



position description

Job Title:	Child, Youth and Family Practitioner
Position ID:	New
Location:	Gubbi Gubbi Nation Deception Bay
Division/Programme:	Client Services/Children & Families /Family Support Services SEQ
Immediate Manager:	Starfish Team Leader

about us

yourtown is a trusted provider of services for young people, with a focus on mental health and wellbeing, long-term unemployment, prevention of youth suicide, child protection, as well as support for those experiencing domestic and family violence.

We exist to help young people realise they can tackle whatever life throws at them. To believe in their unique strengths, tenacity and self-determination, to identify and create the path they want for themselves.

Our goals are achieved through genuine collaboration with community, we depend on the support of donors, sponsors, governments and Art Union supporters to fund our vital services, to give children and young people the confidence to rise up and keep moving forward to achieve their potential.

purpose of the position

Responsible for delivering quality supports under the Department of Social Services funded Family Mental Health Support Service (Starfish) including counselling, family-based interventions, case management, therapeutic group work, referral, advocacy and practical support, works to empower and capacity-build children, young people and their families to identify and respond to mental health needs and improve mental health and wellbeing outcomes.

responsibilities

May include, but are not limited to

- Ensure quality services that enhance the lives of children and families by focusing on their strengths and inherent abilities:
 - Ensure services are provided in a manner that is client-centred and family focused, strength based, culturally inclusive and trauma and attachment informed;
 - Ensure services are outcome focused, professional and aligned with child safety and vulnerable adults safeguarding requirements;
 - Create opportunities for change in the lives of children and their families through enhanced psychological, social and emotional health outcomes.
- Identify mental health support needs for children and young people referred into the program and provide appropriate intervention within a case management framework and whole-of-family context:
 - Provide comprehensive needs assessment of clients referred into the program;
 - Provide flexible and responsive outreach, site based or virtual services;

- Engage clients and their families in collaborative goal planning and develop individualised Family Action Plans (FAP's) with each child, young person and their family member
- Provide developmentally appropriate interventions using a range of therapeutic modalities;
- Engage in regular review of services with clients and their families to track progress, ensure appropriateness of chosen intervention/s and continued suitability for service;
- Maintain currency of information in the area/s of child and youth mental health, child developmental, developmental trauma and evidence-based practice;
- Contribute to the development, delivery and review of therapeutic group workshops.
- Work collaboratively with internal and external stakeholders to achieve positive outcomes for clients:
 - Maintain knowledge of local networks and organisations within the service region;
 - Engage internal and external services to ensure holistic wrap-around support for clients;
 - Participate in collaborative case planning and stakeholder meetings for clients and families engaged with multiple services;
 - Facilitate referrals to internal support and/or external specialist services as required, for example, specialist counselling;
 - In collaboration with the Coordinator/ Moreton Community Engagement Practitioner, participate in community events, networking and information sessions.
- Ensure quality record management and compliance processes while working within contractual and organisational policies, procedures and frameworks:
 - Ensure activities including actioning of new referrals/allocations, case noting and administration of outcome measures, including, but not limited to, DSS mandated Circumstance SCORE, Goal SCORE and Satisfaction survey, are delivered within specified timeframes;
 - Maintain an active caseload of clients;
 - Ensure services are delivered in line with contractual and operational guidelines;
 - Develop and maintain client records, internal and external data collection and contribute to service evaluation;
 - Provide reports for internal and external agencies as required;
 - Actively participate in team meetings, case reviews, group supervision and professional development as required.
- Participate in and meet the requirements for Practice Supervision and Client Skills Training
- Demonstrate an understanding of and meet the requirements of the position and all performance expectations including:
 - Maintaining currency of knowledge with regards to relevant legislation, professional practice and emerging trends to ensure advice is current and effective
 - Participating in other duties and cross-functional teams as may be required, in order to achieve efficient and effective **yourtown** services

- Participating in and meeting the expectations as agreed pursuant to the Organisational Performance System processes
- From time to time assist in other locations and travel intrastate, or interstate, as required.

at **yourtown** our team members:

- Adopt a culture of individual and organisational accountability, shared mission, mutuality of respect and responsibility, growth mindset and continuous improvement
- Invest in their own ongoing professional development and leadership capability through active learning, seeking feedback and participating in **yourtown** leadership impact opportunities
- Solve team and organisational problems using a super team approach leveraging cross functional capabilities and skills with diverse thinking to create a future ready workforce

selection criteria

Essential knowledge, skills, abilities:

- Relevant bachelor degree in Psychology, Counselling, Social Work or other therapeutic profession with a minimum of 3 years' experience providing therapeutic supports to children, young people and families;
- Demonstrated high level of commitment to the principles of client-centred practice and professional ethical standards underpinned by strengths-based, trauma-attachment and systemic frameworks;
- Demonstrated commitment to evidence-based clinical practice and knowledge of counselling, psychological therapies and case management frameworks;
- Demonstrated skills in needs assessment, case formulation and planning, therapeutic interventions, case management and review.;
- Demonstrated skills in working with children, young people and families from diverse backgrounds;
- Demonstrated high level communication skills, including written skills and the ability to prepare and contribute to reports;
- Knowledge and understanding of relevant ethical standards and legislation e.g. Child Protection, Domestic and Family Violence, Mental Health.

Desirable knowledge, skills, abilities:

- Experience in the development and delivery of therapeutic group work
- Eligibility for professional registration with a member or supervisory body i.e. Australian Counselling Association (ACA), Psychotherapy and Counselling Federation of Australia (PACFA), Australian Association of Social Workers (AASW) or other as relevant;

requirements

The Child, Youth and Family Practitioner must always:

- Comply with the relevant state or territory requirements for working with children
- Maintain satisfactory National Criminal History Check
- Possess an unrestricted current Driver's Licence
- Comply with **yourtown** immunisations requirements
- Demonstrate professional conduct, behaviour and communication that is in line with **yourtown's** Values and Behaviours as outlined in the Code of Conduct
- Maintain confidentiality and discretion in all matters
- Align to our mutuality of safety for self, others, and in our workplaces
- Uphold the **yourtown** safeguarding commitment in every aspect of their role

Review and Version Control				
Version	Authorised by	Approval Date	Effective Date	Comment
1.0	Jodie McAloney	15/06/2023	15/06/2023	1/6/23 Converting current Child, Youth and Family Counsellor position to new