

Mission Australia

his informs how we help people, through early learning and youth services, amily support and homelessness initiatives, employment and skills development,
ogether we stand with Australians in need, until they can stand for themselves
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respired by Jesus Christ, Mission Australia exists to meet human need and to bread the knowledge of the love of God.
Dear children, let us not love with words or speech but with actions and in truth." (1 John 3:18)
ompassion Integrity Respect Perseverance Celebration
o reduce homelessness and strengthen communities.
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Position Details:

Position Title:	Early Childhood Early Intervention Access Partner
Division:	Community Services
Reports to:	Area Manager
Position Purpose:	ECEI Access Partners will work alongside children 0-6 years with disability or developmental delay and their families and carers to undertake assessments and develop and implement interventions that build on the strengths of the child and their families and improve the child's trajectory and overall quality of life. ECEI Access Partners will also work directly with mainstream providers of children's services and community groups to build inclusion and community capacity.
	ECEI Access Partners will work within the Statement of Requirements as set out by the National Disability Insurance Agency and will be guided by Evidence based – best practise approaches.

Position Requirements (What are the key activities for the role?)

Key tasks Position holder is successful when **KRA: Participant Support** Assist children, families, carers and They demonstrate that they are consistently community with information to further approachable, positive, passionate, open, understand what the NDIS is and how it professional and respectful applies to them Participant goals and plans are in place and Build capacity of children, families and working and information is provided carers to identify their goals, strengths Referrals are made within the required timeline and needs, and plan for their future NDIS participants and their families/carers Facilitate informal and formal understand the NDIS and how it applies to assessments for children 0-6 years their case Facilitate individual and/or group Legislation and current NDIS requirements are sessions with participants when complied with required. KPI's as outlined in the Statement of requirements are met. Assist the individual or nominated contact to develop, implement, review and monitor their NDIS plans. Provide information and advice where individuals are seeking to establish selfmanaged support arrangements Referring Participants to other community services as needed On-going person centred planning as a result of an individualised profile prior to the referral to services Assist participants who are not eligible for ECEI services with mainstream linkages and referral **Key Result Area 2** Position holder is successful when **Key tasks KRA: Relationship Management & Team** Membership Empower children with developmental Ability to demonstrate activities undertaken delay or disability, their families and that have improved NDIS participation and inclusion carers to build and pursue their goals, Effective rapport is built with Participants and exercise choice and control and engage their families resulting in willingness to accept with the Scheme assistance and intervention Work within the team to provide group Strong external and internal relationships are and individual interventions to support a formed and maintained, resulting in effective



child's development

- Actively support positive partnerships between children, families and carers, local organisations and the broader community to build a more inclusive community
- Build and maintain a current working knowledge of local mainstream and community supports and services for children
- Support partners, community and early childhood mainstream providers to facilitate inclusion and improve outcomes for children
- Commitment to the needs of children and vulnerable people with a disability; from a culturally or linguistically diverse background; and/or from an Aboriginal or Torres Strait islander background

- interaction with service, key stakeholders appropriate referral of participants
- Attendance at supervision, team meetings and performance review discussions
- They actively listen and learn collaboratively create innovative solutions
- Confidentiality is respected and trust is built with all key stakeholders
- Participate in regular team meetings to discuss progress, issues, planning and professional development
- Participate in supervision
- Participate in training and development relevant to the role
- Actively develop and maintain supportive relationships with all staff

Key Result Area 3

Key tasks

KRA: Administration

- To report on work done by maintaining
- appropriate NDIS case records using the NDIS Business Systems
- Maintain up to date participant records in line with Mission Australia and NDIA Business Systems
- Ensure that all required internal and external records are completed and recorded
- Undertake a range of duties to support the development of participant referrals, interaction with other service providers, appointment setting and advocacy internally and externally
- Complete a range of internal and external reports as required.
- Complete a range of other administrative duties for the efficient running of the service including statistics, reports, referral letters, goal plans, case studies

Position holder is successful when

- Accurate participant records are maintained in a timely manner and kept up to date to the
- required standard and specifically in relation to
- progress and outcomes
- Reports are accurately completed within required timeframes
- Feedback is provided to the NDIS about the on-the-ground effect of the NDIS
- All paperwork is accurately completed within the required timeframes
- NDIS participants and their families/carers understand the NDIS and how it applies to their case
- Legislation and current NDIS requirements are complied with, including a commitment to the safety wellbeing and best interests of children and young people.



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Work Health and Safety

Everyone is responsible for safety and must maintain:

- A safe working environment for themselves and others in the workplace
- Ensure required workplace health and safety actions are completed as required
- Participate in learning and development programs about workplace health and safety
- Follow procedures to assist Mission Australia in reducing illness and injury including early reporting of incidents/illness and injuries

Purpose and Values

- Actively support Mission Australia's purpose and values;
- Positively and constructively represent our organisation to external contacts at all opportunities;
- Behave in a way that contributes to a workplace that is free of discrimination, harassment and bullying behaviour at all times;
- Operate in line with Mission Australia policies and practices (EG: financial, HR, etc.);
- To help ensure the health, safety and welfare of self and others working in the business;
- Follow reasonable directions given by the company in relation to Work Health and Safety.
- Follow procedures to assist Mission Australia in reducing illness and injury including early reporting of incidents/illness and injuries



- Promote and work within Mission Australia's client service delivery principles, ethics, policies and practice standards
- Actively support Mission Australia's Reconciliation Action Plan.

Recruitment information

Qualification, knowledge, skills and experience required to do the role

Essential:

- Comprehensive understanding of the Disability, Child, Youth and Family Services sector, including Child Protection, the requirements of the Disability Services Act 2011, and the Children, Young Persons and their Families Act 1997, National Disability Insurance Scheme, personalisation, Human Rights and Citizenship for people with a disability;
- Experience working in Early Childhood and/or Disability Sector
- Excellent written and oral communication, interpersonal and negotiation skills, with the ability to communicate sensitively and effectively with all people to establish effective relationships
- Demonstrated well-developed organisational, time management and administrative skills with the ability to plan, prioritise and meet deadlines
- Strong computer literacy skills with the capacity to work with various participant management data portals to create and maintain participant records
- Proven ability to work effectively and as part of team and to enhance positive workplace culture
- Demonstrated experience in maintaining professional boundaries while engaging in person-and family centred work

Desirable:

- Qualifications in Early Childhood Development and/or Allied Health.
- Knowledge of community networks, formal and informal supports, and early childhood providers in the region.

Key challenges of the role

The ability to work with Participants/Families/Carers with developmental delay and/or Disability who are facing challenging and multiple barriers, and ensure their rapid referral to appropriate assistance within the Mainstream and Funded service systems.





Approval date	

