Job Title:	MS Dynamics and Power Platform Architect
Position ID:	New
Location:	Yuggera/Tuurbal | Milton | Fulltime
Division/Programme:	ID&T
Immediate Manager:	Head Of Technology and Security

about us

yourtown is a trusted provider of services for young people, with a focus on mental health and wellbeing, long-term unemployment, prevention of youth suicide, child protection, as well as support for those experiencing domestic and family violence.

We exist to help young people realise they can tackle whatever life throws at them. To believe in their unique strengths, tenacity and self-determination, to identify and create the path they want for themselves.

Our goals are achieved through genuine collaboration with community, we depend on the support of donors, sponsors, governments and Art Union supporters to fund our vital services, to give children and young people the confidence to rise up and keep moving forward to achieve their potential.

yourtown has a zero-tolerance approach to abuse and we believe that Safeguarding is a shared responsibility of all, for all.

purpose of the position

Plays a critical role in leading the design, implementation, and optimization of Microsoft Dynamics solutions to meet the evolving needs of **yourtown**. Working closely with cross-functional teams, including developers, analysts, and project managers, the Dynamics and Power Platform Architect is a trusted subject matter expert for **yourtown** and will be responsible for providing technical leadership, guidance, and expertise throughout project lifecycles.

responsibilities

May include, but are not limited to:

- Lead **yourtown's** architectural vision for Microsoft Dynamics and Power Platform
- Model the design and architecture of Microsoft Dynamics solutions, including Dynamics 365 Marketing and Sales, Dynamics 365 Customer Service, and related modules
- Develop and design the architecture of Power Platform solutions, including Power Apps, Power Automate, Power BI, and Power Virtual Agents, to meet business requirements and objectives
- Collaborate with stakeholders to understand business requirements and translate them into scalable, efficient, and sustainable Dynamics solutions
- Provide technical guidance and mentorship and development for teams to ensure adherence to best practices, standards, and architectural principles
- Conduct thorough analysis of existing systems, processes, and data structures to identify opportunities for automation, optimization, and integration with Microsoft Dynamics and/or Power Platform.

- Lead the evaluation, selection, and integration of third-party tools and applications to complement and enhance the functionality of Microsoft Dynamics and/or Power Platform solutions
- Stay abreast of the latest Microsoft Dynamics and Power Platform technologies, trends, and best practices, and proactively recommend innovative solutions to address business challenges
- Drive continuous improvement initiatives to enhance the performance, scalability, and reliability of Microsoft Dynamics solutions
- Collaborate with cross-functional teams to define and prioritize requirements, scope, timelines, and deliverables for Microsoft Dynamics projects
- Provide technical support and troubleshooting assistance to resolve complex issues and ensure the smooth operation of Microsoft Dynamics solutions
- Develop architectural design documentation and participate in the Architecture Review Group (ARG).
- Communicate effectively with stakeholders at all levels of the organization to provide updates, solicit feedback, and drive consensus on architectural decisions

- Demonstrate an understanding of and meet the requirements of the position and all performance expectations including:

  o Maintaining currency of knowledge with regards to relevant legislation, professional practice and emerging trends to ensure advice is current and effective.
  o Participating in other duties and cross-functional teams as may be required, in order to achieve efficient and effective **yourtown** services.
  o Participating in and meeting the expectations as agreed pursuant to the Organisational Performance Framework.
  o From time to time assist in other locations and travel intrastate, or interstate, as required.

at **yourtown** our team members:
- Adopt a culture of individual and organisational accountability, shared mission, mutuality of respect and responsibility, growth mindset and continuous improvement.

- Invest in their own ongoing professional development and leadership capability through active learning, seeking and giving feedback, and participating in **yourtown** leadership impact opportunities.

- Solve team and organisational problems using a super team approach leveraging cross functional capabilities and skills with diverse thinking to create a future ready workforce.

- Engage respectfully and meaningfully with Aboriginal and Torres Strait Islander communities, stakeholders, clients, and colleagues. Actively support initiatives identified in **yourtown's** Stretch Reconciliation Action Plan 2023 – 2025.

selection criteria

Essential knowledge, skills, abilities:

- Bachelor's degree in computer science/engineering, or a related field. Master's degree will be highly regarded
- 5+ years of experience in designing, implementing, and optimizing Microsoft Dynamics solutions, with a focus on Dynamics 365 and Power Platform
- Proven expertise in applying solution architecture principles, practices and processes within enterprise architecture, ICT investment and governance frameworks

- Proficient in Azure technologies, particularly Azure Service Bus, Azure Functions to integrate Dynamics 365 with other systems seamlessly
- Proven experience in designing and implementing solutions within Dynamics 365, including custom plugin development and custom action implementation
- Demonstrated ability to design solutions for application integration using APIs, ensuring efficient data flow and communication
- Extensive experience in establishing and adhering to design standards to maintain consistency and scalability across solutions
- Proficiency in programming languages such as C#, .NET, JavaScript, HTML, CSS, and SQL
- Excellent problem-solving skills and the ability to translate business requirements into technical solutions
- Strong communication skills and the ability to collaborate effectively with cross-functional teams
- Certifications in Microsoft Dynamics 365 and Azure are an advantage

requirements

The MS Dynamics and Power Platform Architect must always:

- Comply with the relevant state or territory requirements for working with children.
- Maintain satisfactory National Criminal History Check.
- Possess an unrestricted current Driver's Licence.
- Comply with **yourtown**'s immunisation procedure.
- Demonstrate conduct compliant with **yourtown's** Code of Conduct.
- Maintain confidentiality and discretion in all matters.
- Align to the mutuality of safety and wellbeing for self and others in all **yourtown** workplaces and work related activities.
- Uphold the **yourtown** safeguarding commitment in every aspect of their role.

Review and Version Control				
Version	**Authorised by**	**Approval Date**	**Effective Date**	**Comment**
V1.0	Jodie McAloney	23/04/2024	23/04/2024	**New capability to support Dynamics Platform**