

# MELBOURNE WATER POSITION DESCRIPTION

SENIOR ASSET PRACTITIONER – Water Quality



REPORTS TO:	DIRECT REPORTS AND TEAM SIZE:
Area Lead Waterways – Catchment, Land and Waterway Services Team	No direct reports.
THIS ROLE EXISTS TO: (PURPOSE)	
Provide Senior Asset Practitioner expertise and support the Area Lead Waterways in applying best practice asset management to develop integrated 3-5 year rolling investment programs for waterway water quality and storm water quality treatment assets that deliver the required waterway services in line with the Port Phillip and Westernport Healthy Waterways Strategy.	
KEY ACCOUNTABILITIES:	
<ul style="list-style-type: none"> <li>• Support the Area Lead Waterways by:             <ul style="list-style-type: none"> <li>○ Providing expert advice and technical direction in developing and applying management regimes that will protect and improve the water quality aspects of the condition and function of waterways and storm water quality treatment systems.</li> <li>○ Working constructively and collaboratively with internal partners to develop integrated 3-5 year rolling programs that deliver the waterway water quality and storm water quality treatment system maintenance and improvement activities to support the provision of waterway services.</li> <li>○ Developing and maintaining an up to date 20 year capital plan that delivers the waterway water quality and storm water quality treatment system and structures to support the provision of waterway services.</li> <li>○ Developing, applying and communicating relevant approaches for prioritising the works program for waterway water quality and storm water quality treatment system assets.</li> <li>○ Assessing and reporting on waterway water quality and storm water quality treatment system asset performance, service capability and risk to waterways services.</li> <li>○ Establishing and maintaining the requisite waterway asset management policies, plans, procedures and standards.</li> </ul> </li> <li>• Build and maintain positive customer and stakeholder relationships.</li> <li>• Contribute to a positive team culture, consistent with Melbourne Water’s behaviours.</li> <li>• In delivering all accountabilities, strive for a generative safety culture, taking care of own and colleague’s health and safety through active identification, elimination and management of safety risks.</li> </ul>	
KEY RESPONSIBILITIES	KPIs
<p><b>Develop 3-5 year Investment Programs to deliver the agreed waterway water quality services</b></p> <ul style="list-style-type: none"> <li>• Works constructively with internal partners to develop the program</li> <li>• Works with the Area Lead Waterways to ensure the program is realistic and will be effective.</li> <li>• Develop effective water quality and storm water management options and interventions.</li> </ul>	<ul style="list-style-type: none"> <li>• An agreed 3-5 year investment program</li> <li>• An up to date 20 year capital program.</li> <li>• Provision of effective water quality and storm water management options and interventions, within agreed timeframes.</li> </ul>
<p><b>Asset Management</b></p> <ul style="list-style-type: none"> <li>• Provide expert understanding of the:             <ul style="list-style-type: none"> <li>○ condition of waterway water quality and storm water quality treatment assets and the effectiveness of water quality and storm water quality</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Our people are recognised as world leaders in Asset Management and Maintenance through industry benchmarking.</li> <li>• Successful implementation of the</li> </ul>

<p>management interventions.</p> <ul style="list-style-type: none"> <li>○ performance of waterway water quality and storm water quality treatment assets and their service capability / risk to service.</li> <li>• Establish requisite standards and management regimes to manage water quality and storm water assets.</li> </ul>	<p>intent of Melbourne Water’s Asset Management Strategy as it relates to waterways.</p> <ul style="list-style-type: none"> <li>• Agreed water quality and storm water management standards, management regimes and guidelines are up to date.</li> </ul>
<p><b>Customer Service and relationship management</b></p> <ul style="list-style-type: none"> <li>• Understand customer needs and provide progressive and timely solutions.</li> <li>• Build strong and productive relationships.</li> <li>• Influence others to pursue a course of action.</li> <li>• Contribute to a positive team culture.</li> </ul>	<ul style="list-style-type: none"> <li>• Reputation survey results.</li> <li>• Act in accordance with the agreed Melbourne Water and team behaviours.</li> </ul>
<p><b>Generative Safety Culture</b></p> <p>Support team leadership in proactive Health and Safety Leadership and in addition to a personal commitment to generating a safety culture and to involving other team members in team health and safety plans.</p>	<ul style="list-style-type: none"> <li>• Contribute to the team’s Health and Safety plan managed and safety initiatives.</li> </ul>

### SKILLS, KNOWLEDGE AND EXPERIENCE REQUIRED:

- Demonstrated problem solving and analytical skills, which add value to business and customers.
- Demonstrated communication (verbal and written) and negotiation skills, which are proven to be effective with different audiences.
- Demonstrated ability to prepare and deliver information to an audience in a professional manner.
- Demonstrated coordination, prioritisation and time management skills that deliver on long-term objectives while managing day-to-day challenges within tight timeframes.
- Demonstrated ability to work unsupervised.
- Demonstrated ability to exercise judgment working in a complex and multi-agency environment.
- Demonstrated commitment to self-awareness, self-reflection and ongoing personal development.
- Knowledge of waterway water quality and storm water quality issues and management interventions.
- Experience in supporting a healthy, safe and supportive work environment.
- Experience in working in senior roles in high performing teams.
- Experience in developing effective networks in a diverse and complex multiagency environment.
- Experience in waterway water quality and storm-water quality treatment systems management.

### KEY RELATIONSHIPS:

All Melbourne Water employees are responsible for managing aspects of our customer/stakeholder relationships and service interactions, and will work proactively to deliver a consistent customer experience.

#### INTERNAL

- Catchment Asset Management - Catchment Programs
- Waterways & Land – Regional Services
- Waterways & Land – Development Services
- Customer and Strategy
- Integrated Planning
- Safety
- Commercial & Technology Services

#### EXTERNAL

- Local Government

- Department of Environment, Land, Water and Planning
- Parks Victoria
- Environment Protection Authority

**SALARY RANGE:**

- EA salary level

**OTHER COMMENTS:**

This role requires the following:

- Understanding of asset management and waterway management principles.
- Tertiary qualification in Ecology/Biological Sciences/Natural Resource Management, Engineering or a related technical discipline.
- Victorian Driver's License

**Location:** 990 Latrobe St, Docklands