



<b>Position Title</b>	ERP Architect
<b>Location</b>	Belmont
<b>Department</b>	Digital Services
<b>Stream</b>	Enterprise Performance
<b>Job Family</b>	Individual Contributor

<b>Main Purpose of Position</b>	<p>The ERP Architect is a senior functional authority for St John WA’s Dynamics 365 Finance and Supply Chain implementation, responsible for translating business intent into effective, standardised system solutions.</p> <p>This position provides end-to-end leadership across financial and supply chain processes, guiding design, delivery and decision-making to ensure solutions are fit for purpose, scalable and aligned to business outcomes, while building internal capability and reducing reliance on external partners.</p>
<b>Position Reports to</b>	Manager Enterprise Architecture & Innovation
<b>Direct Reports to Position</b>	Nil

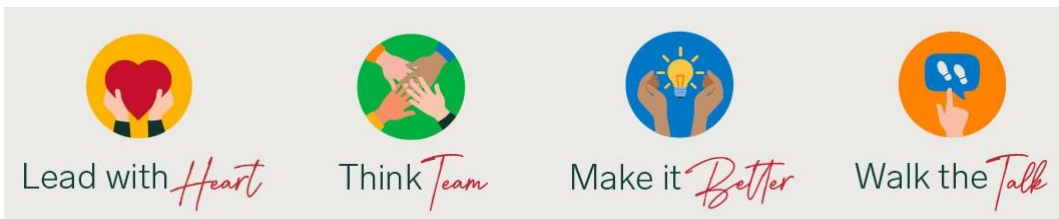
**Key Outcome Areas**

**Outcome 1: ERP Solution and Design Authority**

- Influence the end-to-end functional solution for Dynamics 365 Finance and Supply Chain, ensuring designs are standardised, scalable and aligned across the enterprise.
- Act as a senior functional design authority for Dynamics 365 Finance and Supply Chain modules.
- Provide end-to-end ownership of process design across record-to-report, procure-to-pay, order-to-cash, inventory, warehousing, manufacturing (if applicable), planning and logistics.
- Define and promote what “good” looks like in Dynamics 365, driving standard, supportable and scalable solutions.
- Ensure alignment between Finance and Supply Chain designs, actively managing cross-functional dependencies and impacts.
- Review, challenge and approve functional designs and configuration approaches proposed by the ERP Delivery Partner.
- Ensure implemented solutions align to agreed designs, standards and intended business outcomes, while minimising customisation, technical debt and long-term operational complexity.

**Outcome 2: Delivery Governance, Decision Making and Risk Management**

- Provide functional governance and decision accountability to maintain delivery momentum while managing risk, dependencies and readiness.
- Participate in all Finance and Supply Chain ERP activities, including process design workshops, fit-gap analysis, solution walkthroughs, testing, cutover planning and readiness activities.





- Make day-to-day functional and implementation decisions within agreed parameters to support timely delivery.
- Escalate decisions with material financial, risk, compliance or policy implications, presenting clear options and recommendations.
- Identify emerging risks, dependencies and key decision points early across Finance and Supply Chain streams.
- Support functional considerations across data migration, integrations, security and financial controls.
- Support defect triage, prioritisation and resolution during testing and stabilisation phases.
- Contribute to cutover planning, go-live readiness and post-implementation stabilisation activities.

### Outcome 3: Business Partnership, Capability Uplift and Knowledge Transfer

- Act as a trusted advisor and capability builder, strengthening internal ownership and reducing reliance on external partners.
- Collaborate with the ERP Delivery Partner, providing clear direction, challenge and approval on behalf of the business.
- Act as a trusted advisor to Finance and Supply Chain leaders, translating system capability into clear business impacts, benefits and trade-offs.
- Influence and shape key implementation decisions to align with strategy, operating model intent, financial controls and compliance obligations.
- Communicate complex system concepts clearly to both technical and non-technical stakeholders.
- Provide ongoing guidance and mentoring to Finance and Supply Chain SMEs.
- Build internal understanding of system behaviour, controls and end-to-end process impacts.
- Enable structured knowledge transfer to progressively reduce reliance on external consultants

### Organisational Support:

- Take reasonable care to ensure own safety and health at work and avoid adversely affecting the safety and health of others and report any unsafe conditions or incidents that occur and comply with all occupational safety and health policies and procedures.
- Contribute to a high-performance culture that aligns with the vision, values and strategic priorities of the stream and organisation more broadly.
- Support St John diversity and inclusion programs, initiatives and strategies.
- Ensure all correspondence and administrative processes are completed in accordance with established policies, procedures, and workflows.
- Ensure documentation and associated processes are maintained and accessible in appropriate formats.
- Respect and value the diversity of the workforce by helping to prevent and eliminate discrimination in the workplace.
- Assist in any other area as directed by the Line Manager or delegate.

### About You

- Deep expertise in Microsoft Dynamics 365 Finance & Operations.
- Strong functional knowledge across:
- General Ledger, Accounts Payable, Accounts Receivable, Fixed Assets, Budgeting and Financial Reporting.



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- Procurement and Sourcing, Inventory Management, Warehouse Management, Product Information Management, Master Planning and Logistics.
- Strong understanding of financial controls, compliance and audit considerations within ERP systems.
- Experience designing end-to-end business processes using standard D365 capabilities.
- Understanding of integration patterns, data migration concepts and reporting architectures within a D365 ecosystem.
- Ability to balance business requirements with platform constraints and best practice implementation patterns
- Proven experience as a senior functional consultant, solution architect or implementation lead across Finance and Supply Chain modules.
- Demonstrated experience leading design workshops, fit-gap analysis and solution validation sessions.
- Strong decision-making capability in complex, multi-stakeholder environments.
- Excellent stakeholder management and communication skills.
- Experience working with system integrators and managing vendor-delivered designs.
- Strong documentation skills, including functional design documents, decision records and process models

#### Qualifications

- 8+ years' demonstrated experience implementing ERP solutions, with significant experience in Microsoft Dynamics 365 Finance & Operations.
- Tertiary qualification in Finance, Accounting, Supply Chain, Information Systems or a related discipline (desirable).
- Microsoft Dynamics 365 certifications (highly desirable).

#### Extent Of Authority

##### This position:

- Operates under the direction of the Line Manager or delegate within established guidelines, procedures, policies, workflows, and precedents.
- Is required to communicate with internal and/or external stakeholders to fulfil the requirements of the position as directed by the Line Manager or delegate.
- Is required to problem solve by applying sound judgement using standard procedures, guidelines, workflows, and precedents.

#### Last Update

12 February 2026



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