POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	NATIONAL NETWORK OPERATIONS MANAGER
Position no:	50072579
Team:	[Product & Technology]
Department:	Content Management & Distribution
Location:	Flexible
Reports to:	HEAD CONTENT MANAGEMENT & DISTRIBUTION 50054166
Classification:	Senior Executive
Schedule:	[Executive]
Roster cycle	[Executive]
Band/level:	[EL 2]
HR Endorsement:	29/10/2026

Purpose

Lead the operational and strategic direction of the ABC's National Networks Operations, including transmission, distribution, content delivery, TV systems and technology, and Master Control. Design and lead transformational broadcast technology and operations initiatives nationwide. Ensure the continuity of content distribution and integrity/performance of networks operations activities and infrastructure for all media through provision of national management, leadership, operational strategies, innovation, and relationship building.

Key Accountabilities

Technical Leadership

- Lead ABC National Networks Operations on a national basis, comprising Transmission Contracts and Licencing, Content Distribution, TV Systems and Technology, Radio and Television Master Control and Broadcast Networks.
- Lead the operational and technical systems management of the ABC's transmission, presentation, Master Control and broadcast playout infrastructure.
- Lead engagement with external broadcast and distribution stakeholders such as government, community, and commercial sector, as well as international media peers.
- Lead the development and implementation of systems and procedures to ensure service and network continuity.

- Lead the development of monitoring and reporting tools, and systems and associated KPIs pertaining to internal networks and key systems performance.
- Manage Content Management & Distribution's contribution to disaster recovery planning; major events and contribute to capital and strategic planning as required.
- Lead the strategic planning and implementation of major initiatives and specialist projects, including the audio delegation, disaster recovery, and scheduling system projects.
- Lead department's compliance with the external regulatory and legislative environments, and relevant corporate and governance reporting requirements.

Leadership and Management Effectiveness

- Provide significant leadership and direction to ensure staff are developed effectively to meet current and future needs, and to build a shared understanding of and commitment to Department and Division goals.
- Drive the introduction of new broadcast technologies, systems, and workflows.
- Drive change management strategies and consultative processes with the Department, with a focus on developing best practice processes.
- Represent the Department, and develop and foster effective business relationships with key stakeholders to ensure provision of broadcast operations services in line with the ABC and P&T strategic goals and with audience expectations.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety, and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Resource and Financial Management

- Oversee the Department's facilities and budgets to ensure the most effective and efficient use of resources and delivery of services.

Contribution to Content Management and Distribution Executive Team

- Actively participate as part of the CMD executive team by providing advice and recommendations, contributing to strategy and management of the division, contributing to change processes, driving initiatives, and representing the interests of the Corporation.
- Keep up to date with trends and developments, and identify and develop opportunities that will benefit the ABC.

Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications and industry experience (e.g. engineering, telecommunications, media, broadcasting.).
2. Proven track record at a senior management level in a Broadcast Operations and/or media leadership role.
3. Demonstrated high-level leadership, communication and negotiation skills, with an ability to inspire a diverse group of people in a demanding, high-profile environment.
4. Comprehensive knowledge and understanding of satellite, telecommunications, and/or broadcast transmission technology and systems planning.
5. Highly developed business/strategic planning and management capabilities, together with high-level analytical, planning and organisation skills.

6. Demonstrated strong personal drive and commitment in a changing media environment.
7. **ABC Values:** Demonstrated personal commitment to fostering an inclusive and respectful environment, grounded in integrity and aligned with the ABC Values of aiming high, thinking differently, taking ownership, and delivering together.
8. **ABC Policies:** Understanding of the relevance and scope of ABC Policies and the ABC Values and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Values.
9. **Diversity and Inclusion:** Experience in building an inclusive and supportive culture where diversity is valued.

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