliver the required change outcomes and benefits across various P&CT programs and initiatives, including improvements and standard deliverables for the change practice.
- Manage relevant resources and budgets to ensure the most effective and efficient use and delivery of services.
- Provide high-level oversight of P&CT's portfolio of change strategies, plans and solutions to ensure delivery of the outcomes and benefits by maximizing adoption.
- Conduct detailed stakeholder and change analysis, including impact assessments to develop, deliver, transition and sustain new workflows.
- Lead the vision, communication and execution of new content workflows across the ABC, challenging the status quo and developing new approaches and ways of working.

- Establish and maintain strategic working relationships and influence with key senior stakeholders and teams within P&CT and across the ABC.
- In collaboration with the program team and key stakeholders define the benefits and key measures during the life cycle of a technology project and post implementation, in line with the ABC's 5 year plan, P&CT Strategic Pillars and ABC digital transformation program.
- Actively participate in the PDS leadership team by providing high level advice and recommendations, contributing significantly to strategy and management of the team, developing co-operative working relationships, contributing to the change process and driving initiatives, and representing the interests of the corporation.
- Keep up to date with trends and developments and identify and develop opportunities to benefit the ABC.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

## Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications or equivalent significant skills, knowledge and experience.
2. Demonstrated executive delivery experience in implementing and facilitating strategic change and operational change in highly complex and challenging media environments involving concurrent projects/programs.
3. High level stakeholder management and communication skills with the ability to establish and maintain strategic working relationships both internal and external to the ABC.
4. Outstanding flexibility and adaptability, including demonstrated ability to work in ambiguous situations, demonstrating resilience and perseverance.
5. High level business/strategic planning and management capabilities.
6. High level analytical, problem-solving, planning and organisational skills with strategic reasoning and judgement.
7. Outstanding leadership skills with the proven ability to lead, manage and develop teams to deliver high levels of performance and output.
8. Highly developed ability to provide a high level of reporting and advice on future directions and trends as appropriate.
9. Highly developed strong personal drive and commitment in a changing media environment.
10. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
11. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
12. **Diversity and Inclusion:** Experience in building an inclusive and supportive culture where diversity is valued.

