



position description

Job Title:	MS Dynamics 365 Developer
Position ID:	2232
Location:	Yuggera/Tuurbal Milton
Division/Programme:	Information Digital & Technology
Immediate Manager:	IT Applications Manager

about us

yourtown is a trusted provider of services for young people, with a focus on mental health and wellbeing, long-term unemployment, prevention of youth suicide, child protection, as well as support for those experiencing domestic and family violence.

We exist to help young people realise they can tackle whatever life throws at them. To believe in their unique strengths, tenacity and self-determination, to identify and create the path they want for themselves.

Our goals are achieved through genuine collaboration with community, we depend on the support of donors, sponsors, governments and Art Union supporters to fund our vital services, to give children and young people the confidence to rise up and keep moving forward to achieve their potential.

yourtown has a zero-tolerance approach to abuse and we believe that Safeguarding is a shared responsibility of all, for all.

purpose of the position

Plays a key role in the successful development, support, and integration of human-centric solutions, leveraging our new leading edge cloud technologies Microsoft Dynamics, Power Platform and Azure Services.

Initially whilst the transformation program (LEAD) runs, this role will join the internal Platform team shadowing the project to build up the foundational knowledge on the design and implementation. Once the project is completed, this role will work with the Platform team to continue development and enhancements through the backlog and future requirements using DevOps practises.

responsibilities

May include, but are not limited to:

- Create and agree on solution designs with relevant stakeholders using agile and lean methods that focuses on maximising business value.
- Develop solution designs using agreed development practices, recognised design principles and patterns, and technologies to achieve business outcomes in a timely and supportable manner.
- Deploy software applications into the various development and testing environments using agreed CI/CD processes and practices.
- Develop and maintain appropriate automated tests.



- Create and maintain documentation as required to ensure ongoing supportability.
- Work in an agile environment, delivering incremental product functionality in short iterations.
- Estimating and planning to assist with the development of the product roadmap.
- Proactive involvement in research and development of potential new technologies/features to incorporate in the solutions.
- This position involves participation in rostered on-call responsibilities
- Demonstrate an understanding of and meet the requirements of the position and all performance expectations including:
 - Maintaining currency of knowledge with regards to relevant legislation, professional practice and emerging trends to ensure advice is current and effective.
 - Participating in other duties and cross-functional teams as may be required, in order to achieve efficient and effective **yourtown** services.
 - Participating in and meeting the expectations as agreed pursuant to the Organisational Performance System processes.
 - From time to time be required to assist in other locations and travel intrastate, or interstate, as required.

at **yourtown** our team members:

- Adopt a culture of individual and organisational accountability, shared mission, mutuality of respect and responsibility, growth mindset and continuous improvement.
- Invest in their own ongoing professional development and leadership capability through active learning, seeking feedback and participating in **yourtown** leadership impact opportunities.
- Solve team and organisational problems using a super team approach leveraging cross functional capabilities and skills with diverse thinking to create a future ready workforce.
- Engage respectfully and meaningfully with Aboriginal and Torres Strait Islander communities, stakeholders, clients, and colleagues. Actively support initiatives identified in **yourtown's** Stretch Reconciliation Action Plan 2023 – 2025.

selection criteria

Essential knowledge, skills, abilities:

- Tertiary qualifications or equivalent studies/experience.
- Proven experience in a technical development role within ERP/CRM Systems such as MS Dynamics 365 CE, Power Platform, .NET, and Restful API integration technologies.
- Demonstrated experience to develop within the MS Business Applications ecosystem such as Dynamics CRM, Customer Engagement and Power Platform; PowerApps and Power Automate.
- Experience with Azure Data Factory, Data Lake Storage, SharePoint.
- Experience with Agile/Scrum development processes and Azure DevOps, CI/CD pipeline tools.



- Solid knowledge of programming concepts, patterns, design principles, procedures, and practices.
- Excellent interpersonal skills, including the ability to collaborate effectively with colleagues and a positive attitude towards challenges and openness to learning.

Desirable Knowledge, Skills, Abilities:

- Microsoft 365, Azure, Dynamics 365, Power Platform Accreditation.

requirements

The MS Dynamics 365 Developer must always:

- Comply with the relevant state or territory requirements for working with children.
- Maintain satisfactory National Criminal History Check.
- Possess an unrestricted current Driver's Licence.
- Comply with **yourtown** immunisations requirements.
- Demonstrate professional conduct, behaviour and communication that is in line with **yourtown's** Values and Behaviours as outlined in the Code of Conduct.
- Maintain confidentiality and discretion in all matters.
- Align to our mutuality of safety for self, others, and in our workplaces.
- Uphold the **yourtown** safeguarding commitment in every aspect of their role.

Review and Version Control				
Version	Authorised by	Approval Date	Effective Date	Comment
V1.1	TT P&C BP	20/05/2024	20/05/20024	Refreshed to the new template with no changes to content