



Job Description Form

Community | Compassion | Quality

Integrity | Equity | Curiosity

Position Title

Position number: CH619020

General Practitioner

Division description

The WA Virtual Emergency Department (WAVED) is managed by the State Health Operations Centre (SHOC), providing opportunity to provide patients with the option of being seen virtually in the comfort of their own home when safe and appropriate to do so, as opposed to waiting in an emergency department (ED). The overarching aim of WAVED is to improve access to care and provide treatment options that achieve equally good or better patient outcomes without the need to physically visit and Emergency Department.

About the WA Country Health Service

Our Strategic Priorities



Our Values

Community

We live and work in country communities. We are invested in the health, wellness and viability of country communities and the vibrancy, diversity and future of country WA.

Compassion

We are inclusive, respectful, and considerate. We care deeply about the people in our care and country communities.

Quality

We provide safe, high-quality care, constantly striving to innovate, improve and achieve trust in our care.

Integrity

We bring honesty, collaboration and professionalism to everything that we do.

Equity

We are passionate about fairness in healthcare for all Western Australians, especially the most vulnerable and disadvantaged people and communities.

Curiosity

We continually enquire and seek to understand, using the best evidence, insight and research to improve care.

Our Vision

To be a global leader in rural and remote healthcare.

Our Mission

To deliver and advance high quality care for country WA communities.

Directorate overview

The State Health Operations Centre (SHOC) brings together key functions from across the health system to operate in greater coordination and synergy to manage safe and efficient patient flow. These functions include patient transport services; call taking, triage and dispatch (St John WA); virtual emergency care; and establishing situational awareness of demand and pressure across health service providers and St John WA by ensuring collective system-wide access to data, analysis and predict analytics capability.

Our Directorate actively supports and encourages diversity and inclusion across all occupational groups through the development and implementation of initiatives aimed at accessing and improving employment and mentoring opportunities for all people. Our strategies are located at www.wacountry.health.wa.gov.au

Position Details

Position Number:	CH619020	Registration Date:	January 2026
Classification:	Medical Practitioners Agreement Year 1-4	Location:	Central Office
Award / Agreement:	AMA		
Organisational Context:	State Health Operations Centre		

Position Overview

As part of a multidisciplinary team provides specialist services to patients within the department. Promotes patient quality and safety and provides leadership, training, supervision and education, where relevant, for doctors in training and other health workers in collaboration with other Consultants and the Head of Department/Director Medical Services.

Reporting Relationships

Responsible to:

CH617793
Medical Director
MP Year 1-9



This position:

CH619020
General Practitioner
MP Year 1-4



Positions under direct supervision:

Nil

Other positions reporting to this position:

Consultant – Emergency Medicine
Position Number: CH617783
MP Year 1-9



Key Duties/Responsibilities

1. Clinical

- 1.1. Manages patients presenting to the WA virtual emergency department.
- 1.2. Orders diagnostic test where appropriate.
- 1.3. Prescribes for patients as appropriate.
- 1.4. Seeks further advice when required.
- 1.5. Refers patients to other providers as appropriate.
- 1.6. Ensures clinical safety in all practices in all aspects of clinical care.
- 1.7. Maintains high quality clinical records.
- 1.8. Supports and liaises with patients, carers, colleagues, nursing, allied health, support staff, external agencies, general practitioners and the private sector to provide coordinated multidisciplinary care.
- 1.9. Provides medical reports and undertakes other administrative/management tasks as required.
- 1.10. Participates in relevant clinical governance activities including regular clinical reviews, clinical audits, Root Cause Analysis (RCA) and morbidity/mortality reviews as required.
- 1.11. Attends to medico legal issues that arise concerning patients that have been under their care and advises the Head of Department about complaints they receive pertaining to themselves or other doctors.
- 1.12. Participates in departmental and other meetings as required to meet organisational and service objectives.

2. Education/ Training/Research

- 2.1. Engages in continuing professional development/education and ensures continuous eligibility for relevant specialist medical registration.
- 2.2. Participates in regular peer review and case review meetings.

3. Other

- 3.1. Other duties as required.



Work Related Requirements

The following criteria are to be read together with the Brief Summary of Duties and considered in the context of the WACHS Values.

Essential

1. Eligible for registration by the Medical Board of Australia.
2. Fellow of the Royal Australian College of General Practitioners (RACGP) or equivalent that is recognised for registration as a specialist with the Medical Board of Australia or possess Vocational Registration under regulation 16 of the Health Insurance Regulations 2018.
3. Demonstrated extensive knowledge, clinical experience, judgement and skills in the practice of general practice including in associated diagnostic and therapeutic procedures.
4. Ability to manage and to work in a collegial and collaborative relationship with a multidisciplinary team comprising of medical, nursing, allied health professional and administrative staff.
5. Demonstrated experience in clinical teaching, audit and clinical research.
6. Demonstrated knowledge and application of quality improvement principles and practices.
7. Demonstrated ability to provide leadership, facilitate effective multidisciplinary teamwork and provide patient centric care.
8. Working knowledge of relevant legislation (e.g. Mental Health Act, Doctrine of Necessity).
9. Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Work Health and Safety, and how these impact on employment and service delivery.

Desirable

1. Demonstrated experience in working in an acute or virtual health setting
2. Additional formal Emergency Department qualification (such as Australasian College of Emergency Medicine Associateship in Intermediate Emergency Medicine or equivalent)
3. Knowledge of current clinical governance systems.

Appointment Pre-requisites

Appointment is subject to:

- Appointment is subject to:
- Evidence of registration by the Medical Board of Australia must be provided prior to commencement.
- Evidence of specialist registration in General Practice or possession of Vocational Registration under regulation 16 of the Health Insurance Regulation 2018 must be provide prior to commencement.
- Provision of the minimum identity proofing requirements.
- Successful Criminal Record Screening Clearance.
- Successful Pre-Employment Integrity Check.
- Successful Pre-Employment Health Assessment.
- The details contained in this document are an accurate statement of the deliverables and other requirements of the job.

WA Country Health Service –
Central Office

15 January 2026
REGISTERED

