# ORCHESTRATION LEAD (DOMAIN) (GROUP 5)

| Position | Reports to |
|---|---|
| Orchestration Lead (Domain) | Domain Lead |

| Division - Domain | Group # - Banding Guidance |
|---|---|
| Any Domain | Group 5 |

| Purpose | Capabilities, Experience & Qualification Requirements | |
|---|---|---|
| <ul><li>You are one of the key leaders in the Domain and collaborate to improve processes and ways of working, removing impediments across the Domain.</li><li>You ensure that what is delivered in the Domain is aligned to the Domain strategy and prioritise what customers and colleagues value. You proactively monitor outputs at the Domain level, and ensure speed is prioritised over perfection with planning and risk related issues escalated and mitigated.</li><li>You understand how your Domain functions in the NAB organisation. You work closely with partners in the other Domains, to ensure all Domains collectively deliver upon the NAB strategy.</li><li>You ensure that execution and strategy are aligned by working with Domain Lead, Exec Tech, Product Owners, Sub-Domain Orchestration Leads, and Sub-Domain leads</li><li>You are responsible for the optimisation and continuous improvement of Domain orchestration related processes by identifying risks and defining appropriate controls</li><li>You participate in key enterprise planning cadences such as quarterly delivery reviews (QDR) and drive key inputs for workforce planning to coordinate backlog and priorities</li></ul> | **Essential capabilities** <ul><li>Agile Methodology and Ways of Working</li><li>Project and Portfolio Management</li><li>Opportunities identification and business case creation</li><li>Informed Decision Making</li><li>Stakeholder Management</li><li>Financial management, planning and forecasting using modern techniques (e.g. Story point accounting)</li><li>Capacity management and resource allocation</li><li>Tracking, measuring and continuous improvement of team performance</li></ul> **Other capabilities** <ul><li>Large scale shaping and delivery experience within complex environments</li></ul> | **Experience** <ul><li>Demonstrated delivery experience navigating large, complex organisations, preferably in banking and financial services</li><li>Experience across Agile and adaptive delivery models and mindsets</li><li>Experience working in agile at scale environment, with particular focus on hybrid and agile delivery models and contemporary Ways of Working</li><li>Track record of providing quality insights that help drive decisions to ensure teams are operating effectively and delivering consistent results in a large complex organisation</li><li>Strong understanding of digital technologies, analytics and business process based solutions</li><li>Demonstrated commercial acumen and management</li><li>Demonstrate ability to improve medium to large team performances</li></ul> |
| | **Qualification Requirements** <ul><li>Tertiary qualified with a preference to post graduate qualifications</li><li>Agile certification is desirable</li></ul> | |

| Key Decisions | Key Accountabilities |
|---|---|
| <ul><li>Risks and issues escalation</li><li>Performance improvement</li><li>Financial forecast</li></ul> | <ul><li>Orchestrate Domain activities, such as planning, workflow and maintenance of the overall backlog, to enable squads to deliver efficiently</li><li>Drive the 12-18 month roadmap of Business Outcomes</li><li>Coordinate the operating rhythm to support lean governance processes and execution of both change and run activities in a Domain</li><li>Drive workforce planning for the Domain and Sub-Domains creating the inputs to the QDR forums</li><li>Monitor Domain performance metrics driving uplift interventions where required</li><li>Drive continuous improvement, from identification to implementation and measurement</li></ul> |

| Key Stakeholder Groups | | Key Performance Indicators |
|---|---|---|
| <ul><li>Domain Lead</li><li>Sub-Domain Leads, Sub-Domain Orchestration Leads</li></ul> | <ul><li>Product Owners, RTEs, Agile Coaches</li></ul> | <ul><li>Deliver upon Domain Business Outcomes and Success Measures</li><li>Risk management and compliance, including adherence to process and controls</li><li>Improvement in Domain Operations and performance</li></ul> |