

## Role Responsibility Statement: Communication, Navigation, Surveillance and Infrastructure Technical Officer(Band 5)

| Role Responsibility   |  |
|---|--|
| <p>As part of the wider team this role is responsible for monitoring, maintaining and installation of critical Communication, Navigation, Surveillance and Infrastructure (CNSI) and ATM assets that support Air Traffic Control (ATC) and Aviation Rescue and Fire Fighting (ARFF) operations.</p> |  |
| <b>Key responsibilities</b>   | <p>Provide high level technical leadership and support to the Team Leader in the leading and development of a specialist team to maintain CNSI and ATM assets that support ATC and ARFF operations.</p> <ul style="list-style-type: none"> <li>• High level technical leadership of project and maintenance activities <ul style="list-style-type: none"> <li>○ Provide technical leadership for the activities of a specialist team installing and maintaining CNSI and ATM systems</li> <li>○ Maintain complex CNSI and ATM assets with limited technical guidance according to prescribed standards, procedures and regulatory obligations.</li> </ul> </li> <li>• Management of team maintenance activities <ul style="list-style-type: none"> <li>○ Ensure the delivery of efficient, high-quality technical services from the team through effective work allocation for day-to-day activities such as fault allocation and maintenance requests</li> <li>○ Assist the Team Leader with scheduling of work for the wider team</li> </ul> </li> <li>• Management of team capability <ul style="list-style-type: none"> <li>○ Coaching, mentoring and developing team members within the wider team</li> <li>○ Develop and assess the technical competencies of the team, including the coordination of formal classroom training and the creation and delivery of technical on-the-job training (OJT)</li> </ul> </li> <li>• Team administrative activities <ul style="list-style-type: none"> <li>○ Coordinate with CSDO CNSI Manager and the Team Leader to manage supplier relationships</li> <li>○ Provision of technical support and resource management to support the Contract Management and Partner Services Team</li> <li>○ Assist the Team Leader in the identification, procurement and ongoing management of fleet vehicles to meet the team's requirements and Airservices regulatory obligations</li> </ul> </li> <li>• Team Regulatory Compliance <ul style="list-style-type: none"> <li>○ Implementation of enterprise governance systems and policies, including safety, environmental, work health and safety, risk and compliance</li> <li>○ Support and establish methods of work and work standards and monitor the completion of work ensuring adherence to legislated and CASA regulations</li> </ul> </li> </ul> |

## Role in context

The Airservices value chain operating model starts with our customers' experience and needs. Regardless of where you sit in the organisation, and how much direct interaction you have with customers, you must have a service first mindset, seeking to deliver on outcomes.

While much of what we do and the services we deliver will continue into the near future, the way we work and the way we support our customers will change.

Customers will be the anchor that keeps us aligned and focused as an organisation, and our people must operate in a collaborative and consistent way across the value chain so that the organisation thinks, acts and works as one Airservices. This way, each role contributes to providing even greater value to our customers by increasing flexibility and reducing barriers to change and improving the productivity and efficiency of our internal operations.

Our new operating model enables each function to operate in an integrated way where the sum of the parts is greater than each individual group. Every role at Airservices is required to engage broadly across the organisation, connecting and collaborating with teams across the value chain, to deliver their mandate. Our people will demonstrate ownership of their role and function by accepting accountability for outcomes. Our people will be future focused, embracing change and seeking to proactively identify and solve problems and challenges.

## Capabilities

Capabilities, skills, experience and qualifications

### Strategic thinking & value creation:

- Ability to successfully contribute to strategic change and improvement in a large, complex organisation
- Ability to think critically and objectively when considering options for resolving complex problems.

### Analytics driven decision-making

- Ability to draw key insights from data and use these to guide decision making

### Operational and technical excellence

- A high degree of technical knowledge, application and experience working on CNSI/ATM systems and/or leading people working on such systems
- Ability to develop and present innovative solutions and influence outcomes

### Communication and leadership skills

- Strong leadership, influencing, stakeholder management and communications skills
- Lead and/or contribute to business improvement initiatives.

### Safety

- Ability to engender a working environment in which a proactive and collaborative safety culture can flourish

- Ability to acquit the safety accountabilities for the role as per Airservices Safety Accountabilities – Document Number AA-NOS-SAF-0007.
- Ability to monitor and control identified risks
- Participate in HAZID and risk assessment activities

For this role, you will be also required to have the minimum academic qualification for technicians as specified in the Manual of Standards (MOS) Part 171.

Diploma of Technology in one or more of the following:

- Radio engineering
- Communications engineering
- Electrical engineering
- Electronic engineering
- Computer science
- Information technology or
- Qualifications equivalent to the above

For Trade Qualified Officers

- The possession of relevant licensing as specified by Legislative and/or Airservices requirements
- The ability to obtain an Aviation Security Identification Card (ASIC)
- Australian Citizenship (requirement for Defence Baseline Security Clearance)
- Australian Drivers Licence

Desirable

- Cert IV Training & Assessment

| <b>Role Category</b> | Band 5                         | <b>Leads (directly)</b> | 0                |
|----------------------|--------------------------------|-------------------------|------------------|
| <b>Executive</b>     | Chief Service Delivery Officer | <b>Led By</b>           | CNSI Team Leader |
| <b>Level</b>         | Band 5                         |                         |                  |