**JOB DESCRIPTION**

# Adobe Platform Engineer

# **ABOUT UNITING**

**Our purpose:** To inspire people, enliven communities and confront injustice.

**Our values:** As an organisation we are **Imaginative, Respectful, Compassionate** and **Bold**.

At Uniting, we believe in taking real steps to make the world a better place. We work to inspire people, enliven communities and confront injustice. Our focus is always on the people we serve, no matter where they are at in their life.

Our services are in the areas of aged care, disability, child and family, community services, and chaplaincy and we get involved in social justice and advocacy issues that impact the people we serve. As an organisation we celebrate diversity and welcome all people regardless of disability, lifestyle choices, ethnicity, faith, sexual orientation or gender identity.

Uniting is the services and advocacy arm of the Uniting Church NSW & ACT and as such Uniting leaders understand, support and can express the mission and purpose of the Uniting Church.

# **ABOUT THE ROLE**

**Role Purpose**

We are seeking an experienced Adobe Platform Engineer to join our team as we build a new Customer Portal (Digital Experience Platform) using Adobe Experience Manager (AEM) and Adobe Commerce. The successful candidate will collaborate closely with our Adobe Systems Integrator, co-designing the technical solution, and will work in tandem with the Technology Solution Architect to ensure seamless integration of the DXP with other enterprise systems. This role is critical in driving the technical vision, ensuring alignment with business requirements, and delivering a high-quality customer experience

# ROLE KEY ACCOUNTABILITIES

You will be an integral member of the IT team in the Finance, IT and Property directorate team through the following:

* Providing analysis of relevant research and operational information and assisting managers to evaluate and integrate the information they receive.
* Coordinating and maintaining team management systems and ensuring relevant information is input on a consistent and regular basis.
* Providing a collection of relevant data to assist with budgeting, the operation of the team and production of regular reports.
* Conducting specialised studies as required, providing insights into the operation of the team and the organisation.
* Actively promoting safe work practices in the workplace during all activities consistent with Uniting’s policies and comply with all WH&S legislation, policies and procedures.
* Actively contributes to a safe and supportive working environment that is inclusive of all staff through celebrating their nationality, cultural background, LGBTI status, abilities, gender and age.

As the Adobe Platform Engineer, your role specifically will:

* **Solution Co-Design**: Work closely with the Adobe Systems Integrator and internal stakeholders to co-design the architecture of the DXP solution using Adobe Experience Manager and Adobe Commerce.
* **Integration Planning**: Collaborate with the Technology Solution Architect to plan and execute the integration of the DXP with existing enterprise systems, including ERP, CRM, and other digital platforms.
* **Technical Oversight**: Provide technical leadership and oversight throughout the development and implementation phases, ensuring best practices in AEM and Adobe Commerce are followed.
* **Custom Development**: Lead custom development efforts, including template creation, component development, and system customizations in AEM and Adobe Commerce, ensuring they align with project requirements.
* **Security and Compliance**: Ensure all Adobe systems and integrations meet organizational security standards, data privacy regulations (e.g., GDPR), and industry best practices.
* **Performance Optimization**: Work to optimize the performance, scalability, and reliability of the DXP solution, identifying and addressing potential bottlenecks.
* **Collaboration**: Act as the key technical liaison between business stakeholders, the Adobe Systems Integrator, and the internal IT/Development teams.
* **Documentation**: Develop and maintain comprehensive technical documentation, including design specifications, integration guides, and user manuals.
* **Training and Knowledge Transfer**: Provide technical training and knowledge sharing with internal teams to enable efficient operation and support of the DXP.
* **Continuous Improvement**: Drive continuous improvement and evolution of the DXP platform beyond the initial project, including enhancements, feature upgrades, and adoption of new Adobe tools and technologies as they become available.

# ABOUT YOU IN THE ROLE

As a staff member of Uniting you will celebrate diversity and welcome all people regardless of lifestyle choices, ethnicity, faith, sexual orientation or gender identity.

**Your directorate:**  Finance IT & Property

**You’ll report to:** Chief Enterprise Architect

# YOUR KEY CAPABILITIES

**Individual leadership**

* **Improving performance -** Works with others and offers suggestions to find ways of doing the job more effectively.
* **Owning the job -** Takes ownership for all responsibilities and honours commitments within their own role and strives to achieve goals with a "can-do" attitude to levels of excellence.
* **Perseverance** - Remains committed to completing the job in the face of obstacles and barriers.
* **Timeliness of work -** Sets achievable timeframes and works to complete projects, tasks and duties on time.

**Business Acumen**

* **Organisational Operation -** Displays awareness of Uniting’s business objectives and understands how personal objectives relate to those objectives.
* **Organisational Objectives -** Has broad awareness of Uniting’s vision and values and how they apply to issues in the team.
* **Develops and Grows the Business –** Understands team and organisational goals and works collaboratively with Team Members to achieve organisational goals**.**
* **Makes Sound Decisions –** Analyses problems, seeks input from relevant people and then takes appropriate action to implement the most effective solution in a timely manner.

# QUALIFICATIONS & EXPERIENCE

**Qualifications:**

Bachelor qualification in a relevant field or equivalent experience.

**Experience:**

Typically this role will require 10 or more years’ experience in your field of expertise. You will have excellent written and verbal communication skills, be organized, systematic, thorough, accurate and disciplined. You will be continuing to develop in your area of expertise and be expected to provide innovative ideas to solve problems in your discipline. It is expected that you will be developing good skills at navigating a complex organisation, forging relationships, and managing through influence rather than direct authority as required.

* Experience with Adobe Solutions: 10+ years of experience with Adobe Experience Manager (AEM) and Adobe Commerce. Strong understanding of AEM architecture, content management, workflows, and templating. Hands-on experience with Adobe Commerce, including product management, pricing, and customization.
* Experience with headless CMS and PWA (Progressive Web App) development using AEM and Adobe Commerce.
* Integration Expertise: Proven experience integrating AEM and Adobe Commerce with enterprise systems such as ERP (SAP, Oracle, Microsoft Dynamics), CRM (Salesforce), and third-party platforms via APIs or middleware.
* Technical Skills
	1. Proficiency in Java, JCR/Apache Jackrabbit, Sling, and OSGi for AEM development.
	2. Experience with HTML5, CSS3, JavaScript, and frameworks like React or Angular.
	3. Knowledge of RESTful web services, SOAP, and API integration.
	4. Familiarity with CI/CD pipelines, version control (Git), and DevOps practices.
* Cloud and Hosting: Experience with Adobe Cloud Manager, Azure in hosting and scaling AEM and Adobe Commerce solutions.
* Security and Compliance: Strong understanding of data security best practices and compliance with regulations such as GDPR and PCI-DSS.
* Project Management: Ability to work within Agile or Scrum methodologies, providing technical input during sprint planning and reviews.

**Even better:**

* Experience in ‘agile’ solution development (e.g. Scrum, Safe, Kanban)
* Experience in technology consulting desirable
* Relevant Adobe Certifications
* Experience in complex customer-facing portals and digital transformation projects

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| **Employee Name:** |  | **Manager’s Name:****Title** | Paras JethwaniChief Enterprise Architect |
| **Date:** |  | **Date:** |  |
| **Signature:** |  | **Signature:** |  |