



POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	TECHNOLOGIST
Position no:	30004789
Team:	[Product & Technology]
Department:	Technology Services NT
Location:	Darwin
Reports to:	TECHNOLOGY SERVICES MANAGER NT 50037782
Classification:	Technologist
Schedule:	[Schedule A]
Roster cycle	[2 Week Rostered]
Band/level:	[Band 5-6]
HR Endorsement:	2/05/2025

Purpose

Provide local and national technical support across a range of technology systems and services to ABC users to ensure broadcast continuity of ABC program and network requirements.

Key Accountabilities

- Under limited direction, provide advanced technical services to minimise down time and ensure broadcast continuity. Investigate and log faults, implement workarounds and emergency fixes, and escalate problems to system experts and service providers as required.
- Carry out generally complex technical maintenance tasks to support program and network needs, including the development and implementation of preventative maintenance schedules; and undertaking regional maintenance activities as required.
- Maintain system and facility asset registers, technical knowledge bases, manuals, technical drawings, cable management databases, and other associated records.
- Perform advanced technical operations as required, including TV Master Control.
- Support the management of minor and major broadcast technical projects by contributing to the scoping, planning, installing and commissioning of broadcast and associated systems as required.

- Build and maintain effective relationships with clients and recognise need for action when appropriate to ensure service obligations are met or exceeded.
- Consult and communicate with clients to identify and analyse their needs, advise on potential solutions and resolve generally complex technical issues.
- Contribute to the development and delivery of technical training for clients.
- Provide on-the-job training and guidance for less experienced staff, and lead and supervise small teams as required.
- Promote effective teamwork and communications to build and maintain a collaborative and high-performance culture.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications in a relevant discipline or demonstrated equivalent skills, knowledge and experience.
2. Demonstrated advanced skill and knowledge in broadcasting equipment maintenance, repairs, installation and technical operations.
3. Advanced verbal and written communication skills with the ability to successfully convey generally complex technical information in a clear and concise manner, to both internal and external stakeholders.
4. Advanced organisational, planning and problem-solving skills with the ability to prioritise work and manage multiple and competing demands.
5. Demonstrated high level of motivation and drive in performing work and achieving objectives, enhance team effectiveness, work to achieve team objectives and promote harmony in the team.
6. Demonstrated understanding of the direction of technical innovation and its application in the broadcast industry.
7. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
8. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
9. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.

